

BEHAVIORAL HEALTH ADVISORY BOARD
ADULT SERVICES COMMITTEE
MINUTES ■ Thursday, March 3, 2016

<p>Present: Karyn Bates, Co-Chair Nancy Borchard, Co-Chair Gane Brooking, BHAB Janis Gardner, BHAB Sid White, BHAB Anne Calica, AEGIS Maria Meza, AEGIS Rachel McDuffee, AEGIS Liz Warren, Client Network Eileen Tracy, Family Engagement Asencion Romero, Pacific Clinics Karin Findeis, Pacific Clinics Denise Krischke, Recovery Innovations Intl. Courtney Stallings, Telecare Mark Schumacher, Turning Point Foundation Kalie Matisek, Turning Point Foundation Deborah Schreiber, VSSTF</p>	<p>VCBH staff: Amanda Pyper, Region Manager, Adult Division Robert Mendoza, Region Manager, Adult Division Anna Flores, ADP manager Irma Victorino, Management Assistant</p> <p>Guest: Kim Milstien, CEO, VCMC/Santa Paula Hospital</p> <p>Next meeting: Thursday April 7, 2016 Lake Tahoe Conf. Room, Oxnard</p>
---	---

Note: The Committee has not yet approved these minutes. There may be corrections before they are accepted in their final form.

	DISCUSSION/CONCLUSIONS	RECOMMENDATIONS/ ACTIONS	RESPONSIBLE
I.	Call to Order Co-chair Karyn Bates called the meeting to order at 10:08 a.m.		
II.	Welcome and Introductions Co-chair Bates welcomed everyone and requested introductions.		
III.	Approval of the Agenda 1. Co-chair Bates asked the Committee for any discussion or changes to the agenda. 2. A motion was made and seconded to approve the agenda as presented.	The agenda was approved as presented. M/S/C	
IV.	Approval of the Minutes 1. Co-chair Bates asked the Committee for any discussion or changes to the February 4, 2016 minutes of meeting. 2. A motion was made and seconded to approve the minutes as written.	The minutes were approved as written. M/S/C	
V.	Chair Announcements		
	1. Co-chair Bates mentioned that there are some changes in the Ventura County Crisis Program. Robert Mendoza, Behavioral Health Manager of Crisis, STAR, and RISE Program discussed these changes. a. The department is expanding the Crisis Team to accommodate crisis services for both children and adults. This change will allow the department to track children who experience a crisis event more closely. There will be a single electronic health record that will give the department more direct access to important clinical information which currently it does not have; coordination with the new CSU will allow the department to know when, where children are hospitalized so we can pursue follow up more consistently. This is a serious deficit in the current system. Due to economies of scale, more staff will be available to respond in the community to children's crisis issues which will also reduce response times. An individual will be designated as liaison to BHD/the Crisis Team from the Children's Stabilization Unit. b. Recruitment for a Clinic Administrator and 4 clinical staff is ongoing to supplement the team. Lisa Caezza, HR Coordinator, facilitates the recruitment. The department has contracted with a professional in Children's Crisis Response who will start training existing Crisis Staff members March 13 and 14. The vast majority of Crisis Team staff have experience working with children. The Crisis Team Training		

	<p>program will be ongoing with multiple modules.</p> <p>2. Co-chair Bates shared the article “<i>Casa losing crisis contract</i>” from Ventura County Star, March 2, 2016. Copy of article will be sent out through email.</p>	Article will be sent out through email	Irma Victorino
VI.	<p>Public Comment None</p>		
VII.	<p>Time Certain: Presentation, Kim Milstien, CEO, Ventura County Medical Center/Santa Paula Hospital</p> <ol style="list-style-type: none"> Ms. Milstien made an overview on the changes and latest developments of the In-Patient Psychiatric Unit at Hillmont. She mentioned that Jason Cooper is the new Medical Director and Jeff Hawkins is the Clinical Nurse Manager of IPU. The construction of the Crisis Stabilization Unit (CSU) became a simple reorganization of the Assessment and Referral (A&R) space which utilized only \$50,000. This was an effort to make client assessment and registration simple and quick. Medical screening for inpatient services is now conducted at the A&R rather than the E.R. The updated and revised A&R is referred to as the Adult Crisis Stabilization Unit as of January 2016. It has an assessment area with ten recliners, a separate room for law enforcement referrals, and two rooms for clients requiring a higher level of intervention. The new process includes a warm handoff of clients to outpatient services, home or other placement or transitioning in coordination with VCBH Crisis and RISE Team. Regular morning meetings headed by the Clinical Nurse Manager and Medical Director are conducted to increase communication. Ms. Milstien mentioned that they are looking into increasing bed capacity. Co-Chair Bates suggested offering recovery groups at In-Patient Unit (IPU). The plans for welcoming lobby reception area designed to be family-friendly were not implemented. Ms. Milstien reviewed the extensive monitoring of the IPU done by Center for Medicaid-Medicare Services (CMMS) as well as the Emergency Medical Treatment & Labor Act (EMTLA). There was one suicide at the IPU in January 2014. This prompted several additional safety measures including full body searches of all clients admitted. Liz Warren requested a blueprint of the Adult Crisis Stabilization Unit. 		
VIII.	<p>Members Comments</p> <ol style="list-style-type: none"> Janis Gardner, Chair, BHAB – The department is presenting the Laura’s Law proposal to the Board of Supervisor on Tuesday, March 8, 2016 from 1:30 pm to 2:30 pm. Also, NAMI Ventura County has invited Elaine Crandall, VCBH Director and Barry Fisher, Ventura County HCA Director to present Laura’s Law during its General Meeting also scheduled on Tuesday, March 8, 5:30 – 7:30 pm. She announced that BHAB General Committee meets every third Monday of the month from 1:00 pm to 3:00 pm. Recovery Innovations Intl., Denise Krischke – office relocation in Williams Drive building is ongoing. Call direct line 981-5439 to arrange meeting at the lobby. Client Network, Liz Warren – This is the third year that Client Network is arranging a bowling activity for clients. The event is scheduled on Friday, April 8, 2016 starting 11:45 am at Buena Lanes. They are anticipating participation from Pacific Clinics, TAY Tunnel, and Board & Cares. AEGIS – Three outpatient clinics in Ventura City particularly Oxnard, Simi, and Santa Paula are open in providing services for opium addiction. Ventura location will open first week of April. Referral process is through VCBH STAR Team. Family Engagement, Eileen Tracy – There were 30 individuals who attended the last parole meeting and Eileen engaged 17 of them. The Parole and Community Team (PACT), involving all parolees released with 		

	<p>90 days, meets on Mondays and Tuesdays at 10 am at All Saints Episcopal Church, Oxnard.</p> <p>6. Telecare, Courtney Stallings – Telecare is fully staffed. They will hire a floater person who will cover staff out on vacation or medical leave. There are openings for Recovery Coaches in Casas and continuing to work on hiring an Administrative position. VISTA has a caseload of 30 with 3 full time case managers. A Wellness Coordinator is assigned to facilitate groups and provide case management in the Vista Office.</p> <p>7. Pacific Clinics, Asencion Romero – Anthony Marron is organizing a team for the NAMI Walk. Their team is under “TAYking Over” banner.</p> <p>8. Turning Point Foundation, Mark Schumacher/Kalie Matisek – Quality of Life Program continues to be strong focusing more on community integration. They are incorporating more events including the bowling event sponsored by Client Network to be held at Buena Lanes. The Innovations Program for MHSA ends on June 30, 2016. The Rehabilitation Program “Call it Quits” at Turning Point began this year. Starting March, they will offer a job readiness focus group that will help clients to be employment-ready including preparing Resumes, develop interview skills, and workplace readiness. This is coordinated by the Department of Rehab.</p> <p>9. Gane Booking attended the “Family Promise” meeting last Thursday involving a coalition of churches which intends to establish rotational temporary housing for homeless families. At this event, Gane met Christina Marroquin who manages the Lighthouse Women’s Shelter. A site visit by our BHAB members to the Lighthouse program would be welcome.</p> <p>10. VSSTF, Deborah Schreiber –</p> <p>a. The California Dental Association Foundation (CDAF) is sponsoring “CDA Cares Dental Clinic for California” at the Ventura Fair Grounds, 10 W Harbor Blvd. Ventura on Saturday and Sunday, April 16, and 17, respectively. Services will be provided free on first-come, first-served basis with a goal of providing care to more than 2,000 people. Community volunteers are needed. To register and for more information visit http://www.cdafoundation.org/cda-cares/ventura. Flyers were provided as handouts.</p> <p>b. A Homeless/Housing advocacy meeting will be held on Monday, April 18, 2016 at the Ventura County Museum (Main Street near Ventura Avenue) in Ventura. Ventura City and County officials will be present.</p>	Copy of flyers distributed	
IX.	<p>Mental Health Update – Amanda Pyper, Region Manager</p> <p>1. The Behavioral Health Department is presenting to the Board of Supervisor the Laura’s Law proposal on Tuesday, March 8, 2016 from 1:30 pm to 2:30 pm.</p> <p>2. The annual Ventura County California External Quality Review Organization (BHC Cal-EQRO) is scheduled on March 14-15, 2016.</p> <p>3. Recruitment for the Adult Division Manager is ongoing. Patrick Zarate, ADP Division Manager, is currently overseeing the Adult Division.</p> <p>4. The department recently completed the CBT Training for staff and CBO. Dual Diagnosis training will soon be scheduled to be conducted by Dr. Linda Gertson.</p>		
X.	<p>Alcohol and Drug Update – Anna Flores, ADP Manager</p> <p>1. The Behavioral Health Department is working on a Drug Medi-Cal organized delivery system. They is currently a restructuring to increase treatment capacity and additional ability to renegotiate provider rates. A draft of the waiver pilot project is under revision and anticipated to be submitted in March.</p>		
XI.	<p>Adjourn The meeting was adjourned at 12:00 pm.</p>		