

BEHAVIORAL HEALTH ADVISORY BOARD
EXECUTIVE COMMITTEE (VIRTUAL MEETING VIA ZOOM)
MINUTES ■ Monday, July 13, 2020

<p><u>BHAB Officers Present</u> Jerry Harris, Chair Ratan Bhavnani, 1st Vice Chair Joe S. Ramirez, 2nd Vice Chair Mary Haffner, Secretary Janis Gardner, Chair Emeritus</p> <p><u>Others Present</u> Gane Brooking, BHAB Alison Carlson Roberta Griego, NAMI Ventura County Dan Powell, Inpatient Psychiatric Unit/Crisis Stabilization Unit (IPU/CSU) Scott Walker, Crisis Intervention Team Liz Warren, Client Network Jerry Weaver</p>	<p><u>Ventura County Behavioral Health (VCBH) Staff Present</u> Dr. Sevet Johnson, Director Dina Olivas, Youth & Family Division Chief Joanna Peterson, Management Assistant Pete Pringle, Special Projects Division Chief Cynthia Salas, Health Equity/Ethnic Services Manager Dr. John Schipper, Adult Services Division Chief Susan White Wood, Housing Manager Terri Yanez, Administration Division Chief Vickie Poliquin, Temporary BHAB Assistant</p> <p>NEXT MEETING: Monday, August 10, 2020, 1:00 – 2:30 p.m. Virtual Meeting Via Zoom</p>
<p>Note: The committee has not yet approved these minutes. There may be additions/deletions or corrections before the minutes are accepted in final form.</p>	

	DISCUSSION/CONCLUSIONS	RECOMMENDATIONS/ ACTIONS	RESPONSIBLE
I.	Call to Order Chair Harris called the meeting to order at 1:01 PM.		
II.	Roll Call – Board Executive Committee Attendees Secretary Haffner confirmed quorum through roll call.		
III.	Approval of the Agenda Mr. Harris asked for a motion to approve the agenda. Ms. Gardner moved to approve the agenda as written, Mr. Bhavnani seconded. The motion carried unanimously through roll call.	The agenda was approved as written. M/S/C	
IV.	Approval of the Minutes Mr. Harris asked for a motion to approve the June 8, 2020 minutes. Ms. Gardner moved to approve the minutes as written, Mr. Bhavnani seconded. The motion carried unanimously through roll call.	The minutes were approved as written. M/S/C	
V.	Welcome and Introductions Mr. Harris noted that members of the Executive Committee were introduced through the roll call process within agenda items III. and IV. Chair Harris asked each of the other meeting participants to introduce themselves.		
VI.	Public Comments Alison Carlson expressed concern about the treatment of the mentally ill in Ventura County.		
VII.	Chair Comments and Announcements There were no Chair comments or announcements.		
VIII.	Director’s Updates A. Dr. Sevet Johnson stated that plans to expand re-opening VCBH had been rolled back with the State’s recent closure announcements and direction from the County’s Executive Office. VCBH is operating with skeleton crews, however clinics remain open and clinicians see clients that have critical needs in person. B. Meetings have taken place between VCBH and Probation staff to coordinate the additional level of care for youth up to age 24 who are in the Juvenile Facility following changes at the State level. C. Dr. Johnson read a section of Assembly Bill 3242, introduced by Assembly Member Irwin, which would authorize an examination, 5150 involuntary hold assessment or evaluation to be conducted using telehealth technology. D. Welcomed the BHAB’s participation on a Mental Health Services Act (MHSA) workgroup that will be formed to review MHSA program costs and prioritize programs, which may include sunseting some programs.		

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	<p>E. Communication was received on July 10 from the Department of Health Care Services (DHCS) outlining direction for all medical and behavioral health providers to conduct a four-question suicide screening for all clients. MHSA will launch a Countywide suicide awareness campaign to be proactive in assisting clients.</p>		
<p>IX.</p>	<p>Board Executive Committee Member Comments and Announcements</p> <p>Mr. Harris welcomed Joe R. Ramirez and Mary Haffner as new members of the Executive Committee.</p> <p>Ms. Haffner spoke regarding a newspaper article recently published in the VCReporter that chronicled a mother’s attempt to get help for her mentally ill son. Ms. Haffner commented on the BHAB’s role in reviewing the success of provided mental health services, the Continuum of Care service gaps and expressed dissatisfaction with how VCBH administers its services. She urged the County to commit to developing a strategic plan that will address the coordination and communication between departments and agencies to encompass an overarching focus on health, wellness, recovery and function. Ms. Haffner stated that she will request an ad hoc workgroup be convened within the BHAB to address the need and discuss the details for the development of a strategic plan.</p> <p>Mr. Bhavnani provided information on NAMI National hosting free online learning sessions and tracks in place of their annual in-person convention and highlighted several relevant tracks. Mr. Bhavnani noted that a Senate Bill was recently passed which would designate “988” as a national hotline for mental health support and that would assist law enforcement personnel who are involved with handling mental health crises.</p> <p>Ms. Gardner provided information regarding Detention Services’ work toward establishing a Jail Based Competency Treatment Program aimed at administering certain medications to reduce time felony inmates remain in jail. She noted the Oxnard Police Department is planning training for de-escalation, implicit bias and race relations. The Ventura County Medical Center received a \$15M grant for a Pediatric Unit and the County is researching availability of a hotel to house the homeless population.</p>		
<p>X.</p>	<p>Secretary’s Report</p> <p>Mr. Harris and Ms. Gardner, upon the request of Ms. Haffner, provided an overview of the functions and responsibilities of the BHAB Secretary. Mr. Bhavnani inquired about who is responsible for reviewing the draft meeting minutes and Mr. Harris responded that it is the Chair’s responsibility. It was noted that there are currently two vacancies on the BHAB. Ms. Haffner will provide a full Secretary’s Report at the General meeting.</p>		
<p>XI.</p>	<p>Old Business</p> <p>A. Housing Workgroup Report and Letter Status Update – Dr. Sevet Johnson Susan White Wood, Housing Manager, noted that the Ad Hoc Housing Workgroup’s cover letter and Issue Brief were approved at a previous BHAB meeting. Ms. White Wood and Mr. Bhavnani advised that the Workgroup’s goal was to set up meetings with key business members within the community to discuss strategies on how to develop identified housing, but the meetings have not been scheduled due to the pandemic. Dr. Johnson stated that meetings between BHAB members and staff with business community members would require prior approval from the County. Mr. Harris requested approval to send the Housing Workgroup Report and Letter to the California Association of Local Behavioral Health Boards & Commissions per their request. Dr. Johnson approved.</p> <p>B. Lanterman, Petris, Short (LPS) Reform Workgroup Report and Recommendations Status Update – Dr. Sevet Johnson Dr. Johnson noted that comments were pending from Dr. John Schipper due to the impacts the recommendations may have on other departments prior to forwarding to County Counsel. Mr. Harris noted his intention to send the Report to all the Board and Commissions in California for their information who are experiencing the same difficulties as Ventura County.</p>		

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	<p>C. Committee Meetings Logistics Update – Janis Gardner/Dr. Sevet Johnson Mr. Harris expressed appreciation for VCBH’s support to conduct BHAB meetings via Zoom and noted that attendance had increased at the Adult Services Committee meeting. He noted that the Committee Chairs had suggested extending the duration of the meetings due to the amount of time it takes to conduct roll calls for action items. Discussion ensued regarding how to streamline Zoom meeting logistics. Dr. Johnson approved allowance for future Committee meetings to be held for up to 90 minutes.</p>		
XII.	<p>New Business</p> <p>A. VCBH Performance Improvement Data – Pete Pringle, Special Projects Division Chief Pete Pringle provided an overview of the status of VCBH’s work related to State-required reporting, performance improvement objectives and outcome measures following questions that had been raised at the last BHAB Executive Committee meeting. Mr. Pringle noted that staff vacancies within Quality Assurance/Improvement (QA/QI) have been filled and that team members are building the framework for the ongoing reporting structure which could take over a year to complete. Mr. Pringle proposed that an ad hoc committee be formed to include interested members of the BHAB to partner with the QA/QI team to develop the reporting structure. Mr. Pringle will present and discuss the proposed ad hoc committee at the July 20 BHAB General meeting. Mr. Harris noted that it is important to focus on the review of systems and procedures to improve in these areas.</p> <p>B. Jail Based Competency Treatment Program at the Pre-Trial Detention Facility (PTDF) Mr. Harris noted that the Sheriff’s Office will provide a presentation regarding the PTDF at the August 17 BHAB General meeting.</p> <p>C. Protocol for Board Member External Communications -Discussion – Janis Gardner Ms. Gardner summarized the California Welfare & Institutions Code (WIC) related to the BHAB’s communication outside the County. Ms. Gardner gave an overview of the Brown Act and Health Insurance Portability and Accountability (HIPAA) confidentiality regulations.</p> <p>D. Review BHAB Objectives – Discussion Mr. Harris suggested providing the BHAB’s Vision and Mission statement to all Board members and ask for any revisions at the July BHAB General meeting as an Action item. The Committees will be asked to review their objectives at the August BHAB meeting.</p> <p>E. Fiscal Year 2019-20 Annual Report - Discussion Mr. Harris stated that due to the pandemic, the Annual Report will be shortened to approximately four to five pages. Committee sections of the Report will contain only a brief, bullet-point list of their current objectives and their progress in achieving them. Ms. Gardner agreed with the recommendations but noted that a brief report outlining the work done during the eight months the Committee met could still be accomplished. Mr. Harris noted that the issue in generating the Report is with the limited resources currently available in support of the BHAB.</p>		
XIII.	<p>Develop Agenda for Virtual General Meeting Scheduled on July 20, 2020 at 1:00 PM The Executive Team reviewed the proposed agenda and made the following comments/changes:</p> <p>A. Old Business – Remove: Committee Meetings Update – Janis Gardner/Dr. Sevet Johnson B. New Business – Add and Revise: Presentation: VCBH Performance Improvement Data – Pete Pringle (from 15 min. to 20 min) C. New Business – Add: Crisis Residential Treatment (CRT) Site Visit Report – Ratan Bhavnani D. Future Presentation – Remove: VCBH Performance Improvement Data – Pete Pringle E. Future Presentation – Revise: Jail Based Competency Treatment Program at the Pre-Trial Detention Facility (PTDF) (August 17) BHAB General meeting (agenda placement following the approval of the minutes).</p>		
XII.	<p>Adjourn The meeting was adjourned at 2:11 PM.</p>		

Behavioral Health Advisory Board EXECUTIVE Meeting Attendance 2020-2021

Members 2020-2021	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Jerry Harris Chair	X											
Ratan Bhavnani 1 st Vice Chair	X											
Joe S. Ramirez 2 nd Vice Chair	X											
Mary Haffner Secretary	X											
Janis Gardner Chair Emeritus	X											
Carol Thomas Member At Large												

Present = X

- District 1 Supervisor Bennett
- District 2 Supervisor Parks
- District 3 Supervisor Long
- District 4 Supervisor Huber
- District 5 Supervisor Zaragoza

VCBH (MH) Performance Measures Reporting – A General Overview:

Federal / State Required Reporting (CMS/DHCS, EQRO, MHSA)

I. DHCS Performance Outcomes Systems (POS) – Annual Review:

Domains

- Access
- Engagement
- Service Appropriateness to Need
- Service Effectiveness
- Linkages
- Cost Effectiveness
- Satisfaction

Collect and Report Data through the POS and Consumer Perception Survey (CPS – Bi-annual)

[DHCS POS Ventura Adult](#)

[DHCS POS Ventura Youth](#)

II. EQRO (External Quality Review Organization) – Annual Review

Domains:

- Total Beneficiaries Served
- Total Costs per Beneficiary
- Penetration Rates (% of Medi-Cal beneficiaries served)
- Count of TBS / IHBS services provided to youth / families
- Psychiatric Inpatient Episodes, Cost, LOS
- Psychiatric Inpatient Recidivism (7-day, 30-day)
- Psychiatric Inpatient Discharge Follow up (7-day, 30-day)

Annual On-Site Review and State Claims data pulls.

[CalEQRO Report - Ventura 2019-20](#)

III. MHSA (Annual and Three-Year Reports)

Domains (General – County Specific):

- Reduction of stigma and discrimination (education)
- Prevention and Early Intervention
- Outreach and Engagement
- Access, especially for vulnerable and underserved populations
- Symptom reduction (psychosis)
- Decrease in hospitalizations, homelessness, incarcerations, unemployment, foster placement, school failure, etc.

*Work to be done in monitoring many clinical performance measures.

[MHSA County Reports](#)

Other required reports for grant-funded programs, etc. (e.g. Assist, RISE)

VCBH Specific Reports (including and in addition to above)

Domains (Proposed):

- Access
- Adequacy
- Quality
- Outcomes
- Efficiency

Overarching Goals (Quality Improvement team through a stakeholder process):

- Identification of Performance Measures (by Domain) that will best serve BH goals
- Enhanced structure in data collection and mining specific to performance measures
- Department, Division, Region, Program, Client, Staff specific measures and reports
- Multiple formats to serve differing needs at different time-intervals
- Employment of a continuous quality improvement approach

07/13/20