

**BEHAVIORAL HEALTH ADVISORY BOARD**  
**General Meeting**  
Monday, January 28, 2019, 1:00 – 3:30 p.m.  
Ventura County Behavioral Health  
1911 Williams Drive, Training Room • Oxnard, CA 93036

**AGENDA**

- I. Call to Order and Pledge of Allegiance
- II. Approval of the Agenda – **ACTION**
- III. Approval of the November 19, 2018 Minutes – **ACTION**
- IV. Welcome and Introductions
- V. Public Comments (3 min. per speaker)
- VI. Crisis Intervention Team (CIT) Awards Presentation Ceremony – Mark Stadler (30 min.)
- VII. Chair's Report (5 min.)
  - A. Events and Announcements – Janis Gardner, Chair Emeritus (5 min.)
- VIII. Board Members Comments and Announcements (3 min. per speaker)
- IX. Presentation: Statewide Survey of Parents/Caregivers – Lori Litel, Executive Director, United Parents (20 min.)
- X. Director's Report – Dr. Sevet Johnson (10 min.)
- XI. Secretary's Report – Janis Gardner, Interim Secretary (5 min.)
- XII. BHAB Committees Reports Status of Action Plans 2018-19 (5 min. each)
  - A. Adult Services Committee – Nancy Borchard and Gane Brooking, Co-Chairs
  - B. Prevention Committee – Janis Gardner, Chair
  - C. Transitional Age Youth (TAY) Committee - Deferred to February Meeting
  - D. Youth & Family Committee – Denise Nielsen, Chair
- XIII. New Business
  - A. Election to Fill Vacant Secretary Position – **ACTION**
  - B. Appoint and Confirm Transitional Age Youth (TAY) Committee Chair – **ACTION**
  - C. Status of Notification to Each Board of Supervisors Office on the BHAB Membership Requirements
  - D. Composition of the Current Board Members by Category (Consumers, Family Members, Interested Community Members)
  - E. 2018 Data Notebook, Due March 31<sup>st</sup>
  - F. FY 2017-18 Annual Report Presentation to the Board of Supervisors on February 26 at 11:30 a.m.
  - G. Strengths, Weaknesses, Opportunities and Threats (SWOT) Analysis of the BHAB - Discussion
  - H. Report on Site Visit to A New Start for Moms (ANSFM) – Patricia Mowlavi, Jamie Banker
- XIV. Old Business
  - A. Amendment to the Bylaws to Add a Member to the BHAB Representing Law Enforcement – Update
  - B. Confirm New Member-At-Large to a Six-Month Term - **ACTION**
  - C. Future Presentations
  - D. Future Recognitions

Members of the public making oral presentations to the Board in connection with one or more agenda or non-agenda items at a single meeting are limited to a cumulative total time not to exceed (5) minutes for all of their oral presentations at such meeting unless otherwise provided. The entire public comment period is limited to no more than (20) minutes total for all speakers. NOTE: The Chair may limit the number or duration of speakers on a matter. In compliance with the Americans With Disabilities Act, if you need special assistance to participate in this meeting, please contact Behavioral Health Administration at (805) 981-6830. Reasonable advance notification of the need for accommodation prior to the meeting (48 hours advance notice is preferable) will enable us to make reasonable arrangements to ensure accessibility to this meeting.

XV. Contracts

A. Board of Supervisors Approved Agreements – November 6, 2018

1. Alcohol and Drug Prevention Services (ADP): California Office of Traffic Safety (OTS) Grant and Idea Engineering, Inc. Agreements
2. Alcohol and Drug Prevention Services (ADP): U.S. Department of Justice Office of Justice Programs (OJP) Grant Agreement, OJP ADP Fixed-Term Position, and Evalcorp Third Amendment
3. Mental Health Services: Airport Connection, Inc. Agreement
4. Mental Health Services: United Parents, Inc. Third Amendment, Seneca Family of Agencies Children's Stabilization Unit (CSU) Sixth Amendment, and Seneca Comprehensive Assessment and Stabilization Services (COMPASS) Sixth Amendment

B. Board of Supervisors Approved Agreements – December 4, 2018

1. Alcohol and Drug Program Services: Dennis M. Giroux & Associates, Inc. (DMG), Khepera House, HealthRight 360, Tarzana Treatment Centers, Inc., Aegis Treatment Centers, LLC, and Western Pacific Med-Corp Agreements
2. Mental Health Services: All Languages Interpreting & Translating, Inc. (ALIT) Agreements
3. Mental Health Services: Casa Pacifica Centers for Children and Families Amendments
4. Mental Health Services: Department of Health Care Services (DHCS) Standard Agreement Amendment A01
5. Mental Health and Alcohol and Drug Program Services: Maxim Healthcare Services, Inc. Fourth Amendment

XVI. Public Comments (3 min. each)

XVII. Adjourn

**Next Meeting: Monday, February 25, 2019**

# Behavioral Health Advisory Board Site Visit Report

Date: 11/13/2018

Facility / Program: A New Start for Moms (ANSFM)

Location: 1911 Williams Dr Oxnard

Contact Person: Jonathan Eymann

Phone #: (805) 981-9204

E-mail: jonathan.eymann@ventura.org

## BHAB Review Team:

Jamie Banker and Patricia Mowlavi

## FACILITY / PROGRAM DEMOGRAPHICS

### 1. Age Group Served: (Check all that apply)

Children (0 - 12)  Adolescents (13 - 17)  TAY (18 - 25)  Adults (18 - 61)  Older Adults (60 +)

### 2. Number of Clients Served:

Maximum possible: 105 (165 fl stf) Monthly Avg. 85 (110) and / or Daily Avg. \_\_\_\_\_

### 3. Services Provided: (i.e.: Counseling, Therapy, Medication management, Nursing, etc.)?

Group counseling and Individual sessions focusing on Substance Use Treatment and recovery; Individual Therapy and Psychiatric services for co-occurring mental health disorders ; TB, HIV and health screening; Parenting education; Trauma Informed care.

### 4. Miscellaneous Additional Services: (i.e.: transportation, follow-up care, community activities or support, etc.)?

Transportation; Child Care;

### 5. Number of on-site staff having direct client contact:

14 positions, (including embedded MH staff who are mental health division employees). Currently we have one on LOA and one vacant position.

### 6. What kind of training does your organization provide the staff, and how often?

Federal, State and County mandated trainings on policy and procedures, key concerns like confidentiality, 42CFR 2. Treatment issues such as suicidality, the opioid epidemic, trauma informed care, motivational interviewing, CBT, cultural competence, etc. Some classes target the entire staff and others are voluntary, or are assigned only to specific job classes as needed. Staff typically averages perhaps 4 hours a month of training outside of the clinic and 4 hours a month of in-clinic or on-line training.

### 7. Which professionals are involved directly with clients (i.e. Psychiatrist, Psychologist, MFT, ADT, LCSW, Nurse) and how often?

Psychiatrist on site one day per week, Psychologist 3 staff-days per week, MFT 2 full time , ADT 4 full time positions (one currently vacant, one on LOA), Community Service Workers 3 FT staff. Nurse once per month, HIV educator once per month.

### 8. Are peer support specialists/individuals in recovery utilized to support your clients? How many and how often? Are family members involved? How?

Not in the program itself. All clients are referred to social supports such as AA/NA. Some client's children are involved in the Mindful Parenting program one group session per week.

### 9. Describe Groups - education/support?

The groups all serve both functions, facilitating peer support while educating client in recovery, relapse prevention, parenting and, as needed, recovery from trauma, parenting, anger management and developing secure attachments.

**10. Facility/Program Physical Layout** (i.e. indoor rooms, outdoor areas, recreational areas)? (Attach floor plan if available)

Indoor rooms.

**BHAB Reviewer Response**

**What do clients typically do during the day** (i.e. work, attend programs)?

Note: Regarding abbreviation in #2. Number of Clients Served. 105 or (165 fully staffed).

Clients attend group sessions at A New Start for Moms (ANSFM) site. Sessions are offered in the morning and/or afternoon on Mondays, Wednesdays and Thursdays. A Mindful Parenting group session is offered on Tuesdays. Treatment is offered by child developmental cohort.

Clients can take their own transportation to A New Start for Moms or they can arrange to be picked up. Three vehicles driven by Community Services Workers, leave to pick up clients throughout Ventura County at 7:30 and arrive at ANSFM before the group sessions start. In order to receive Medi-Cal reimbursement, clients must attend the entire 90 minute group session.

Morning sessions 9:00 - 10:30  
Afternoon sessions 2:00 - 3:30

Group size is approximately 6 - 8 clients and can go to 12 maximum (per Medi-Cal group size limit). There is currently no wait list.

While the moms are in group session, the children are being watched by the Community Service Workers. After the group sessions, the drivers return clients to their homes.

Currently clients access services by going to an orientation and a formal assessment (American Society of Addiction Medicine) where the level of care is determined. If the level of care assessment meets state and federal requirements for a perinatal program, clients can access ANSFM. Individuals are referred, as the ASAM assessment indicates, to residential, intensive outpatient treatment or immediate hospitalization. The individual can refuse service or elect a lower level of care. ANSFM helps to coordinate and refer for Mental Health treatment, which is offered through VCBH and co-located at the same facility.

Supplemental services are offered on site and include: perinatal and parenting education, HIV/STD information and testing, nutritional counseling, physical health nurse for health screening and birth control, testing for Child and Family Services to help regain custody.

Clients typically seek services at ANSFM for around 6 months to a year. Clients who have not been seen get reminders at 20 days. If not seen after 30 days, the case is closed and the client would need to re-enter the program. There are no barriers to return to treatment.

### **Staff identified program needs ?**

Funding and staffing are concerns. The Drug Medi-Cal Organized Delivery System Waiver, which goes into effect on 12/1/18 may help cover additional services. Current staff is filling gaps for unfilled positions and those on leave of absence.

Currently program is not at capacity. Clients are referred from child and family services, public health, alcohol and drug clinics, STAR program or clients can walk in.

ANSFM is not able to provide transportation for Simi Valley residents due to traffic congestion and logistics.

Larger meeting room is needed to comfortably accommodate 12 group member sessions.

Looking for non government funding source in order to continue to provide healthy snacks for the children.

Gifts for annual holiday event.

### **Overall Impression or Brief Summary** (key points, including appearance of clients and facility)?

A New Start for Moms' goal is to remove barriers. A client that we spoke with had worked with many of the staff and 'loved the program'. She indicated that she learns something from each of the staff and was so enthusiastic that she recommends A New Start for Moms to others. The staff is friendly and busy. The psychiatrist was on site reviewing files, during our visit.

The facility is clean and welcoming. There is laundry on site to maintain cleanliness.

Regular case conference meetings are held and the treatment plans are reviewed by the treatment team.

Average time from orientation to assessment is around 7 - 10 days. The shift to Drug Medi-Cal Organized Delivery System Waiver, which goes into effect on 12/1/18, is expected to reduce the turnaround time from initial assessment to treatment plan. The waiver will also provide increased funding. Under the current system if group sessions are less than 90 minutes, they are not reimbursed by Medi-Cal (e.g. late arrival of client or fire drill). The waiver will allow for billing by the minute rather than 90 minute block of service. The waiver will also allow payment for individual sessions, counseling, and case management.

The psychiatrist keeps mental health files separate and locked. ANSFM staff cannot access these records.

Success rates and effectiveness are informally demonstrated by clients continuation in treatment, drug testing (clean tests), exit interviews and feedback, client relapse rates.

**Board Member Recommendations for Program Needs?**

Support in marketing or messaging ANSFM is recommended to increase capacity and attract funding to continue the child snack program and gifts. ANSFM can provide services to general community at reasonable rates or with private insurance.

Providing access to administrative assistant staff or intern would be helpful to support audits and entering data into the system, especially while ANSFM is understaffed.

Support or collaboration to provide transportation to and from ANSFM for Simi Valley residents.

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## MEMORANDUM

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**DATE:** January 23, 2019

**TO:** Behavioral Health Advisory Board

**FROM:** Contracts Administration

**SUBJECT:** Board of Supervisors Approved November and December Agreements

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### Executive Summary

#### Board of Supervisors Approved Agreements– November 6, 2018

**1. Alcohol and Drug Prevention Services: California Office of Traffic Safety (OTS) Grant and Idea Engineering, Inc. Agreements.**

*This item recommended approval of the OTS Grant agreement for traffic safety services and Idea Engineering, Inc. agreement for marketing services. The Idea Engineering agreement is funded with Substance Abuse Prevention and Treatment Block Grant (SABG) and OTS grant funds.*

#### OTS Grant Agreement

Drug impaired driving represents an increasing threat to public safety that continues to challenge law enforcement professionals, traffic safety officials and community leaders. The OTS supports local efforts to effectively plan and implement impaired driving prevention campaigns. These efforts are directed to the community at large, but also allow focus on select demographic groups that are likely to benefit from targeted messaging.

Since 2014, VCBH has used OTS grant funding to support a variety of targeted media campaigns and coordinated prevention efforts. The OTS grant process is annual and competitive. On September 25, 2018, the OTS awarded VCBH a grant of \$250,000. The grant term is from October 1, 2018 through September 30, 2019. VCBH is proposing to use OTS grant funding for the "Driving While Uncertain: Alcohol, Drugs, and the Law" campaign. This grant will focus on collaborative environmental prevention efforts to raise awareness for the dangers of driving under the influence. Recently many laws have changed; however, many people's perception of impaired driving have not. This grant will aim to: (1) increase the public's understanding of the effects of prescription and illicit drugs, cannabis, and alcohol in English and

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Spanish outreach formats and (2) impact the entire population of Ventura County, including the highest risk population of young adult males.

Specifically, per the OTS approved grant application, VCBH will: 1) share drug-impaired driving collateral materials and campaign materials with traffic safety partners including law enforcement, medical professionals and collaborating agencies; 2) establish ongoing educational presentations regarding drug-impaired driving where campaign materials and strategies can be shared; 3) execute placement purchases for drug-impaired driving campaign spots and print ads in local media; 4) articulate a strategic marketing plan using various media channels, broadcast and online media; 5) educate on-site alcohol and cannabis retailers to help the retailers understand the impairing effects of marijuana and alcohol combinations and the consequences of impaired driving and DUI arrest.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the agreement for, an OTS grant in the amount of \$250,000 for ADP prevention services, effective October 1, 2018 to September 30, 2019.

**Idea Engineering, Inc. Third Amendment**

Idea Engineering, Inc. provides communication planning and materials, graphic design services, and strategic messaging services to support various ADP Prevention program publications and strategic outreach efforts (e.g., drug abuse, alcohol abuse, and opioid prevention initiative). The third amendment to the contract will revise the contract to include funding for new OTS grant marketing campaign services. The marketing campaign will focus on marijuana and alcohol impaired driving, in English and Spanish. To fund these additional services, the maximum contract amount is being increased an additional \$65,000, for a maximum contract amount of \$304,000.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the Third Amendment to the Agreement for ADP prevention services with Idea Engineering, Inc., increasing the maximum contract from \$239,000 to \$304,000 (an increase of \$65,000), effective July 1, 2018 through June 30, 2019.

**2. Alcohol and Drug Prevention Services: U.S. Department of Justice Office of Justice Programs (OJP) Grant Agreement, OJP ADP Fixed-Term Position, and Evalcorp Third Amendment.**

*This item recommended approval of the OJP Grant agreement for Opioid Taskforce services, OJP ADP fixed-term position that is needed to support the OJP grant activities, and Evalcorp Third Amendment for research services. The OJP ADP fixed-term position is funded by the OJP grant. The Evalcorp agreement is funded with SABG and OJP grant funds.*

### **OJP Grant Agreement and Fixed-Term Position**

In May of 2018, the U.S. Department of Justice OJP released the Comprehensive Opioid Abuse Site-based Program FY 2018 Competitive Grant Announcement to solicit applications for grant programs that aim to: (1) reduce opioid abuse, (2) reduce the number of overdose fatalities, (3) mitigate the impacts on crime victims, and (4) implement and enhance prescription drug monitoring programs to support clinical decision making and prevent the abuse and diversion of controlled substances.

In June 2018, VCBH submitted a grant application to the OJP for the Ventura County Opioid Abuse Suppression Taskforce (COAST) program. On September 28, 2018, the OJP awarded VCBH a grant of \$935,401. The grant term is from October 1, 2018 through September 30, 2021. Per the OJP approved grant application, VCBH will collaborate with the Ventura County Sheriff's Office, Ventura County Public Health Department, Ventura County Emergency Medical Services Agency, and HCA's Ambulatory Care Department to convene the COAST taskforce. The COAST taskforce will work to improve the quality, consistency, sharing and integration of local and state prescription drug monitoring program data to monitor community level conditions/outcomes and target/coordinate resources to increase impact in response to the opioid abuse epidemic. Grant funds will also be used to complete, document, and disseminate an evaluation of state and local prescriber trends by scope of practice and to deploy the ESRI ArcGIS Opioid Epidemic Solution (a geographic information system that contains a collection of maps and apps used by public health and safety agencies to communicate the severity of the opioid epidemic and understand the effectiveness of response activities).

As part of the OJP COAST grant, VCBH is required to add a new fixed-term position to support the grant services that will be provided. For this reason, VCBH proposed adding one (1.0) new fixed-term Senior Program Administrator position, effective November 18, 2018 and expiring on September 30, 2021. The Senior Program Administrator position will be responsible for oversight and day-to-day supervision of the OJP COAST grant activities.

VCBH recommended approval of, and authorization for the HCA Director or designee to sign, the agreement for, an OJP grant for ADP prevention services, in the amount of \$935,401, effective October 1, 2018 to September 30, 2021. VCBH also recommended approval of a resolution establishing a 1.0 new fixed-term position in the VCBH ADP Budget Unit 3220-3223, for OJP ADP prevention services effective, November 18, 2018 and expiring on September 30, 2021.

### **EVALCORP Third Amendment**

Evalcorp provides prevention research, data management, and evaluation services for the Place of Last Drink (POLD) survey among driving under the influence (DUI) arrestees, overdose prevention strategies, Straight Up Reality Party Prevention services, and other prevention

related services. EVALCORP is instrumental in assisting VCBH, and its funded prevention contractors, in developing appropriate process and outcome measures, tailored data collection protocols, and corresponding reports. The Evalcorp contract is being amended to revise the scope of work to include additional design, research, monitoring, and evaluation services related to the OJP COAST Taskforce grant. To fund these additional services, the maximum contract amount is being increased by an additional \$50,210, for a maximum contract amount of \$290,210. In addition to the budgetary changes related to the COAST grant, VCBH is also revising the budget to reflect changes to the research associate and telephone perception survey line items. Additional funding was needed to facilitate the telephone perception survey workload, and savings were identified within the research associate line item to fund these increased costs.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the Third Amendment to the Agreement for ADP Prevention research services with EVALCORP, increasing the maximum contract from \$240,000 to \$290,210, effective July 1, 2018 through June 30, 2019.

### **3. Mental Health Services: Airport Connection, Inc. Agreement.**

*This item recommended approval of the Airport Connection, Inc. agreement for client transportation services. This agreement is funded with Mental Health Services Act (MHSA) funds.*

Airport Connection, Inc. has been contracted by VCBH to provide client transportation services for the past five years. During fiscal year 2017-18, Airport Connection, Inc. experienced some difficulties in meeting VCBH client transportation needs and was given a corrective action plan. These issues have since been satisfactorily resolved and service is once again meeting the service performance standards specified in the contract. Because of the satisfactory performance, VCBH is seeking to contract with Airport Connection, Inc. again for an additional one-year agreement and two additional one-year extensions. The maximum contract amount for the term of July 1, 2018 through June 30, 2019 will not exceed \$196,000.

Under the proposed agreement Airport Connection, Inc. will continue providing transportation services to VCBH clients. Specifically, Airport Connection, Inc. will transport clients from their residence to clinics for psychiatric services, group therapy and case manager appointment/meetings, and/or other group sessions. These services are critical to ensuring service access by removing transportation barriers to ensure attendance, and participation that will assist VCBH clients in their recovery and treatment, as well as providing additional support by meeting the needs of individuals with mental illness.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the agreement with Airport Connection, Inc. for client transportation services, in the amount of \$196,000, effective July 1, 2018 through June 30, 2019.

**4. Mental Health Services: United Parents, Inc. (United Parents) Third Amendment, Seneca Family of Agencies (Seneca) Children's Stabilization Unit (CSU) Sixth Amendment, and Seneca Comprehensive Assessment and Stabilization Services (COMPASS) Sixth Amendment.**

*This item recommended approval of the United Parents Third Amendment to adjust the operating budget, Seneca CSU Sixth Amendment to adjust the operating budget, and Seneca COMPASS Sixth Amendment to adjust the operating budget. The United Parents agreement is funded with Substance Abuse and Mental Health Services Administration (SAMHSA) grant funds. The Seneca agreements are funded with Short Doyle Medi-Cal Federal Financial Participation (SD/MC FFP), Realignment, State General Fund (SGF), and MHSA funds.*

**United Parents Third Amendment**

United Parents provides respite services (short-term, temporary relief/care) for parents and caregivers of children with serious emotional, behavioral, and mental health issues. Trained respite providers care for the children in or out of the home. Program services are designed to minimize stressors on caregivers and families which could lead to destabilization, crisis, and the potential for children to be placed out of the home. In FY 2017-18, United Parents served 72 children and 61 families.

With delegated authority, VCBH extended the term of the United Parents' agreement from July 1, 2018 through June 30, 2019. United Parents has since requested revisions to its operating budget to more accurately reflect program costs. The revisions do not exceed the contract maximum, but exceed the 20% fluctuation threshold within individual line items and categories that is specified in the contract Exhibit B payment terms.

The Third Amendment to the respite services agreement with United Parents updates the operating budget in Exhibit "B" of the agreement and adds clarity to Note #3 by referring to the operating budget as the controlling budget in the event of any disputes.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the proposed Third Amendment to the agreement for respite services with United Parents, in the amount of \$125,732, effective July 1, 2018 through June 30, 2019.

**Seneca CSU and COMPASS Sixth Amendments**

VCBH contracts with Seneca through two agreements for the operation of the CSU and COMPASS programs. These programs were added in 2016 as a continuum of children's mental health crisis services in Ventura County.

The CSU is the front-end of the continuum of care, providing a multi-disciplinary risk assessment to youth experiencing a mental health crisis and interventions to promote stabilization, family involvement, and safety planning to access the least restrictive, most appropriate level of care.

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The CSU provides mental health interventions that are necessary to divert minors from hospitalization and safely discharge the minors to community services. In FY 2017-18, the CSU admitted a total of 529 youth (401 unduplicated). Of those, 58% avoided hospitalization.

The COMPASS program is a short-term residential therapeutic program (STRTP), designed to provide voluntary residential treatment for minors who are not able to be stabilized in less than 24 hours but who do not meet criteria required under Welfare and Institutions Code section 5585.50 for psychiatric hospitalization. In FY 2017-18, COMPASS admitted a total of 39 youth (38 unduplicated). Of those, 34 youth were discharged to their caregivers back to the community.

On September 19, 2017, the Board of Supervisors approved amendments to extend the terms of the agreements through June 30, 2018 and adjust the operating budgets. With delegated authority, VCBH extended the terms of each agreement from July 1, 2018 through June 30, 2019. Seneca has since requested revisions to its operating budgets to more accurately reflect program costs. The revisions do not exceed the contract maximums, but exceed the 10% fluctuation in individual line items and categories, as specified in the contract Exhibit "B" payment terms.

The proposed amendments to the CSU and COMPASS agreements with Seneca, will adjust the operating budgets, effective July 1, 2018 through June 30, 2019. VCBH is also updating Budget Note #2 of Exhibit "B" of the agreement to reflect an up to 20% fluctuation between budget categories (instead of the current 10% for individual line items), as this is the standard percentage in all VCBH agreements.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the Sixth Amendment to the agreement for CSU services with Seneca in the amount of \$3,289,675, and the Sixth Amendment to the agreement for COMPASS services with Seneca in the amount of \$1,534,016, with an effective date for each of July 1, 2018 through June 30, 2019.

**Board of Supervisors Approved Agreements – December 4, 2018**

- 1. Alcohol and Drug Program Services: Dennis M. Giroux & Associates, Inc. (DMG), Khepera House (Khepera), HealthRight 360, Tarzana Treatment Centers, Inc. (Tarzana), Aegis Treatment Centers, LLC (Aegis), and Western Pacific Med-Corp (Western Pacific) Agreements**

*This item recommended approval of the Drug Medi-Cal Organized Delivery System (DMC-ODS) Substance Use Disorder (SUD) Services agreements with DMG, Khepera, HealthRight 360, and Tarzana. This item also recommended approval of the DMC-ODS SUD services agreements for Narcotic Treatment Program (NTP) services with Aegis and Western Pacific. These various agreements are funded with DMC-*

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*ODS Federal Financial Participation (FFP), State General Fund, Realignment, AB 109, and SABG funds.*

Over the past several months, VCBH has been planning for the implementation of a new system of health care service delivery for Medi-Cal beneficiaries with a SUD. The new service delivery, modeled after the American Society of Addiction Medicine (ASAM) criteria for SUD treatment services, is now referred to as the DMC-ODS. With the new service delivery model, more beneficiaries can receive SUD services.

**DMG, Khepera, HealthRight 360, and Tarzana Agreements**

The proposed new agreements with DMG, Khepera, HealthRIGHT 360 and Tarzana include: (1) the addition of DMC-ODS requirements, (2) updates to Exhibit A (Program Description) related to DMC-ODS terminology and (3) updates to Exhibit B (Payment Terms) related to treatment services based on ASAM levels of care. The contract maximums are based on the projected costs and units of services that the provider estimates to operate the program from December 1, 2018 through June 30, 2019.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the agreements with DMG in the amount of \$322,013, Khepera in the amount of \$652,086, HealthRIGHT 360 in the amount of \$1,760,476 and Tarzana in the amount of \$533,675, for the provision of DMC-ODS SUD services, effective December 1, 2018 through June 30, 2019.

**Aegis and Western Pacific Agreements**

VCBH contracts with Aegis and Western Pacific to provide NTP services to Medi-Cal beneficiaries. New agreements have been drafted as with the new service delivery model, these providers will be required to comply with DMC-ODS requirements in order to continue providing those services.

The proposed agreements with Aegis and Western Pacific include: (1) the addition of contract language related to DMC-ODS requirements, (2) updates to Exhibit A (Program Description) to include the addition of medications, (3) updates to Exhibit B (Payment Terms) rates and terms, including the deletion of the 5% withholding in Western Pacific's agreement. The contract maximum in the proposed agreement with Western Pacific is the pro rata equivalent of the contract maximum in the existing agreement. The contract maximum in the proposed agreement with Aegis is an increase to the existing agreement, as Aegis anticipates that the number of clients requiring services will continue to increase.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the agreements with Aegis in the amount of \$3,900,000 and Western Pacific in the amount of \$1,166,667 for the provision of NTP services, effective December 1, 2018 through June 30, 2019.

## **2. Mental Health Services: All Languages Interpreting & Translating, Inc. (ALIT) Agreements.**

*This item recommended approval of the ALIT agreement for interpreting and translating services. This agreement is funded with MESA and Mental Health 2011 Realignment funds.*

Through an existing County-wide master agreement, ALIT provides interpretation and translation services for VCBH in clinics, meetings and community behavioral health forums. The use of interpreter services in clinics is critical to successful client outcomes because it helps to ensure that clients understand their treatment plan and how to safely administer medication. The use of interpreter services for meeting and community forums is critical for ensuring that the department is able to appropriately communicate to the public about the services that are available through VCBH and solicit public feedback on department initiatives.

In fiscal year (FY) 2017-18, ALIT, Inc. provided 5,835 billable hours of interpretation services. In the first quarter of FY 2018-19, ALIT Inc. provided 1,460 billable hours of interpretation services. VCBH projects that by the end of this agreement (2020), ALIT, Inc., will provide 8,756 billable hours of interpretation services and approximately \$3,500 in document translation services.

Effective January 1, 2019, VCBH will no longer contract with ALIT, Inc. through the County-wide master agreement that is managed through General Services Agency Procurement Services. Instead, VCBH is proposing to enter into a new department specific agreement with ALIT, Inc. The proposed agreement will be specific to the needs of VCBH clients and be better aligned to the Department of Health Care Services cultural and linguistic requirements. The service rates are comparable to rates paid by other counties. VCBH is anticipating some cost savings through improved scheduling and more clearly defining the service requirements/terms. Furthermore, the terms of the agreement will primarily help to ensure compliance with DHCS requirements.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the agreement for interpreting and translating services with ALIT, in the amount of \$670,000, effective January 1, 2019 through June 30, 2020.

## **3. Mental Health Services: Casa Pacifica Centers for Children and Families (Casa Pacifica) Amendments.**

*This item recommended approval of the Casa Pacifica Sixth Amendment for Early and Periodic, Screening, Diagnostic and Treatment (EPSDT) Residential/Campus Treatment Services, Casa Pacifica Fourth Amendment for EPSDT Transitional Youth services (TYS), Casa Pacifica Fourth Amendment for EPSDT Transitional Youth Services Non-Minor Dependents (TYS NMD), and Casa Pacifica Fourth Amendment for EPSDT Intensive Services Foster Care (ISFC) services. These agreements are funded with SD/MC FFP and Vehicle License Fee Realignment funds.*

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VCBH contracts with Casa Pacifica to provide EPSDT specialty mental health services in a variety of programs to children and families/caregivers who are Medi-Cal beneficiaries. Casa Pacifica provides a stabilizing force in meeting the needs of the County's most vulnerable children and works closely with VCBH to fulfill essential obligations providing care and treatment to children with complex emotional and behavioral needs. To be eligible for specialty mental health services, the beneficiary must meet the criteria for Medical Necessity as set out in California Code of Regulations, Title 9, sections 1830.205 and 1830.210. Specialty mental health services provided may include: assessment; individual, group and family therapy, collateral services, and rehabilitation; crisis intervention; medication management, and case management.

VCBH extended the term of the Casa Pacifica agreements beginning July 1, 2018 through December 31, 2018, to allow for additional time to negotiate the terms and conditions of the agreements and present them to the Board of Supervisors. Over the past few years, many changes have been implemented to children's mental health services in the State related to Continuum of Care Reform and the passage of AB 1299 (which altered delivery of specialty mental health services to foster children). On July 24, 2017, Casa Pacifica received its license to operate as a STRTP. With this license, the Residential Treatment Center (RTC) and Shelter/Assessment, Stabilization, and Permanency (ASAP) programs are no longer recognized as separate programs. On June 19, 2018, the Board of Supervisors approved the cost reallocation from RTC and Shelter/ASAP to the STRTP. Under AB 1299 (presumptive transfer), a foster child that is placed in a county other than the county of original jurisdiction after December 31, 2017, shall have jurisdiction transferred to the county of residence. As a result, VCBH is experiencing an increase in costs as these changes continue to impact various programs, including STRTP and ISFC. VCBH, along with other county agencies, is continuing ongoing discussions with Casa Pacifica to ensure delivery of service and that program costs are aligned with State and County requirements.

Casa Pacifica provided services to the following unduplicated client counts in FY 2017-18:

Program	FY 2017-18 Unduplicated Client Count
RTC/Shelter (STRTP)	70
NPS	20
TBS	169
PCIT	51
TYS	13
TYS NMD	47
ISFC	5

The amendments to the agreements with Casa Pacifica: (1) extend the terms through June 30, 2019, (2) increase the STRTP program maximum amount by \$495,000 from prior fiscal year and ISFC program maximum amount by \$82,083 from prior fiscal year, and (3) modify payment term language related to unit rates, program costs, cost settlement and the inclusion of quarterly cost settlements.

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VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the proposed amendments to the agreements for EPSDT specialty mental health services (Residential/Campus Treatment, TYS, and TYS NMD) with Casa Pacifica, effective July 1, 2018 through June 30, 2019. VCBH also recommended approval of, and authorization for the Purchasing Agent or designee to sign, the amendment to the agreement for EPSDT specialty mental health ISFC services with Casa Pacifica, effective July 1, 2018 through June 30, 2019.

**4. Mental Health Services: Department of Health Care Services (DHCS)  
Standard Agreement Amendment A01.**

*This item recommended approval of the DHCS Standard Agreement Amendment A01 for federal crisis counseling assistance and training program (CCP) services. There is no fiscal impact related to the proposed amendment.*

Pursuant to the Stafford Act, the Federal Emergency Management Agency (FEMA) provides assistance to states that suffer natural disasters. Section 416 of that Act authorizes FEMA to fund behavioral health services and training following a natural disaster. Pursuant to that section of the Act, FEMA funds crisis counseling and related services through the Federal CCP for a limited period of time. The mission of CCP is to assist individuals and communities to recover from the effects of natural and man-made disasters by providing community-based outreach and psycho-education services. Services are short-term interventions including: assisting disaster survivors in understanding their current situation and reactions, mitigating stress, assisting survivors in reviewing their disaster recovery options, promoting the use and development of coping strategies, providing emotional support, and encouraging linkages with other individuals and agencies that may help survivors recover to pre-disaster functioning.

In response to the Thomas Fire, on July 31, 2018 the Board of Supervisors approved and authorized the VCBH Director or designee to sign the Standard Agreement No. 17-94706 with DHCS for CCP services, in the amount of \$1,034,782, effective January 15, 2018 through March 31, 2019. On October 29, 2018, VCBH received notification from DHCS that modifications have been made to the agreement. VCBH is currently working with DHCS regarding a new agreement in response to the Woolsey and Hill fires that have recently impacted our county.

The Agreement provides VCBH with CCP funding to provide crisis counseling and related services. In early March of 2018, VCBH implemented the California HOPE of Ventura County program. The program is comprised of a clinical team that has been FEMA trained to provide free and confidential community-based counseling services to Thomas Fire survivors. During the past eight months (March 2018 through November 2018), the team has made over 5,295 in-person brief supportive counseling contacts, 705 telephone contacts by crisis counselor, and 626 email contacts.

The Amendment A01 to the DHCS Standard Agreement: (1) extends the contract term by one month, through April 30, 2019, (2) replaces Exhibit D(C) with Exhibit D(F) due to the addition of federal funding and continues performance of the same Scope of Work, (3) amends provision 1 (Invoicing and Payment) of Exhibit B - Budget Detail and Payment Provisions to include

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updates related to the preparation and submission of invoices, and (4) adds contract language in Exhibit E related to the dispute resolution process.

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the Standard Agreement No. 17-94706 Amendment A01 with DHCS, in the amount of \$1,034,782, effective January 15, 2018 through April 30, 2019.

**5. Mental Health and Alcohol and Drug Program Services: Maxim Healthcare Services, Inc. (Maxim) Fourth Amendment.**

*This item recommended approval of the Fourth Amendment to the Agreement with Maxim for medical personnel staffing and recruiting services to revise the rate schedule and increase the maximum amount of the agreement. This agreement is funded with DMC-ODS FFP, Realignment, State General Fund, SABG, SD/MC FFP, and 2011 Realignment funds.*

Maxim provides certified and/or licensed temporary staff to help fill vacant positions due to the difficulty in finding qualified and appropriately certified and/or licensed staff and are used to help backfill existing positions due to unexpected leaves of absence. VCBH is taking appropriate steps to expedite its recruitments for qualified and appropriately certified and/or licensed staff, however, until staff can be hired, VCBH is in need of temporary staff from Maxim to maintain services for the VCBH clients. The current vacancy rate for VCBH is between 9% and 17%.

The Fourth Amendment to the Agreement will add two new positions and rates for an Access Line Student/Mental Health Associate (MHA) Intern and Pharmacist position. It also adjusts existing rates for several positions and increases the maximum agreement amount by \$400,000. The table below summarizes the rate changes for the Access Line Student/MHA Intern, Pharmacist, Registered Nurse, Drug Alcohol Counselor, Alcohol Drug Treatment Specialist, and Substance Use Disorder Counselor positions. The changes to the rates will allow Maxim to provide quality staff to VCBH and more accurately reflects the rates in Ventura County. In addition, the Registered Nurse rate has not increased since FY 2014-15. The increase to the agreement maximum will allow VCBH to temporarily fill an open pharmacist position, due to retirement, and provide staff coverage for the 24/7 access line that is funded by the DMC-ODS, scheduled to open December 1, 2018. The 24/7 access line via a toll-free telephone number, provides those seeking access to substance use treatment services, with general information on hours and location of services, preliminary screening to determine program eligibility and referral and linkage to appropriate services within the DMC-ODS. The access line is accessible in non-English languages and is Americans with Disabilities Act compliant. With only a few months to get the access line operational, Maxim will be used to provide temporary staff to determine the level of personnel needed to meet access line volume.

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<b>Title</b>	<b>Current Rate</b>	<b>Proposed Rate</b>
Access Line Student/MHA Intern	N/A	\$28
Pharmacist	N/A	\$85
Registered Nurse (RN)	\$56	\$66
Drug Alcohol Counselor(DAC)	\$28	\$33
Alcohol Drug Treatment Specialist(ADTS)	\$28	\$33
Substance Use Disorder Counselor(SUD)	\$28	\$33

VCBH recommended approval of, and authorization for the VCBH Director or designee to sign, the Fourth Amendment to the Agreement with Maxim for medical personnel staffing and recruiting services, revising the rate schedule and increasing the agreement maximum from \$1,346,765 to \$1,746,765, effective July 1, 2018 through June 30, 2019.