

BEHAVIORAL HEALTH ADVISORY BOARD
General Meeting
Monday, June 20, 2022, 1:00 – 3:30 PM
VIRTUAL MEETING VIA ZOOM

Zoom Participation

The following information referenced below and at the end of the agenda is provided to you in support of your attending the upcoming BHAB General Meeting via Zoom:

Join the Zoom meeting in the following way:

Join Zoom Meeting: <https://us02web.zoom.us/j/83332714732?pwd=bE43OUJqRHhHa0ExSIR5L1VLMWMyQT09>

Meeting ID: 833 3271 4732

Password: 149553

Dial-In: 669-900-9128

AGENDA

- I. Call to Order
- II. Board Member Roll Call
- III. Welcome and Introductions
- IV. Approval of the Agenda – **ACTION** (Roll Call)
- V. Approval of the May 16, 2022 Minutes – **ACTION** (Roll Call)
- VI. Public Comments (3 min. per speaker)
- VII. Chair Comments (10 min.)
- VIII. Assistant Director’s Report – Dr. Loretta Denering (10 min.)
- IX. Board Member Comments and Announcements (10 min.)
- X. Secretary’s Report / Announcements – Janis Gardner (10 min.)
- XI. BHAB Committee Reports (5 min each)
 - A. Youth & Family Committee (June 8 meeting) – Kevin Clerici, Chair
 - B. Transitional Age Youth (TAY) Committee (June 15 meeting) – Elizabeth R. Stone, Chair
- XII. Old Business
 - A. Needs Assessment – Discuss Status of Request for Proposal (RFP) Development – Michael Rodriguez, Chair (5 min.)
- XIII. New Business
 - A. Confirm New Member-At-Large to Six-Month Term – Michael Rodriguez, Chair – **ACTION** (Roll Call) (5 min.)
 - B. Election of Officers for Fiscal Year 2022-23 – Nominating Committee – **ACTION** (Roll Call) (15 min.)
 - C. Brown Act Public Emergency Allowances / Teleconferences – Requirements for Local Boards and Commissions – Continue to Meet Remotely or Via a Hybrid Remote/In-Person Model – Michael Rodriguez, Chair – **ACTION** (Roll Call) (5 min.)

Public comments on agenda items can be made prior to or during consideration of agenda items and are limited to 3 minutes per speaker. Public comment periods are limited to no more than (20) minutes total for all speakers. In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact Behavioral Health Administration at (805) 981-6830. Reasonable advance notification of the need for accommodation prior to the meeting (48 hours advance notice is preferable) will enable us to make reasonable arrangements to ensure accessibility to this meeting.

D. Presentation Requests

E. Recognition Award Recommendations

XIV. Contracts

Board of Supervisors Approved Agreements – May 24, 2022

1. Memorandum of Agreement Template Between Ventura County Behavioral Health (VCBH) and Various School Districts for Educational Support Services.
2. FY 2022-23 View Heights – 5th Amendment.
3. FY 2022-23 Crestwood - Bridge – 1st Amendment.
4. FY 2022-23 Vista Woods – 5th Amendment.
5. FY 2022-23 Aurora Vista Del Mar, LLC Agreement.
6. FY 2022-23 California Psychiatric Transitions, Inc. (CPT) – 1st Amendment.
7. FY 2022-23 Crestwood Bakersfield – 2nd Amendment.
8. FY 2022-23 Parkside Healthcare, Inc. (Parkside) – 2nd Amendment
9. FY 2022-23 Sylmar Health & Rehabilitation Center, Inc. (SHRC) – 2nd Amendment.
10. FY 2022-23 Telecare La Paz – 1st Amendment.
11. Agreement for Wellness Centers Services with the Ventura County Office of Education (VCOE).
12. FY 2022-23 Turning Point Foundation – Fourth Amendment.
13. FY 2022-23 Turning Point – Third Amendment.
14. FY 2022-25 Pacific Clinics – Agreement.
15. FY 2022-23 Clinicas – Second Amendment.
16. FY 2022-23 All Languages Interpreting and Translating, Inc. (ALIT) – Fourth Amendment.
17. FY 2022-25 VCOE – Agreement.

XV. Public Comments (3 min. per speaker)

XVI. Adjourn

Next Meeting: Monday, July 18, 2022

All agenda reports and supporting data, including those filed in accordance with Government Code Section 54957.5 (b) (1) and (2) are available from the Behavioral Health Advisory Board Assistant at bhabadmin@ventura.org or in person at Ventura County Behavioral Health, 2nd Floor, 1911 Williams Drive, Oxnard, California. The same materials will be available and attached with each associated agenda item, when received, at the following website: www.vcbh.org/en/behavioral-health-advisory-board-meetings.

Welcome to the meeting of the Behavioral Health Advisory Board of the County of Ventura. The following information is provided to help you understand, follow, and participate in the Board meeting:

Join the Zoom meeting by clicking the link provided on the agenda at the scheduled time and date. Zoom will initially start with a **waiting room** — you will be admitted into the meeting room when the meeting starts. All participants are muted upon entry to minimize any unintended disruption of background sounds. Please keep yourself on mute unless you are speaking.

Public comments on agenda items can be made prior to or during consideration of agenda items and are limited to 3 minutes per speaker. Public comment periods are limited to no more than (20) minutes total for all speakers. In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact Behavioral Health Administration at (805) 981-6830. Reasonable advance notification of the need for accommodation prior to the meeting (48 hours advance notice is preferable) will enable us to make reasonable arrangements to ensure accessibility to this meeting.

Note: The meeting is recorded.

Public Comments

- The Behavioral Health Advisory Board (BHAB) welcomes comments from the community, consumers and family members.
- The BHAB operates under the Brown Act. This requires that all meetings be open meetings, with the agenda and minutes posted. A public comment period will be provided on all meeting agendas.
- Due to confidentiality laws, the Board is unable to respond directly to a public comment or to discuss client-specific issues without proper releases from the individuals concerned.
- At all BHAB meetings, the BHAB Assistant provides a Grievance Form for individuals who have concerns. The form is reviewed promptly by VCBH Quality Management. Individuals can also contact the BHAB Assistant to request a VCBH Grievance Form outside a BHAB meeting or call 1-888-567-2122.
- Individuals who have further concerns are welcome to return to the BHAB for assistance.

Public comments may be provided using one of the following options:

1. Email or Mail Public Comment in Advance of the Meeting

To make a written public comment, you must send an email to bhabadmin@ventura.org, with the specific agenda item or topic, if a general comment, by no later than 10:00 AM on the day of the BHAB meeting. Your written public comment may also be mailed to the following address and must be received by the BHAB Assistant no later than 10 AM on the day of the meeting:

BHAB Assistant
1911 Williams Drive, Suite 200
Oxnard, CA 93036

Please indicate in the subject line the agenda item number (e.g., Item No. 9) on which you are commenting. Your written public comment sent via email or regular mail will be distributed to the BHAB Members and placed into the item's record of the meeting.

Or

2. Video Public Comment using Zoom

You may use the raise hand feature when the Chair invites public comments in the following ways:

If you are running an older version of Zoom, you can raise your hand by clicking on the Participant button at the bottom of the Zoom screen and then click on the raise hand feature in that participant window.

If you are running the most current version of Zoom (5.4.9 and above) you can raise your hand by clicking on the Reactions button and then clicking on raise hand feature. Your hand will appear in the upper left-hand corner of your individual Zoom window as well as the participant window.

Call-In Public Comment using Zoom

If you are joining the meeting by telephone only, you can join the comment queue by pressing *9. When it is your turn to make your comment, press *6 to unmute and then again to mute yourself after speaking.

Note: Your raised hand will appear TO THE HOST in the order it was received.

Comments are taken in the order they are received in the queue/participant window. When it is your turn to make a comment, you will be asked to unmute yourself. **Public comments on agenda items can be made prior to or during consideration of agenda items and are limited to 3 minutes per speaker.** Public comment periods are limited to no more than (20) minutes total for all speakers. The assigned timekeeper will track each public comment time. When your time is up, the timekeeper will interrupt to let you know that you have reached the 3-minute maximum. At the end of the three minutes, the next person in the comment queue will be invited to speak.

REMINDER: In order to minimize distractions during public meetings, all personal communication devices should be turned off or put in a non-audible mode.

Assistant Director's Update

BHAB General Meeting 6.20.22

June has the following days of significance to highlight:

LGBTQ+ Pride Month
National PTSD Awareness Month
June 14-20, National Men' Health Week
June 19, Juneteenth
June 19, Father's Day
June 27, National PTSD Awareness Day

California Advancing and Innovating Medi-Cal:

CalAIM is a multi-year initiative by DHCS to improve the quality of life and health outcomes of our population by implementing broad delivery system, program and payment reform across the Medi-Cal program. The major components of CalAIM build upon the successful outcomes of various pilots (including but not limited to the Whole Person Care Pilots (WPC), Health Homes Program (HHP), and the Coordinated Care Initiative) from the previous federal waivers and will result in a better quality of life for Medi-Cal members as well as long-term cost savings/avoidance.

CalAIM has three primary goals:

1. Identify and manage member risk and need through whole person care approaches and addressing Social Determinants of Health.
2. Move Medi-Cal to a more consistent and seamless system by reducing complexity and increasing flexibility; and
3. Improve quality outcomes, reduce health disparities, and drive delivery system transformation and innovation through value-based initiatives, modernization of systems, and payment reform.

Regarding County Mental Health Plans, the primary focus areas are:

- Behavioral health payment reform
- Revisions to behavioral health inpatient and outpatient medical necessity criteria for children and adults
- Administrative behavioral health integration statewide
- Regional contracting
- Substance use disorder managed care program renewal and policy improvements

DHCS formally released the CalAIM proposal on October 29, 2019, at the [Stakeholder Advisory Committee \(SAC\)](#) and [Behavioral Health Stakeholder Advisory Committee \(BH-SAC\)](#) meetings. Between November 2019 and February 2020, DHCS conducted extensive stakeholder engagement for both CalAIM and the renewal of the federal authorities under which Medi-Cal operates (i.e., 1115 and 1915b waivers).

DHCS postponed the planned implementation of the CalAIM initiative, originally scheduled for January 1, 2021, so that both DHCS and all of our partners could focus their limited resources on the needs arising from the public health emergency due to COVID-19.

DHCS released a revised CalAIM proposal on January 8, 2021. [Revised CalAIM Proposal](#).

General Updates:

- The Administration introduced a CARE Courts Proposal in early March. Community Assistance, Recovery and Empowerment (CARE) Court is a new framework to get people with mental health and substance use disorders the support and care they need. CARE Court is aimed at helping the thousands of Californians who are suffering from untreated mental health disorders leading to homelessness, incarceration or worse. California is taking a new approach to act early and get people the support they need and address underlying needs. To learn more about this proposal, please visit: <https://www.chhs.ca.gov/care-court/>
- The Quality Management Action Committee (QMAC) meeting schedule and format has been updated to allow for more in-depth data review and discussions. Now, in addition to large group meetings, smaller work groups will take place bi-monthly. The first smaller, QMAC Work Group will be towards the end of March. A Doodle poll to request participation and gather date preferences from QMAC members will be sent soon. The next all member QMAC meeting will be in September, TBD. If anyone is interested in joining or would like to recommend someone, please email vcbh.quality@ventura.org.
- We would like to provide the link to the webpage where the most recent VCBH EQRO reports can be viewed: <https://vcbh.org/en/about-us/reports-performance>

Adult Services Division:

- The workgroup considering the development of VCBH's peer program convened the first of what is expected to be three meetings with a discussion of the with a nature/structure of the support and oversight of peers. Topics for future discussion include the specific work of peers, boundaries and ethical considerations, and how to ensure representation of the clinics and broader community.
- Round 4 of DHCS's Behavioral Health Continuum Infrastructure Plan (BHCIP) with its \$480.5M in grant funding Children and Youth has opened. Work began last week in the TAY Services Committee to consider viable and meaningful infrastructure projects. The deadline for submission is 8/31/22.
- Awards for Round 3 of BHCIP funding (forecast for June) have yet to be announced. VCBH joined Oasis Healthcare LLC and Many Mansions as a joint applicant seeking \$46M towards the \$61M total projected cost to build a locked mental health rehabilitation center. The proposed 120-beds facility intends to address the needs of both conserved and court-ordered clients.

Youth and Family (Y&F) Services Division:

Division Highlights

- The Y&F Division is pleased to share the following additions to the leadership team: As of 6/13/22 Ana Magbitang, LMFT is now the BH Manager overseeing Operational Duties for the

Ventura Region including Ventura Y&F Clinic, Santa Paula and Ventura Clinic, and the Juvenile Facility Mental Health Services. Additionally, Savannah Eden, LMFT joined the Y&F Division as a newly hired Clinic Administrator for the Child Welfare Subsystem.

- The Y&F Division Chief presented as part of the Inter-Agency Leadership team and AB2083 to the Board of Supervisors on May 24th. The ongoing support of the BoS is appreciated as we continue to look for even more ways to collaborate including data sharing, consultation and early intervention on behalf of the youth and their families in our community.

Initiatives and Progress

- Our Department has acquired and will soon be launching a data sharing platform – Opeeka. Opeeka’s platform will facilitate, streamline, and guide care coordination, care collaboration, treatment and level of care for youth served by various agencies as required by AB2083 Continuum of Care Reform and per the established memorandum of understanding (MOU) between Ventura County Behavioral Health, Human Services Agency, Probation, Public Health, Ventura County Office of Education, and Regional Center.

Substance Use Services (SUS) Division and Mental Health Services Act (MHSA):

- SUS Prevention attended more than 25 community events in May, sharing our prevention information. Keep in touch by reading our newsletters!
<https://www.venturacountylimits.org/community-connections>

Overdose Prevention and Response:

- The *Fentanyl is Forever* campaign continues to roll out across the county in publications, on transit systems and online, with 12,906 website visits so far!
- The SUS Division has streamlined the logistics of the OD Prevention program, now serving 54 sites and many law enforcement agencies – most recently working closely with Oxnard Police to expand kit distribution.
- The latest *Prescribers Care* Discussion event was held June 8, reaching dozens of MDs with best practices in safe prescribing. Next event for prescribers is on August 31.
<https://www.venturacountyresponds.org/safe-prescribing/training-events>

Community Health Promotion

- The latest “Just Not Worth It” prevention campaign is targeted toward teens and young adults who may be at risk for trying and continuing to use drugs illegally. This encompasses both illicit drugs (like heroin and meth) legal drugs taken illegally—typically cannabis and prescription medications. <https://www.justnotworthitvc.org/>

MHSA:

- On June 4th- VCBH, BRITE and VCOE hosted a FREE event empower up! Your Mental Wellness. The “Empower Up” event held at the Oxnard Performing Arts Center was a novel idea executed with success and also presented some areas for further exploration. A total of 130 attended, including community members, providers, performers, speakers, staff, and volunteers. Themes addressed included impact of bullying, resilience, hope, prejudice, authenticity. A varied range

of ages came to the event ranging from 4 to 91 years old. Real-time translations into Spanish and ASL went smoothly. The event was live-streamed and recorded, and will be edited for playback in Spanish, ASL, and English. Video, including interviews, and pictures will be posted on our VCBH website.

- Our outreach team participating in the County Wide- Food Share Drive, as well as various fairs throughout Ventura County. One thousand lunch bags with information about VCBH and other community resources including wellness activities were distributed.

Access and Outreach:

- We welcome to our leadership team, Ruby Avila-Herrera – LMFT, Clinic Administrator II for our Enhanced Care Management program (ECM).
- We also welcome Wendy Hipple – LMFT who will be stepping in as Clinic Administrator II for our Logrando Bienestar program.
- We are actively recruiting for Logrando Bienestar Community Service Coordinators – given the approval of LB expansion and for our ECM program that continues to evolve.
- We had the honor to be present at the unveiling of the Mental Health Awareness Mural on Saturday, June 11, 2022, in Oxnard by La Colonia Youth Mural Project and Future Leaders of America. Logrando Bienestar was present at the Resource Fair connecting with the community.

Administration:

Personnel

- Hiring Fair- On Saturday June 4, Y&F, Adult, and SUS Division management supported our HR Liaison team to interview over 40 applicants on the spot and made offers to 28 staff, ranging from Psychiatric Nurses, Crisis Team Clinicians, Mental Health Associates and Behavioral Health Clinicians. A special thanks to Lisa Tryk and her supporting team for superb organization and coordination!

CalAIM

- The CalAIM unit (California Advancing and Innovating Medi-Cal) continues to coordinate CalAIM efforts across the department. A CalAIM Implementation lead team, which includes managers from various functional areas, meets weekly to analyze guidance issued by the Department of Health Care Services and to further plan how to successfully implement upcoming policy changes. VCBH leadership is working with internal and external stakeholders to ensure timely implementation of policy changes that are effective 07/1/22. Specifically, management staff is working to update policies and procedures, revise documentation forms (paper and EHR based), and create training and communication plans for VCBH clinical staff and contracted providers. On-going communication and collaboration with contracted county partners and the local managed care health plan continue to help facilitate a smooth implementation experience.
- In addition to BHQIP, Ventura County Behavioral Health will implement the Medi-Cal Peer Support Specialist program within the DMC-ODS and SMHS delivery systems to go into effect July 1, 2022. The California Mental Health Services Authority (CalMHSA) will act as the certification entity for VCBH's Peers Program, and any contracted provider interested in participating in this program

will need to meet their certification requirements. The CalAIM team has started communicating information to internal and external stakeholders.

Safety and Facilities

- Continued compliance with CDPH order that requires all healthcare staff to be vaccinated, have a booster shot or have an approved exemption and be tested weekly. Conducting reviews of facility space and vehicle needs to address upcoming program changes. Updated new Cal/OSHA and CDPH COVID-19 workplace health requirements and implementing throughout the department. Continued oversight of staff COVID-19 contact tracing and associated notifications and documentation. Conducted annual health and safety reviews of all BH locations.

Contracts Team

- The Contracts Team is completing the last of the FY 2021-22 Contractor site review audits and continuing to draft contracts and amendments to process the FY 2022-23 renewals through the appropriate channels.

Quality Assurance

- The QA team is actively collaborating with the VCBH CalAIM and Admin/Operational Department teams in interpreting, integrating and implementing the CalAIM initiative changes for VCBH/CBO providers. Specific focus in on system reformation, staff training, and updated Policies & Procedures.
- Utilization Review conducts quarterly reviews and administrative exit reviews, which identify common themes to inform training and improved clinical documentation. In alignment with CalAIM changes, the focus is on identifying and remediating occurrences of Fraud, Waste and Abuse.
- QA has implemented staff onboarding protocols to standardize training and support operations. The initial new employee orientation policy and procedure training was provided in May.
- QA facilitates quarterly VCBH/CBO provider meetings, to provide ongoing training and updates on topics including CalAIM implementation, compliance requirements, policies and procedures, QI and EHR.

Quality Improvement:

- To support VCBH Strategic Plan efforts, QI has analyzed and prepared baseline data that will be used to monitor and report progress. For key outcomes that do not yet have baseline data, QI will be working with department leads to develop methods for future reporting.
- The FY 2021-22 DMC-ODS External Quality Reviews (EQRO) report is now available on CalEQRO's website and VCBH's; the Mental Health report is being finalized and will be posted once received.
- In FY 2022-23, the Mental Health and DMC-ODS external quality reviews will take place at the same time November 8th-10th. This is the first joint, or side-by-side review, and plans are underway.
- QI continues to implement 4 performance improvement projects (PIPs) that address areas for improvement such as no-show rates, initial and ongoing client engagement in services, and

post-hospitalization follow-up, and recently received positive feedback on all PIPs from the state reviewers. New topics for a clinical Mental Health PIP are being explored as the current one will end soon.

- QI is building out ongoing tracking and reporting of key performance metrics and are working with VC-Information Technology Services to design a public-facing data dashboard.
- The Quality Management Action Committee (QMAC) meeting schedule and format has been updated to allow for more in-depth data review and discussions. Now, in addition to large group meetings, smaller work groups will be regularly convened. QI continues to recruit consumer/family/peer and community stakeholders for the QMAC. Names can be sent to vcbh.quality@ventura.org
- QI is coordinating the submission of the network adequacy certification tool (NACT) required by DHCS annually to demonstrate compliance with the state's standards for access to services. This process will involve data collection from VCBH and CBO programs regarding provider capacity and services, as well as timeliness data. The NACT is expected to be due in late summer/early fall.

Electronic Health Record

- *CalMHSA* - The CalMHSA organization serves California Counties and Cities in the dynamic delivery of mental health and supportive services. Recently, CalMHSA proposed a common Electronic Health Record (EHR) for usage among California Counties. Participation agreements are under review.
- *CalAIM* - The Electronic Health Record (EHR) Team is aggressively involved in research and planning operations in preparation for upcoming CalAIM mandated changes to clinical health record tracking. CalAIM is the State initiative to re-make Medi-Cal services for qualified Californian's. Current focus is on required changes to clinical assessments, treatment plans, problem lists, and progress notes, which constitute the backbone of client clinical treatment records. These modifications must be in completed and in place by 7/1/2022. Future planned changes involve the establishment of a common screening evaluation method to be used throughout the Behavioral Health environment. The entire CalAIM initiative is expected to be implemented over the coming 5-years.
- *Avatar* - Several Avatar enhancements have been recently completed. Specific new features recently completed by the EHR Team include support for:
 1. TAY Client Homeless Housing Assistance & Prevention Program
 2. TAY Crisis Team Tracking System
- Current development efforts include finalizing the testing of a new Avatar Form designed to support our Assist (AOT) Referral Administration Operations

VENTURA COUNTY BEHAVIORAL HEALTH

Clients Served

Open episodes in May 2022 with billing activity in prior 12 months

As of 6/3/2022

All VCBH	VCBH Treatment Programs
SUS - County & Contractor MH Adult - County & Contractor MH Y&F - County & Contractor VCBH STAR Adult Crisis	County & Contractor Includes outpatient and residential

**VCBH enrolled clients only

	VCBH Program Group							
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis	CSU**	IPU**
Total Clients With Open Episode	11,807	1,142	5,775	4,400	853	518	29	47

**VCBH enrolled clients only

Total Clients With Open Episode Age Group *	VCBH Program Group							
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis	CSU**	IPU**
0-15	3,115	22		2,903	259	60		
16-25	2,375	192	769	1,322	214	123	3	7
26-59	5,048	879	3,861	175	331	260	24	34
60+	1,269	49	1,145		49	75	2	6
Grand Total	11,807	1,142	5,775	4,400	853	518	29	47

**VCBH enrolled clients only

Total Clients With Open Episode Preferred Language	VCBH Program Group							
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis	CSU**	IPU**
English	9,980	1,061	4,988	3,564	627	447	28	45
Spanish	1,274	59	547	619	88	26		2
Mixteco	14	1	2	9	2	1		
Non-Threshold Language	88	3	64	16	4	3		
Not Reported	451	18	174	192	132	41	1	
Grand Total	11,807	1,142	5,775	4,400	853	518	29	47

**VCBH enrolled clients only

Total Clients With Open Episode	VCBH Program Group							
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis	CSU**	IPU**
Ethnicity								
Latinx	6,240	600	2,615	2,864	460	182	12	23
Non-Latinx	4,092	460	2,666	880	206	165	17	21
Not Reported	1,470	82	491	656	187	169		3
Declined to State	5		3			2		
Grand Total	11,807	1,142	5,775	4,400	853	518	29	47

**VCBH enrolled clients only

Total Clients Served At Each Location ***	VCBH Program Group							
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis	CSU**	IPU**
Program Service Location								
CAMARILLO	490		95	395				
FILLMORE	153	28		129				
MOORPARK	12			12				
OXNARD	6,457	856	2,622	2,147	853	518		
SANTA PAULA	859		562	297				
SIMI VALLEY	1,293	85	738	497				
THOUSAND OAKS	1,241	48	877	334				
VENTURA	2,135	65	1,111	982			29	47
Outside Ventura County (Contractor)	223	200	23					
Grand Total	12,863	1,282	6,028	4,793	853	518	29	47

*** Clients may be counted under multiple locations

**VCBH enrolled clients only

Total Clients With Open Episode	VCBH Program Group							CSU**	IPU**
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis			
Residence Region - City									
Conejo Valley	957	92	526	265	75	57			
Conejo Valley-Newbury Park	231	19	123	58	23	18			
Conejo Valley-Oak Park	36	3	8	23	6	2			
Conejo Valley-Thousand Oaks	637	67	366	168	42	33			
Conejo Valley-Westlake Village	53	3	29	16	4	4			
Moorpark	367	22	137	200	24	15			
Moorpark	367	22	137	200	24	15			
Ojai	235	28	106	71	25	20	1		
Ojai	185	26	84	50	20	17	1		
Ojai-Oak View	50	2	22	21	5	3			
Oxnard Plains	5,308	495	2,571	2,073	382	199	11	23	
Oxnard Plains-Camarillo	817	65	446	273	39	37	2	6	
Oxnard Plains-Oxnard	4,110	382	1,952	1,649	313	144	8	16	
Oxnard Plains-Port Hueneme	363	45	163	145	29	18	1	1	
Oxnard Plains-Somis	18	3	10	6	1				
Santa Clara Valley	1,195	73	482	604	72	22			4
Santa Clara Valley-Fillmore	350	25	133	178	27	10			
Santa Clara Valley-Piru	39	5	14	23	3				
Santa Clara Valley-Santa Paula	806	43	335	403	42	12			4
Simi Valley	1,313	137	655	480	78	73			3
Simi Valley	1,313	137	655	480	78	73			3
Ventura	2,091	250	1,140	600	177	114	17	14	
Ventura	2,091	250	1,140	600	177	114	17	14	
Not Reported	341	45	158	107	20	18			3
Not Reported	341	45	158	107	20	18			3
Grand Total	11,807	1,142	5,775	4,400	853	518	29	47	

Residence cities do not reflect client service location.

Ventura County Behavioral Health
Board Letter Summary of Contracts for May 2022

Board Date	Contractor	Amount	Term	Description
5/24/2022	Various Ventura County School Districts	\$0	July 1, 2022 through March 31, 2024	Memorandum of Agreement Template Between Ventura County Behavioral Health (VCBH) and Various School Districts for Educational Support Services. Under each MOA, VCBH and School District staff work collaboratively to deliver a parent educational series on mental health issues twice per academic year. The primary goal is to reduce barriers to identification and treatment of mental illness. Additionally, the program seeks to provide more access to mental health services. The collaboration benefits and serves children and their families throughout the various school districts that VCBH will engage in an MOU. There are no additional costs or fiscal impacts to the County.
5/24/2022	Amada Enterprises Inc. (View Heights)	\$2,873,000	July 1, 2022 through June 30, 2023	FY 2022-23 View Heights – 5th Amendment. View Heights provides 24-hour Institution for Mental Disease (IMD) services for seriously mentally ill clients who require a high level of care due to the severity of their illnesses. Clients receive the following services: (1) medication management, (2) care and supervision, (3) daily activities, and (4) food services. Throughout FY 2021-22, Amada Enterprises served 23 unduplicated clients and maintained an average of over 17 clients per month increasing from 14 clients to a current count of 20 clients. The FY 2022-23 fifth amendment to the agreement with Amada Enterprises is for a one-year term (July 1, 2022 through June 30, 2023) and represents an increase in the maximum contract amount due to a 3% increase in services rates (Tier 1 from \$220.00 to \$226.60/day, Tier 2 \$347.00 to \$357.41/day, Tier 3 \$380.00 to \$391.40/day, Tier 4 \$415.00 to \$427.45, 1:1 \$30.00 to \$30.90/hour, Ancillary \$203.77 to \$209.88/day, and Bed Hold \$198.24 to \$204.19/day), an increase in the number of clients that will be served, and necessary contract updates. Through the fifth amendment to the agreement with View Heights, an average of 22 clients can be supported throughout FY 2022-23. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.
5/24/2022	Crestwood Behavioral Health, Inc. (Crestwood - Bridge)	\$300,000	July 1, 2022 through June 30, 2023	FY 2022-23 Crestwood - Bridge – 1st Amendment. Crestwood - Bridge provides 24-hour adult residential facility services for adults who have been diagnosed with a severe mental illness. Crestwood -Bridge provides clients discharged/diverted from various IMDs/facilities with a supervised supportive community-based living environment where they can learn the skills necessary to develop more independence and to function in the community, with the goal of being able to live in a less restrictive environment upon discharge from the program. Throughout FY 2021-22, Crestwood -Bridge served three (3) unduplicated clients and maintained an average of above (1) client per month. The FY 2022-23 first amendment to the agreement with Crestwood is for a one-year term and represents an increase in the day rate (from \$209 to \$230/day) and necessary contract updates. Through the first amendment to the agreement with Crestwood, an average of three (3.5) clients can be supported throughout FY 2022-23. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.
5/24/2022	Vista Woods Health Associates, LLC. (Vista Woods)	687,000	July 1, 2022 through June 30, 2023	FY 2022-23 Vista Woods – 5th Amendment. Vista Woods provides 24-hour Skilled Nursing Facility (SNF) services for seriously mentally ill clients who require a high level of care due to the severity of their illnesses. In addition to the SNF services, clients receive the following services: (1) medication management; (2) care and supervision; (3) daily activities; and (4) food services. Throughout FY 2021-22, Vista Woods served seven (7) unduplicated clients and maintained an average of approximately seven (7) clients per month. The FY 2022-23 fifth amendment to the agreement with Vista Woods is for a one-year term and represents an increase in both the day rate (from \$157 to \$170) and the "bed hold" service rate (from \$300 to \$322.94), an increase in the number of clients served, and necessary contract updates. Through the fifth amendment to the agreement with Vista Woods, an average of 11 clients can be supported throughout FY 2022-23. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.
5/24/2022	Aurora Vista Del Mar, LLC	\$1,890,000	July 1, 2022 through June 30, 2023	FY 2022-23 Aurora Vista Del Mar, LLC Agreement. Aurora Vista Del Mar, LLC provides acute psychiatric inpatient hospital services to Medi-Cal eligible adults and uninsured adults and adolescents. Throughout FY 2021-22, Vista Del Mar has serviced 2,631 inpatient hospital days. The FY 2022-23 agreement with Vista Del Mar is for a one-year term and represents an increase of \$100 to the rate of \$1,025 per day for uninsured/indigent adolescent beneficiaries (ages 12-17) and an increase of \$100 to the rate of \$1,000 per day for adult beneficiaries (ages 18+ for uninsured/indigent, ages 21-64 for Medi-Cal beneficiaries). The FY 2022-23 maximum contract amount of \$1,890,000 was based on FY 2021-22 utilization/projection at the time the FY 2022-23 budget was completed. Utilization increased shortly thereafter and VCBH increased the FY 2021-22 contract to \$2,000,000 to ensure sufficient funding through fiscal year end. VCBH will monitor FY 2022-23 utilization and will increase the maximum contract amount during the mid-year projection, as needed, based on service utilization. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.
5/24/2022	California Psychiatric Transitions, Inc. (CPT)	\$412,000	July 1, 2022 through June 30, 2023	FY 2022-23 CPT – 1st Amendment. CPT is a locked Mental Health Rehabilitation Center that includes a Disruptive Behavioral Unit (DBU) that VCBH utilizes for court-ordered locked restoration of competence services as well as VCBH clients who require a high level of services in a controlled environment. For VCBH clients, the goal is to stabilize and improve behavior to transition clients to a lower and less restrictive level of care. CPT has successfully stabilized and transition several clients who have either moved to a lower level of care at CPT or with the County. Throughout FY 2021-22, CPT served one (1) unduplicated client and maintained an average of approximately one (1) client per month. The FY 2022-23 first amendment to the agreement with CPT is for a one-year term and represents an increase in rates (MHRC from \$435 to \$460/day, DBU from \$885 to \$910/day, Diversion from \$610 to \$660/day, and 1-1 from \$50 to \$52/hour), and necessary contract updates. Although there is an increase in rates, the contract max is reduced based on familiarity with rate usage. Through the first amendment to the agreement with CPT, an average of two (2) clients can be supported throughout FY 2022-23. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.
5/24/2022	Crestwood Behavioral Health, Inc. (Crestwood - Bakersfield)	\$504,000	July 1, 2022 through June 30, 2023	FY 2022-23 Crestwood Bakersfield – 2nd Amendment. Crestwood - Bakersfield provides mental health rehabilitation center services to seriously mentally ill clients who require a high level of care due to the severity of their illnesses. Clients placed at Crestwood Bakersfield Mental Health and Rehabilitation Center receive the following services: (1) medication management, (2) training and support with skills related to daily living activities, (3) daily rehabilitation groups, (4) individual psychotherapy, and (5) various other non-clinical services that are designed to support recovery. Throughout FY 2021-22, Crestwood served three (3) unduplicated clients and maintained an average of approximately two (2) clients per month. The FY 2022-23 first amendment to the agreement with Crestwood is for a one-year term and represents an increase in rates (Level 3 from \$304 to \$319/day, Level 2 from \$337 to \$354/day, Level 1 from \$370 to \$389/day, 1:1 from \$696 to \$720/day, establishing a MIST rate of \$450/day), and making necessary contract updates. Through the first amendment to the agreement with Crestwood, an average of three (3) clients can be supported throughout FY 2022-23. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.

5/24/2022	Parkside Healthcare, Inc. (Parkside)	\$1,371,000	July 1, 2022 through June 30, 2023	FY 2022-23 Parkside – 2nd Amendment. Parkside provides 24-hour Skilled Nursing Facility (SNF) and Mental Health Recovery Center services for seriously mentally ill clients who require a high level of care due to the severity of their illnesses. Clients placed at Parkside in El Cajon receive the following services: (1) medication management, (2) care and supervision, (3) daily activities, and (4) food services. Throughout FY 2022-23, Parkside served 23 unduplicated clients and maintained an average of approximately 15 clients per month and their estimated average client count increased from 14 to 22 and their maximum increased by \$234,330. The FY 2022-23 second amendment to the agreement with Parkside for SNF and Mental Health Recovery Center services is for a one-year term and represents an increase in rates (Medi-Cal from \$155 to \$170/day, non-Medi-Cal from \$390 to \$405/day, "Bed Hold" from \$380 to \$395/day), and making necessary contract updates. Through the second amendment to the agreement with Parkside, an average of 22 clients can be supported throughout FY 2022-23. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.
5/24/2022	Sylmar Health & Rehabilitation Center, Inc. (SHRC)	\$1,794,000	July 1, 2022 through June 30, 2023	FY 2022-23 SHRC – 2nd Amendment. SHRC is an IMD to facilitate recovery in a restricted environment. SHRC is VCBH's primary residential treatment provider for legal competence restoration services for alleged misdemeanants. SHRC also provides residential treatment for Murphy conservatees (defendants charged with a felony involving death, great bodily harm, or a serious threat to the physical well-being of another person, and for whom a conservatorship was pursued under Welfare and Institutions Code section 5008(h)(1)(B)). Throughout FY 2021-22, SHRC served 14 unduplicated clients and maintained an average of approximately 12.5 clients per month. The FY 2022-23 agreement with SHRC is for a one-year term and represents a 3% increase in rates (Base Rate from \$203.69 to \$209.80/day, Psychiatric Services \$4.00 to \$4.12/day, Level B Services \$99.00 to \$101.97/day, Specialty Care \$92.26 to \$95.03/day, 1:1 Client Supervision \$50.00 to \$51.50/day, Ancillary Services \$60.00 to \$61.80/day, and Bed Hold remains \$195.34). Through the second amendment to the agreement with SHRC, an average of 16 clients can be supported throughout FY 2022-23. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.
5/24/2022	Telecare Corporation (Telecare)	\$600,000	July 1, 2021 through June 30, 2022;	FY 2022-23 Telecare La Paz – 1st Amendment. Telecare provides 24-hour SNF and IMD services for seriously mentally ill clients who require a high level of care due to the severity of their illnesses. Clients placed at Telecare's La Paz Geropsychiatric Center in Paramount receive the following services: (1) medication management, (2) care and supervision, (3) daily activities, and (4) food services. Throughout FY 2021-22, Telecare served six (6) unduplicated clients and maintained an average of approximately five (5) clients per month. The FY 2022-23 first amendment to the agreement with Telecare is for a one-year term and represents a 4% increase in rates (Medi-Cal Enhanced from \$154.40 to \$160.58/day, Non-Medi-Cal \$196.66 to \$204.53, 1:1 \$39.14 to \$40.71/hour, Bed Hold \$335.76 to \$365.11/day), and making necessary contract updates. Although there is an increase in rates, the contract max is reduced based on familiarity with rate usage. Through the first amendment to the agreement with Telecare, an average of nine (9) clients can be supported through FY 2022-23. This agreement is funded with Tobacco Settlement; 2011 Realignment (Trust N520-719C); 1991 Realignment (Trust N510-717C); and other County Resources.
5/24/2022	Ventura County Office of Education (VCOE)	\$2,000,000	April 1, 2022 through June 30, 2022	Agreement for Wellness Centers Services with the VCOE. VCOE provides Wellness Center services for VCBH. The FY 2021-22 Agreement with VCOE, will allow VCOE to create a Wellness Centers program in partnership with various junior high schools throughout Ventura County. This expansion in service allows for the provision of an array of services to combat the mental health challenges that young children encounter in junior high schools. The \$2,000,000 in funding that will be provided to VCOE in FY 2021-22 will: (1) allow seven (7) new Wellness Centers to operate full-time hours within various schools within the area, (2) allow for additional staffing to support needs within the Wellness Centers, (3) allow VCOE to put additional funding behind community outreach via meeting and outreach activities, and (4) better equip the Wellness Centers with activities, furniture, and other needed materials to create a more accessible and comfortable environment for children to discuss their mental health needs. This contract is funded with Mental Health Services Act (MHSA) funding.
5/24/2022	Turning Point Foundation	\$291,612	July 1, 2022 through June 30, 2023	FY 2022-23 Turning Point Foundation – Fourth Amendment. Turning Point Foundation–Rapid Integration Support and Engagement (RISE) Program provides outreach and engagement services in order to address needs within the county to educate, support and mitigate the effect of mental illness for individuals who may be in crisis. Turning Point Foundation RISE staff are trained and encouraged to incorporate their lived experience in order to develop strategies and engage individuals in services who may be hesitant to engage in service activities. For Fiscal Year 2021-22, the RISE program provided 1,219 units of service to RISE clients. The FY 2022-23 fourth amendment to the agreement with Turning Point Foundation is for a one-year term and represents an increase in the maximum contract amount of \$51,676 due to the rising costs in living expenses and in order for the provider to offer competitive wages to keep staff on board. This Agreement is funded with MHSA funding.
5/24/2022	Turning Point Foundation	\$887,749	July 1, 2022 through June 30, 2023	FY 2022-23 Turning Point – Third Amendment. Turning Point Foundation operates Adult Wellness and Rehabilitation Centers (AWRC) in Oxnard, COVID-19 Vulnerable Persons Project locations, additional mutually agreed upon service provision locations within Ventura County, and through online service methods. The AWRC programs focus on outreach to and engagement with individuals with serious and persistent mental illness who have been unserved or underserved by the traditional mental health system. The AWRC's use group and 1:1 interaction, engage clients in various programs, and serve as portals to other mental health, medical, dental, housing, and employment services. As an extension of the on-site wellness centers, Turning Point also provides mobile wellness center services. The mobile wellness services provide Wellness Recovery Action Plan (WRAP) and recovery groups and socialization opportunities at board and cares, assisted living facilities, and VCBH clinics. The staff also serve as a bridge for participants who may need accompaniment support to step down from a higher level of treatment or who might not be comfortable participating in clinical treatment. For FY 2021-22, the Wellness Centers service 452 individuals, (2) assisted 51 individuals with Wellness and Recovery Action Plan (WRAP) to address their mental health needs, and (3) worked with 235 individuals from several local board and care facilities to access socialization and wellness activities. The FY 2022-23 Third Amendment to the Agreement with Turning Point Foundation is for a one-year term with an \$18,853 increase to the maximum contract amount from the prior fiscal year due to the rising costs in living expenses and in order for the provider to offer competitive wages to keep staff on board. This Agreement is fully funded with MHSA funding.
5/24/2022	Pacific Clinics	\$1,772,400	July 1, 2022 through June 30, 2025.	FY 2022-25 Pacific Clinics – Agreement. Pacific Clinics provides "TAY-Tunnel" program services where they work to empower individuals to take an active role in creating a positive lifestyle change within a supporting, safe, and understanding environment. Bilingual staff, with lived experience, engage TAY in designing achievement plans and Wellness and Recovery Action Plans (WRAPs), they aid in employment services, health navigation, and linkages to community resources. In Fiscal Year 2021-22 the provider worked with 75 individuals, which resulted in several receiving housing opportunities and 14 acquiring active employment. The FY 2022-25 Agreement with Pacific Clinics is for a three-year term (July 1, 2022 through June 30, 2025) though the year-to-year total (\$590,800) will not be increasing, the contract itself has an overall increase since it will now cover three (3) fiscal years and not one (1) on in previous contract cycles. The change to a 3-year contract cycle will allow the provider to more immediately acquire needed resources in order to support needs within the program, such as, renting space to conduct program activities. There is no increase in the contract amount when comparing the FY 2021-22 maximum contract amount to each FY maximum contract amount. This Agreement is fully funded with MHSA funding.

5/24/2022	Clinicas Del Camino Real, Inc. (Clinicas)	\$340,000	July 1, 2022 through June 30, 2023	FY 2022-23 Clinicas – Second Amendment. Clinicas provides primary care services through the Prevention and Early Intervention (PEI) component of the MHSA. Clinicas services will focus on the early intervention side of the continuum of mental health services. The target population for the primary care services is individuals ages 12 and over who are patients of Clinicas' primary health care clinics. These are individuals at risk of or with emerging mental health issues who may exhibit early signs of depression, anxiety, post-traumatic stress disorder or a history of trauma. In FY 2020-21, Clinicas provided early intervention mental health care services to approximately 446 unduplicated individuals. Upon discharge, clients surveyed showed, on average, a 9-point decrease in symptoms of depression and a 7 -point decrease in average participant anxiety severity. The FY 2022-23 Second Amendment to the Agreement with Clinicas is for a one-year term with an increase in the maximum contract amount in order to ensure adequate funding throughout the year. Typically, near the end of the Fiscal Year, the provider has had to turn patients away since they no longer have the funding to support the service. The additional funding will minimize/eliminate that issue. This Agreement is fully funded with MHSA funding.
5/24/2022	All Languages Interpreting and Translating, Inc. (ALIT)	\$165,000	July 1, 2022 through June 30, 2023	FY 2022-23 ALIT – Fourth Amendment. ALIT provides interpretation and translation services for VCBH in clinics, meetings, and community behavioral health forums. The use of interpreter services in clinics is critical to successful client outcomes because it helps to ensure that clients understand their treatment plan and how to safely administer medication. The use of interpreter services for meeting and community forums is critical for ensuring that the department can appropriately communicate to the public about the services that are available through VCBH and solicit public feedback on department initiatives. For FY 2021-22, services were primarily conducted via telephone due to the COVID 19 pandemic and ALIT provide 1,133 billable hours of service. In response to increased labor costs, and in order to continue to provide services as needed, the provider's rate for in-person Spanish interpreting services has increased from \$50 to \$60 dollars per hour. This Agreement is fully funded with MHSA funding.
5/24/2022	VCOE	\$6,102,981	July 1, 2022 through June 30, 2025.	FY 2022-25 VCOE – Agreement. VCOE provides education and training for school personnel and students and family outreach and engagement to reduce stigma and discrimination about mental illness throughout Ventura County. Through VCOE's partnership with the Local Educational Agencies (LEA), mental health screenings, referrals, and mental health services for at-risk students are provided. VCOE contracted school districts also provide education and training for school personnel and students and family outreach and engagement to reduce stigma and discrimination about mental illness. In Fiscal Year 2021-22, approximately 306,610 individuals received core services, and approximately 22,558 individuals were referred to mental health care and/or social support services. The FY 2022-25 Agreement with VCOE is for a three-year term and represents an increase of \$4,087,782 to the maximum contract amount from the prior fiscal year due to increased in-person services being provided, additional funding being allocated for staff training and hiring, the creation of "wellness rooms", development of Student Assistance Program, development of intentional and targeted counseling programs in order to better tackle campus and district wide issues, and to address the rising costs in living expenses. This Agreement is fully funded with MHSA funding.