

**BEHAVIORAL HEALTH ADVISORY BOARD
General Meeting**

Monday, July 17th, 2023, 1:00PM – 3:30 PM
Ventura County Behavioral Health (VCBH)
1911 Williams Drive, Training Room (first floor) • Oxnard, CA 93036

IN-PERSON & VIRTUAL MEETING VIA ZOOM

Zoom Participation

The following information referenced below and at the end of the agenda is provided to you in support of your attending the upcoming BHAB General Meeting via Zoom:

Join the Zoom meeting in the following way:

Join Zoom Meeting: <https://us02web.zoom.us/j/83332714732?pwd=bE43OUJqRHhHa0ExSIR5L1VLMWMyQT09>

Meeting ID: 833 3271 4732

Password: 149553

Dial-In: 669-900-9128

Under AB 2449 New Teleconferencing Rules:

The Ventura County Behavioral Health Advisory Board General Committee may take action at the beginning of the meeting regarding requests for “Just Cause” or “Emergency” allowances provided that related Brown Act guidelines are met. (Guidelines are listed on the last page of this agenda.)

AGENDA

- I. Call to Order
- II. Quorum Roll Call & Introductions
- III. Roll Call of Members with Just Cause
 - a. State others present in the room over the age of 18
- IV. Requests for Emergency Circumstances – **ACTION** (Roll Call)
- V. Approval of the Agenda – **ACTION** (Roll Call)
- VI. Approval of the June 26th, 2023 Minutes – **ACTION** (Roll Call)
- VII. Public Comments (3 min. per speaker)
- VIII. Appointment of New Member-At-Large to Six-Month-Term – **ACTION** (Roll Call) (5 min.)
- IX. Chair Comments (10 min.)
- X. Director’s Report – Scott Gilman (10 min.)
- XI. Time Certain Presentation – “District Attorney Mental Health Update”, Ventura County District Attorney, Erik Nasarenko (20 min.) (Q&A 10 min.)
- XII. Board Member Comments and Announcements (10 min.)
- XIII. Secretary’s Report/Announcements – Jennifer Morrison (10 min.)
- XIV. BHAB Committee Reports (5 min each)
 - A. Adult Services (July 6) – Chris Tejada, Chair
- XV. Old Business
 - A. Ombudsman Recommendation Approval Letter – Liz Warren – **ACTION** (Roll Call) (10 min.)

B. Site Visits Resumption – Announcement/Request for site visits – Janis Gardner, Chair (10 min.)

XVI. New Business

A Presentation Requests

B Recognition Award Recommendations

XVII. Contracts

Board of Supervisors Approved Agreements – June 6, 2023

1. FY 2023-24 Telecare Casa B Agreement for social rehabilitation-oriented services.
2. FY 2023-24 Telecare Casa C Agreement for social rehabilitation-oriented services.
3. FY 2023-24 Telecare Casa C Agreement for social rehabilitation-oriented services.
4. FY 2023-24 Telecare Casa E Agreement for adult residential facility program services.
5. FY 2023-24 Telecare Horizon View Agreement for locked mental health rehabilitation center (MHRC) services.
6. FY 2023-24 Telecare Vista Agreement for Assertive Community Treatment (ACT) program services.
7. FY 2023-24 Telecare Voice Agreement for ACT innovative Services.
8. FY 2023-24 Guiding Our Youth Agreement for Short Term Residential Treatment Program (STRTP) Services.
9. FY 2023-24 For The Future, Inc. Agreement for STRTP services.
10. FY 2023-24 New Way Group Agreement for STRTP services.

Board of Supervisors Approved Agreements – June 20, 2023.

1. FY 2023-24 ASC Bakersfield Agreement for adult residential treatment services.
2. FY 2023-24 ASC Los Angeles Agreement for adult residential treatment services.
3. FY 2023-24 Jackson House Santa Paula Agreement for Short-Term Crisis Residential Recovery Treatment Program (CRT) services.
4. FY 2023-24 Golden Hillmont House MHRC Agreement for Mental Health Rehabilitation Center "Hillmont House" services.
5. FY 2023-24 Golden Ventura CRT, LLC Agreement for 24/7 crisis stabilization services.
6. FY 2023-24 Pathpoint Agreement for rehabilitation services.
7. FY 2023-24 Turning Point Growing Works Agreement for nursery/horticultural peer job readiness program services.
8. FY 2023-24 Turning Point REHAB Agreement for psychiatric rehabilitation-oriented services.
9. FY 2023-24 Interface Agreement for EPSDT Medi-Cal specialty mental health care services.
10. FY 2023-24 Kids & Families Agreement for Medi-Cal specialty mental health care EPSDT services.

11. FY 2023-24 New Dawn Agreement for EPSDT Specialty Mental Health services.
12. FY 2023-24 United Parents Agreement for Medi-Cal FAST services.

Board of Supervisors Approved Agreements – June 27, 2023.

1. FY 2022-23 Aurora Vista Del Mar Amendment for Psychiatric Inpatient Hospital services.
2. FY 2023-24 Aegis Agreement for outpatient Narcotic Treatment Program (NTP) services.
3. FY 2023-24 HealthRIGHT 360 Agreement for three levels of residential treatment services and one level of withdrawal management treatment services.
4. FY 2023-24 Tarzana Agreement for multiple levels of residential Substance Use Disorder (SUD) treatment services.
5. FY 2023-24 Western Pacific Agreement for outpatient NTP/MAT services.
6. FY 2023-24 Kids & Families Agreement for therapeutic family support services.
7. FY 2023-24 Seneca Wraparound and FURS Amendment for intensive, family centered, strengths-based, trauma-informed planning and support services.
8. FY 2023-24 Aspiranet Agreement for intensive social/emotional and/or behavioral support services.
9. FY 2023-24 Aspiranet EPSDT Agreement for specialty mental health care services.
10. FY 2023-24 Aspiranet ISFC Agreement for specialty mental health care services.
11. FY 2023-24 Aspiranet IHBS Agreement for one-to-one planned cognitive behavioral intervention services.
12. FY 2023-24 Seneca CSU Agreement for VCBH services.
13. FY 2023-24 Seneca COMPASS Agreement for VCBH program services.
14. FY 2023-24 Seneca MRT Agreement for crisis response services.
15. FY 2023-24 Casa Pacifica STRTP Agreement for residential/campus EPSDT services.
16. FY 2023-24 Casa Pacifica NPS Agreement for Mental health related services.
17. FY 2023-24 Casa Pacifica Agreement for TBS and IHBS services.
18. FY 2023-24 Casa Pacifica Agreement for ISFC specialty mental health care services.
19. FY 2023-24 Gold Coast Memorandum of Understanding for Data Sharing Arrangements.
20. FY 2023-24 Elms Manor Corporation Agreement for augmented board and care services.
21. FY 2023-24 Sunrise Manor, LLC Agreement for augmented board and care services.
22. FY 2023-24 TPF Oak Place Agreement for augmented board and care services.
23. FY 2023-24 TPF Thompson Place Agreement for augmented board and care services.
24. FY 2023-24 HCFVC Agreement for administration and disbursement services.

XVIII. Public Comments (3 min. per speaker)

XIX. Adjourn

Next Meeting: Monday, August 21, 2023

All agenda reports and supporting data, including those filed in accordance with Government Code Section 54957.5 (b) (1) and (2) are available from the Behavioral Health Advisory Board Assistant at bhabadmin@ventura.org or in person at Ventura County Behavioral Health, 2nd Floor, 1911 Williams Drive, Oxnard, California. The same materials will be available and attached with each associated agenda item, when received, at the following website: www.vcbh.org/en/behavioral-health-advisory-board-meetings.

Welcome to the meeting of the Behavioral Health Advisory Board of the County of Ventura. The following information is provided to help you understand, follow, and participate in the Board meeting:

Join the Zoom meeting by clicking the link provided on the agenda at the scheduled time and date. Zoom will initially start with a **waiting room** — you will be admitted into the meeting room when the meeting starts. All participants are muted upon entry to minimize any unintended disruption of background sounds. Please keep yourself on mute unless you are speaking.

Note: The meeting is recorded.

Public Comments

- The Behavioral Health Advisory Board (BHAB) welcomes comments from the community, consumers, and family members.
- The BHAB operates under the Brown Act. This requires that all meetings be open meetings, with the agenda and minutes posted. A public comment period will be provided on all meeting agendas.
- Due to confidentiality laws, the Board is unable to respond directly to a public comment or to discuss client-specific issues without proper releases from the individuals concerned.
- At all BHAB meetings, the BHAB Assistant provides a Grievance Form for individuals who have concerns. The form is reviewed promptly by VCBH Quality Management. Individuals can also contact the BHAB Assistant to request a VCBH Grievance Form outside a BHAB meeting or call 1-888-567-2122.
- Individuals who have further concerns are welcome to return to the BHAB for assistance.

Public comments may be provided using one of the following options:

1. Email or Mail Public Comment in Advance of the Meeting

To make a written public comment, you must send an email to bhabadmin@ventura.org, with the specific agenda item or topic, if a general comment, by no later than 10:00 AM on the day of the BHAB meeting. Your written public comment may also be mailed to the following address and must be received by the BHAB Assistant no later than 10 AM on the day of the meeting:

BHAB Assistant, 1911 Williams Drive, Suite 200, Oxnard, CA 93036

Please indicate in the subject line the agenda item number (e.g., Item No. 9) on which you are commenting. Your written public comment sent via email or regular mail will be distributed to the BHAB Members and placed into the item's record of the meeting.

Or

2. In-Person Public Comment

If you are attending in-person, you may provide public comment when the Chair invites public comment.

Or

3. Video Public Comment using Zoom

You may use the raise hand feature when the Chair invites public comments in the following ways:

If you are running an older version of Zoom, you can raise your hand by clicking on the Participant button at the bottom of the Zoom screen and then click on the raise hand feature in that participant window.

If you are running the most current version of Zoom (5.4.9 and above) you can raise your hand by clicking on the Reactions button and then clicking on raise hand feature. Your hand will appear in the upper left-hand corner of your individual Zoom window as well as the participant window.

Call-In Public Comment using Zoom

If you are joining the meeting by telephone only, you can join the comment queue by pressing *9. When it is your turn to make your comment, press *6 to unmute and then again to mute yourself after speaking.

Note: Your raised hand will appear TO THE HOST in the order it was received.

Comments are taken in the order they are received in the queue/participant window. When it is your turn to make a comment, you will be asked to unmute yourself. **Public comments on agenda items can be made prior to or during consideration of agenda items and are limited to 3 minutes per speaker.** Public comment periods are limited to no more than (20) minutes total for all speakers. The assigned timekeeper will track each public comment time. When your time is up, the timekeeper will interrupt to let you know that you have reached the 3-minute maximum. At the end of the three minutes, the next person in the comment queue will be invited to speak.

REMINDER: In order to minimize distractions during public meetings, all personal communication devices should be turned off or put in a non-audible mode.

Brown Act “Just Cause” or “Member Emergency” Allowance Guidelines for Board Members:

Requirements: A local board/commission member may participate remotely without posting their physical location on the agenda if all the following requirements are met:

1. Quorum at Physical Location - At least a quorum of the members of the board/commission participates in person from a singular physical location clearly identified in the agenda.
2. Public Access - (Both Remote and In-Person) The public may access the meeting through:
 - A two-way audiovisual platform or
 - A two-way telephonic service and a live webcasting of the meeting
 - In-Person Public Access to the physical location.

Circumstances: One of the following circumstances applies:

Public comments on agenda items can be made prior to or during consideration of agenda items and are limited to 3 minutes per speaker. Public comment periods are limited to no more than (20) minutes total for all speakers. In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact Behavioral Health Administration at (805) 981-6830. Reasonable advance notification of the need for accommodation prior to the meeting (48 hours advance notice is preferable) will enable us to make reasonable arrangements to ensure accessibility to this meeting.

1. **“Just Cause”** - The member notifies the legislative body at the earliest opportunity possible, including at the start of a regular meeting, of their need to participate remotely for just cause, including a general description of the circumstances relating to their need to appear remotely at the given meeting. The provisions of this clause shall not be used by any member of the legislative body for more than two meetings per calendar year. **or**
2. **“Emergency Circumstances”** - The member requests to participate in the meeting remotely due to emergency circumstances and the board/commission takes action to approve the request. The board/commission shall request a general description of the circumstances relating to the member’s need to appear remotely at the given meeting. A general description of an item generally need not exceed 20 words and shall not require the member to disclose any medical diagnosis or disability, or any personal medical information.

Procedures:

1. Member Request - A member shall make a request to participate remotely at a meeting pursuant to this clause as soon as possible. The member shall make a separate request for each meeting in which they seek to participate remotely.
2. Board/Commission Response - The board/commission may take action on a request to participate remotely at the earliest opportunity. If the request does not allow sufficient time to place proposed action on such a request on the posted agenda for the meeting for which the request is made, the legislative body may take action at the beginning of the meeting.
3. Disclosure - The member shall publicly disclose at the meeting before any action is taken, whether any other individuals 18 years of age or older are present in the room at the remote location with the member, and the general nature of the member’s relationship with any such individuals.
4. BOTH Audio & Visual Participation - The member shall participate through both audio and visual technology.
5. Limits to Remote Participation - The provisions of this subdivision [of the Brown Act] shall not serve as a means for any member of a legislative body to participate in meetings of the legislative body solely by teleconference from a remote location for a period of more than three consecutive months or 20 percent of the regular meetings for the local agency within a calendar year, or more than two meetings if the legislative body regularly meets fewer than 10 times per calendar year.

DEFINITIONS:

“Emergency circumstances”: A physical or family medical emergency that prevents a member from attending in person.

“Just cause” means any of the following:

1. A childcare or caregiving need (for a child, parent, grandparent, grandchild, sibling, spouse, or domestic partner) that requires the member to participate remotely.
2. A contagious illness prevents the member from attending the meeting in person.
3. A need related to defined physical or mental disability that is not otherwise accommodated for.
4. Traveling while on official business of the Brown Act Bode or another state or local agency.
5. Just Cause is limited to two instances per calendar year.

For additional information, see pages 4+ of the Brown Act Guide: calbhbc.org/brown-act

Director's Update

BHAB General Meeting 7.17.2023

General Updates:

- **July has the following days of significance to highlight:**

BICOP/Minority Mental Health Month
Independence Day – July 4
International Self-Care Day – July 24

Access and Outreach Division:

- We are excited to share that we are filling many vacancies – this in turn will allow for more timely connection with individuals/families needing linkage to services and resources.
- We continue to work on refining our internal processes – to allow for a more streamlined approach and reduction of unneeded touch points – for individuals accessing care.
- Our outreach teams have been busy attending several outreach events within the community.

Adult Services Division:

- Recipients of the Round 5 Behavioral Health Continuum Infrastructure Program (BHCIP) grants were announced and VCBH's joint application with Many Mansions and Oasis Healthcare LLC was not awarded funding. The proposed project, construction of a 120-beds mental health rehabilitation center in Camarillo, continues to be the subject of ongoing consideration. Details related to BHCIP funded projects can be found on the DHCS dashboard (i.e., <https://dashboard.buildingcalhhs.com/>).

Behavioral Health Continuum Infrastructure Program (BHCIP) Round 5 – Final Application link:
[BHCIP Round 5 - Final Application \(1\).pdf](#)

- Happy to announce the first of VCBH's peers has passed the State's Medi-Cal Peer Support Specialists Exam (with two others scheduled to take the test in the near future). Another five Peer Support Specialists (PSS) were hired as a result of April's job fair and have started working. All are in the process of signing up for the eighty-hour certification course. Additionally, all eight of VCBH's PSSs are in the process of completing their Wellness Recovery Action Plans (WRAP). VCBH has four more PSS vacancies and the hiring process remains ongoing.
- VCBH's MHSAs-funded, mini-grant program continues to develop in relationship to the twenty-three (23) recipients. MHSAs staff held a Zoom meeting on June 30 and each of the grantee

organizations was represented. Assembling the diverse array of providers has begun to facilitate a synergy between the programs, especially among those that share clients. Technical assistance (i.e., how to contract with the County) is also being provided.

- The Ventura County Suicide Prevention Council Meeting is taking place Wednesday, August 2, 2023, from 2pm-4pm in the VCBH Training Room and via Zoom. Suicide Prevention Council members, along with State of California Striving for Zero representatives, will be reviewing the draft of the Ventura County Suicide Prevention Strategic Plan. It is hoped a wide variety of community members will participate in this review to aid in prioritizing the most important elements, identify gaps, and build on strengths. The meeting agenda has been posted on the following websites: VCBH, [wellnesseveryday.org](https://www.wellnesseveryday.org), VCOE, and the HSA.
- Save the Date: The 9th Annual Suicide Prevention Forum is scheduled to take place Tuesday, September 12, 2023, at Oxnard College from 4pm-8pm. More details to follow.
- VCBH was awarded \$13.3 million for Behavioral Health Bridge Housing (BHBH). VCBH is proposing to provide rental assistance for eighty-five (85) units county-wide for a term of three years (i.e., 80 units at various Homekey sites and 5 scattered site units). Additionally, VCBH will fund the creation of twenty (20) new shelter beds and provide some non-congregate shelter as well (i.e., up to 3 weeks at motel). The BHBH funding will also provide incentive funding for new board and cares to serve the specialty mental health target population and four full-time housing case managers.

Youth and Family (Y&F) Services Division:

Division Highlights

- Y&F Division leadership attended the Gold Coast Health Plan-hosted **Student Behavioral Health Incentive Program (SBHIP) Convening** on June 21. The attendees received status updates on SBHIP goals, including the establishment of seven new Wellness Centers across the county. The Convening also provided context for collaboration, an understanding of the connection between Medi-Cal and student behavioral health, ideas for partnerships and a panel of Wellness Peers who shared the benefits of the Wellness Center on their campus.

Initiatives and Progress

- The Y&F Division is in the beginning phase of identifying a target population to serve under the **Enhanced Care Management** Medi-Cal benefit.
- The Y&F Division is actively working with Seneca Family of Agencies to implement a **Mobile Response Team** to serve enrolled clients experiencing moments of instability during business hours.

- Y&F Division leadership are engaged in an **Assessment Workgroup** developing workflows and best practices in re-envisioning access to services for the community. This has included daily collaboration with Access & Outreach as well as Virtual Town Halls with all Y&F staff this past week as we prepare for RFS to clinics beginning August 7, 2023.

Collaborations

- CA Kat Baca Leanos attended monthly collaborative meetings with **Santa Paula Social Services Coalition** (6/22/23) and **Circle of Care** (7/5/23) meetings, to obtain information about local resources and provide updates about our services to other community agencies, for better collaboration.
- Y&F Leadership is working with AB2083 partners on a **Shared Metrics Workgroup** to explore data sharing ideas and challenges amongst agency partners.

Training & Conferences

- The Y&F Division has two staff that have become **certified Integrated Core Practice Model (ICPM) trainers**. They will provide ongoing ICPM training to VCBH and our AB2083 partners.

Other

- n/a

Substance Use Services (SUS) Division:

Prevention:

- **Fentanyl test strip expansion – Partnering to Expand Harm Reduction**
 - As the Board has heard, the last three years have seen a big surge in overdoses because so many drugs are laced or contaminated with Fentanyl.
 - On July 26th at 11:30 a.m., the Substance Use Services Division is hosting a Fentanyl Test Strips orientation with hands-on training for programs who want to make drug test kits available to people who might otherwise not be aware that Fentanyl is in their drug.
 - This orientation is open to community-based organizations, health care providers, and outreach programs, and will be held here in the VCBH Training Room.
 - For more information visit VenturaCountyResponds.org and see Fentanyl Test Strips.
- **Mobile LED video ads target communities across the county.**
 - The latest video PSA, “Speak Up on Fentanyl!” is now streaming countywide on multiple platforms, including Spectrum, KEYT, and running on Spanish and English radio stations.
 - The LED truck videos are out and about 7 days a week, with key VCBH campaigns.
 - See attached PowerPoint slide—with image from West Ventura.
 - Check it out at <https://youtu.be/L3hP5DzhGAE>

Media Highlight: Mobile Billboards

Taking our Messages to Residents in Communities Across the County

- LED truck videos at stops
- Countywide visibility
- Customized routes
- 7 days/week

May – June 2023

Featured in English and Spanish:

- “Fentanyl is Forever” campaign
- “Speak Up on Fentanyl”
- “STAY” / “Quédate” suicide prevention campaign

this image from West Ventura shopping ctr



Treatment Services:

- SUTS clinics continue to increase toxicology testing at intake using Millennium Health.
- SUS operations staff started using the new EHR – SmartCare which went live July 1. There are several SUS related issues.
- Sublocade will be provided at the Oxnard SUTS clinic. We will be the second provider in the county to provide Sublocade. Sublocade Room at the Oxnard clinic is tentatively ready to go by the end of the fiscal year.

DUI Services:

- New enrollments for June were 144.
- Revenue was up 12K from May.

Quality Division:

Quality Assurance:

- In preparation for the EHR transition scheduled for July 2023, some of our team members are assigned as SmartCare SuperUsers. SuperUsers are actively testing the new EHR providing training modules to VCBH staff in coordination with EHR Team. QA has developed a Reference Guide for VCBH staff and contracting CBOs to help “bridge” payment reform implementation changes coming in July. The QA Team is supporting both MH and DMC-ODS providers with compliance efforts through the ongoing Monthly QA Office Hours (Zoom meeting). QA is maintaining a working CalAIM FAQ page for VCBH Clinics and CBOs that assists in answering regulation related

questions. The Site Certification Team continues to collaborate with the Fiscal Department to work toward Medicare provider status for VCBH. QA reviews SUS Treatment Authorization Requests for approval and has established a review process for the SmartCare transition period. The QA team is providing support to the Medical Records Team related to requests received/records maintained. Grievances and appeals from beneficiaries are being addressed, resolved, and tracked for quality improvement effort.

- **VCBH Policy Office:** Policy Office continues to lead the Fiscal policy development workgroup to support Fiscal and Billing teams in further development of policies to support Payment Reform roll out effective July 1st, 2023, and Fiscal operations thereafter, in compliance with regulatory and contractual obligations. In June, Policy Office began assessing efficacy of Policy Stat as the policy library to determine whether a less costly and more flexible repository can be identified and implemented. Additionally, Policy Office, in collaboration with the Contract Services team, implemented the revised the Contract Services policy and distributed associated training to impacted staff. Moreover, Policy Office has been working with the Quality Assurance team on revising the Site Certification policy to reflect current requirements and processes. Finally, Policy Office continues to work with the Office of Health Equity and Cultural Diversity to establish an operational guideline for use of language and public-facing documents to create more accessible and equitable policies and materials in support of Behavioral Health integration.
- **Utilization Review:** The UR team continues to evaluate and manage the medical necessity, appropriateness, and efficiency of the behavioral health services provided to our clients. In addition, UR collaborates with various stakeholders, including VCBH and CBO providers, including acute inpatient psychiatric hospitals, to make informed decisions about patient care, resource allocation, and documentation compliance that adheres to relevant clinical guidelines, policies, and regulations. UR completed the testing and validating of the SmartCare system and CalMHSA UR Tools before going live. Moreover, UR will continuously evaluate SmartCare's performance, user feedback and make necessary support to ensure the documentation accuracy and compliance with Payment Reform and CalAIM requirements.
- **Training:** CalMHSA completed application scoring and identified 17 VCBH staff (in various job categories - clinical and non-clinical) as Round 2 recipients of SCRP funded Loan Repayment awards of \$7,500 each. There were 20 awards in Round 1 - 2022. The final round (23-24) will offer 13 awards.
- Mental Health First Aid (MHFA) is a nationally recognized Evidence Based Practice (EBP), focused on teaching skills to identify, understand, and respond to the signs of mental illness and substance use. VCBH proudly offers MHFA training through the VC CEO Office Training twice quarterly, making this training available to all county employees. June's training was filled to full capacity – many thanks to the VCBH MHFA Trainers and Administrative support staff!
- VCBH has proudly been awarded eligibility for \$330,000 funding for Year 2 of the Mentored Internship Program grant at 2 sites (for a total of \$660,000) – official grant award letter is pending budget approval. Continued efforts to collaborate with local Educational Partners to support 32 students (graduate and undergraduate) in the 23-24 Academic Year.

Quality Improvement:

- **Audits & Reviews:** The QI team is leading all audits, reviews, and corrective action plans (CAPs) for the department. The annual DHCS DMC-ODS and SABG review to monitor Substance Use Services was conducted at the end of March; the findings report was recently sent, corrective action plans are being developed, and the report will be posted to the website soon. We are beginning to prepare for the DHCS MHP Triennial and DMC-ODS/SABG Annual Review, now referred to as the DHCS County-Specific Engagement (August 22-24), as well as the MHSA Program Review (September 26-28). The date for the FY 23-24 MHP and DMC-ODS External Quality Review (EQRO) has been set for December 5-7.
- **Quality Improvement Committee:** We are working on developing a new/revised structure for ongoing quality management monitoring and use of data-driven decision making across the department. In doing so, we will be modifying the Quality Management Action Committee (QMAC) to be more focused on the voice and needs of the community, including representation of individuals in care, and ensure a process of continuous quality improvement. An interest survey has been sent to verify interest in attendance and request additional involvement of community representatives. Interested in participating? Email vcbh.quality@ventura.org
- **PIPs:** QI now has 5 performance improvement projects (PIPs) that address various areas for improvement. We have developed interventions for 3 new PIPs specific to CalAIM-related shifts in measuring specific items to follow-up after an emergency room visit and adherence to Medication Assisted Treatment (MAT). In addition, we are developing a new MH PIP to support identification of individuals who should be enrolled in VCPOP and a SUS PIP on engagement in services continues.
- **Performance Metric Tracking:** QI is building out ongoing tracking and reporting of key performance metrics and is working with VC-Information Technology Services to design a public-facing data dashboard. The initial phase of development will be completed soon, with further metrics added in the future.

Electronic Health Record:

- **CalMHSA EHR SmartCare:** The EHR team is actively engaged in the data migration/conversion phase of the project. SuperUsers are actively engaged in training and workflows. The team has successfully met the Dry Run upload milestone and will have met the final CSV file upload on Tuesday, June 27th. The team is on track for Go-Live as of July 1. The team meets daily to ensure timely completion. CalMHSA is providing weekly meetings on specific topics and separate ones focused on data conversion topics.
- **Data Gaps Analysis:** EHR and QI are working to establish an interim solution for data needs that will not be in SmartCare, while longer term solutions are being assessed and evaluated.
- **Trainings:** In-person and Zoom trainings began the first week of June and will carry through mid-July. Additional trainings and/or QA sessions will be continued through July.

California Advancing and Innovating Medi-Cal:

- VCBH's CalAIM unit (California Advancing and Innovating Medi-Cal) continues to coordinate CalAIM efforts across the department. The CalAIM team's support includes providing technical support in a variety of ways to both staff and contracted providers; and ongoing communication and collaboration with contracted county partners and the local managed care health plan continue to help facilitate a smooth implementation experience.

July 2023: Strategic Initiatives

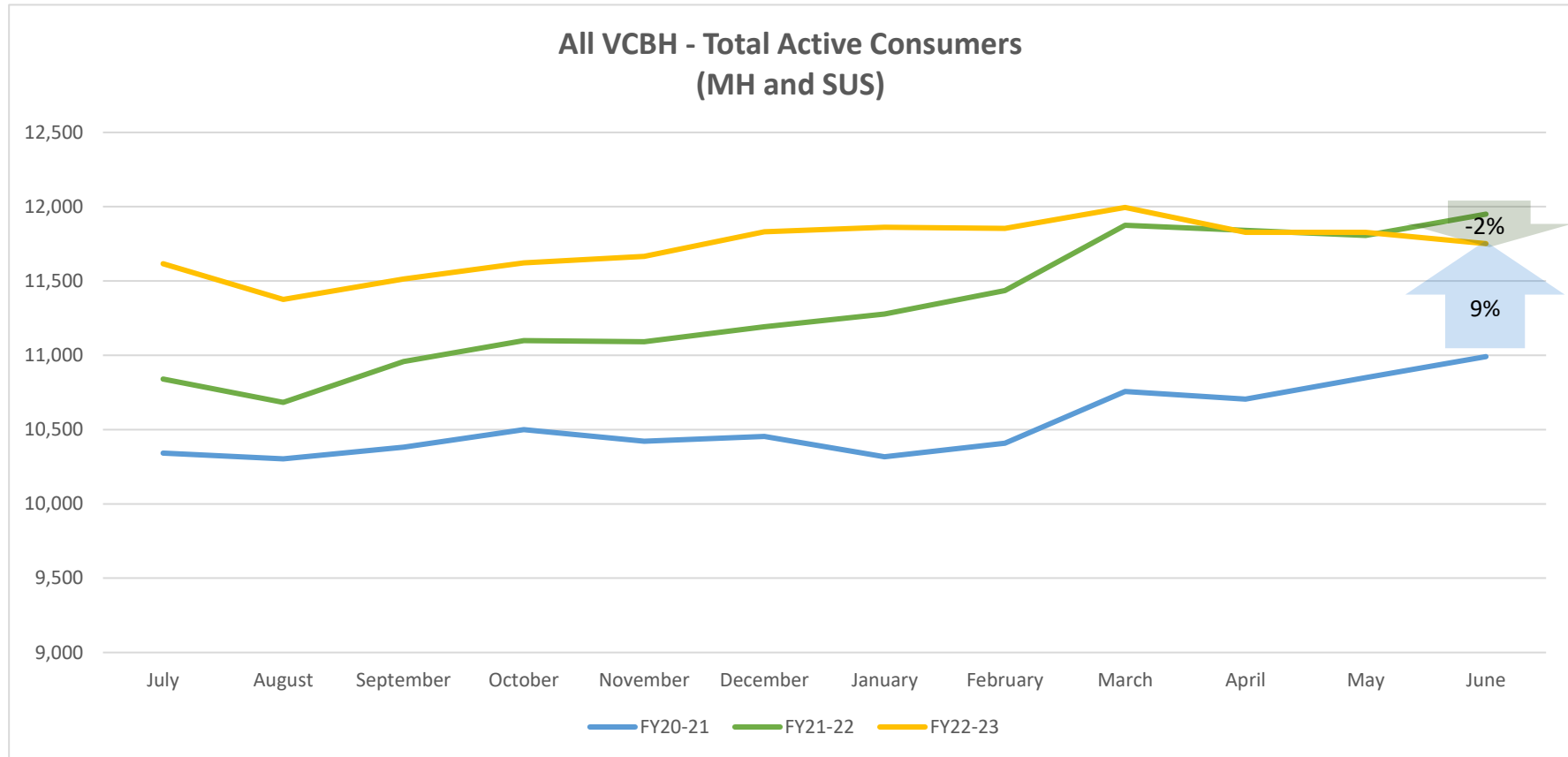
- Payment Reform went into effect July 1, 2023. CalMHSA CPT Code training modules were assigned to staff and contracted providers in June to complete. The VCBH fiscal/billing department also provided a service entry training for providers who will not be fully transitioning to SmartCare and entering services for billing only. The QA team is currently working on developing a reference guide. More information to come.
- Along with Payment Reform, VCBH fully transitioned to a new Electronic Health Record, SmartCare, on July 1, 2023. VCBH held several in-person and zoom trainings throughout the month of June. Trainings will continue through July to ensure VCBH staff and applicable contracted providers have as much support as possible through the transition period. During the Go-Live window (July 3 through July 14), the Electronic Health Record team will be staffing a SmartCare Command Center to address questions/concerns and issues with the SmartCare launch. Along with the internal support of the VCBH EHR team, SmartCare provides support through its live chat and SmartCare chatbot. Additionally, the QM and EHR team will schedule a SmartCare Q & A session for staff to provide operational/clinical support in August.
- VCBH has entered into a new Participation Agreement (PA) with CalMHSA to work with CBO's, VCBH staff, and Community Partners to solicit their interest to apply for the Medi-Cal PEER Support Specialist certification. The participation agreement runs from January 2023 through December 2024. Through this agreement, VCBH has purchased a limited amount of certification bundles to fund the certification process for interested individuals. Communication regarding this opportunity will be issued soon. CalMHSA has also made us aware of additional unused scholarships that are available. Interested individuals must reach out directly to CalMHSA for those scholarships.

VENTURA COUNTY BEHAVIORAL HEALTH

Total Active Consumers In The Month Of June

Open episodes in June 2023 with billing activity in prior 12 months

As of 7/5/2023



**Percent change compares FY to previous FY (e.g., FY21-22 and FY22-23 had a percent change of -2%)*

VENTURA COUNTY BEHAVIORAL HEALTH

Total Active Consumers In The Month Of June

Open episodes in June 2023 with billing activity in prior 12 months

As of 7/5/2023

All VCBH SUS - County & Contractor MH Adult - County & Contractor MH Y&F - County & Contractor VCBH STAR Adult Crisis	VCBH Treatment Programs County & Contractor Includes outpatient and residential
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	VCBH Program Group					
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis
Total Consumers With Open Episode	11,752	1,066	6,116	3,925	1,008	414

Total Consumers With Open Episode Age Group *	VCBH Program Group					
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis
0-15	2,715	36	1	2,453	292	36
16-25	2,546	211	920	1,320	229	81
26-59	5,105	773	3,944	152	415	236
60+	1,386	46	1,251		72	61
Not Reported						
Grand Total	11,752	1,066	6,116	3,925	1,008	414

Total Consumers With Open Episode Preferred Language	VCBH Program Group					
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis
English	9,697	986	5,082	3,159	777	344
Spanish	1,044	55	476	425	110	28
Mixteco	2	1		1		
Non-Threshold Language	75	2	58	10	6	2
Not Reported	934	22	500	330	115	40
Grand Total	11,752	1,066	6,116	3,925	1,008	414

Total Consumers With Open Episode Ethnicity	VCBH Program Group					
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis
Latinx	5,940	603	2,747	2,452	437	131
Non-Latinx	4,060	368	2,766	779	253	139
Not Reported	1,742	94	600	688	317	144
Declined to State	10	1	3	6	1	
Grand Total	11,752	1,066	6,116	3,925	1,008	414

Total Active Consumers At Each Location *** Program Service Location	VCBH Program Group					
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis
CAMARILLO	488		94	394		
FILLMORE	206	35		177		
MOORPARK	2			2		
OXNARD	6,112	783	2,717	1,636	1,008	414
SANTA PAULA	901		627	276		
SIMI VALLEY	1,363	79	773	532		
THOUSAND OAKS	1,317	68	952	320		
VENTURA	2,287	82	1,242	997		
Outside Ventura County (Contractor)	184	162	22			
Grand Total	12,860	1,209	6,427	4,334	1,008	414

*** Consumers may be counted under multiple locations

Total Consumers With Open Episode Residence Region - City	VCBH Program Group					
	All VCBH	SUS	MH Adult	MH Youth and Family	VCBH STAR	VCBH Crisis
Conejo Valley	1,021	95	585	261	100	45
Conejo Valley-Newbury Park	271	35	142	77	27	10
Conejo Valley-Oak Park	38	2	12	19	3	3
Conejo Valley-Thousand Oaks	664	56	399	155	65	28
Conejo Valley-Westlake Village	48	2	32	10	5	4
Moorpark	348	22	139	166	30	13
Moorpark	348	22	139	166	30	13
Ojai	216	25	109	66	14	10
Ojai	164	21	87	47	9	7
Ojai-Oak View	52	4	22	19	5	3
Oxnard Plains	5,164	490	2,687	1,752	454	162
Oxnard Plains-Camarillo	757	57	458	216	45	25
Oxnard Plains-Oxnard	4,000	393	2,039	1,382	366	124
Oxnard Plains-Port Hueneme	382	36	179	146	40	10
Oxnard Plains-Somis	25	4	11	8	3	3
Santa Clara Valley	1,224	81	521	539	104	48
Santa Clara Valley-Fillmore	388	34	150	186	35	12
Santa Clara Valley-Piru	51	3	21	23	5	1
Santa Clara Valley-SANTA PAULA	785	44	350	330	64	35
Simi Valley	1,335	103	695	465	103	40
Simi Valley	1,335	103	695	465	103	40
Ventura	2,119	228	1,211	569	189	80
Ventura	2,119	228	1,211	569	189	80
Not Reported / Out of County	325	22	169	107	14	16
Grand Total	11,752	1,066	6,116	3,925	1,008	414

Residence cities do not reflect consumer service location.

Ventura County Behavioral Health Advisory Board

July 2023 Secretary's Report

- ❖ *There is one new opening for a BHAB member in Supervisor Gorell's office – District 2*

Announcements:

1. Spirit of Santa Paula homeless Shelter avoids potential closure. Once on the verge of shutting down at the end of June, has secured enough funding to stay open at least another six weeks and has been working with local governments to come up with a plan to keep their doors open permanently.

https://www.vcstar.com/story/news/local/communities/santa-paula/2023/07/01/spirit-santa-paula-homeless-shelter-funding-closure-california-homelessness/7037348007/?utm_source=pvcs-DailyBriefing&utm_medium=email&utm_campaign=daily-briefing&utm_term=Content List - Stacking - optimized&utm_content=1270CS-E-NLETTER65

2. Grand Jury calls out for outside panel to review local jail deaths. After finding several prisoners need not have died, a proactive approach toward health care is needed and the results of official investigations should be shared publicly.

https://www.vcstar.com/story/news/local/2023/06/30/grand-jury-calls-for-outside-panel-to-review-local-jail-deaths/70358193007/?utm_source=pvcs-DailyBriefing&utm_medium=email&utm_campaign=daily-briefing&utm_term=hero&utm_content=1270CS-E-NLETTER65

3. 1.5M of drugs seized at auto upholstery shop. Ventura County authorities seized 33 pounds of black tar heroin along with other drugs, guns, and cash during recent warrant searches in Los Angeles.

https://www.vcstar.com/story/news/2023/06/30/roundup-major-heroin-bust-at-auto-upholstery-shop-more-news/70375301007/?utm_source=pvcs-newsletter_dailybriefing&utm_content=1270cs-e-nletter65&utm_campaign=newsletter_dailybriefing&utm_medium=ema

[il&utm_term=adhoc](#)

4. Project Understanding has increased its pantry by 1000% serving 260 per month to over 4400. They are also placing individuals in sober living, shelters, and housing when there are openings.
5. Crisis Stabilization Unit location has been found in Simi Valley; Supervisor Parvin is moving forward. There will be an update next month.

Please note, due to the new Brown Act Rules, all BHAB members and committee members are required to attend meetings in-person, unless otherwise excused. It is important for members to attend the meetings in order to establish a quorum. **Without a quorum the business of the board and committees cannot be done.**



Ventura County Behavioral Health Advisory Board

Members:

Claudia Armann

Soledad Barragán

Nancy Borchard

Gane Brooking

Kevin Clerici

James Espinoza

Genevieve Flores-Haro

Janis Gardner, Chair

Cheryl Heitmann

Carol J. Keavney

Matt LaVere, Supervisor

Dianne McKay

Jennifer Morrison, Secretary

Sergeant Shawn Pewsey

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Michael Rodriguez, Chair Emeritus

Elizabeth R. Stone, 2nd Vice Chair

Christopher Tejeda

Marlen Torres

Liz Warren, 1st Vice Chair

Scott Gilman, Director
Ventura County Behavioral Health

July 17, 2023

Director Scott Gilman
Ventura County Behavioral Health Department
1911 Williams Drive
Oxnard, CA 93036

RE: Request for the establishment of an Ombudsman to work independently with Ventura County Behavioral Health clients, family members and community stakeholders to resolve conflicts and concerns.

Dear Director Gilman,

The Ventura County Behavioral Health Advisory Board (BHAB) has reviewed the BHAB Ombudsman Workgroup Report, held discussions in regards to the Report, and recommends the establishment of an independent Ombudsman position.

As the Report indicates, the primary role of the Ventura County Behavioral Health Ombudsman is to respond as an independent, neutral party to provide resolution to issues, concerns, or complaints from VCBH clients, family members and community stakeholders. The Ombudsman acts as an intermediary to provide individuals with a confidential avenue to address complaints and resolve issues at the lowest possible level. The Ombudsman analyzes the issues, advocates for the fairness of a process as opposed to advocating on behalf of an individual party. The Ombudsman develops

Address:

1911 Williams Drive, Suite 200
Oxnard, CA 93036
Phone: 805-981-1115
Fax: 805-658-4512

solutions, referrals and works to mitigate any impediment to finding a resolution, and does so expeditiously and confidentially.

The Ombudsman's goal, coordinating with appropriate VCBH personnel, is to assist with providing additional services in real time to individuals without invoking the formal state grievance process.

The BHAB requests you accept the BHAB Ombudsman Workgroup Report and move forward with the recommendation of the BHAB to create the position of an independent Ombudsman.

Thank you for your thoughtful consideration.

Sincerely,

Liz Warren, CPSS, MHRP

1st Vice Chair, Ventura County Behavioral Health Advisory Board
Chair, BHAB Ombudsman Workgroup

Janis Gardner

Chair, Ventura County Behavioral Health Advisory Board

Exhibits Attached:

Exhibit A - Grievance Process

Exhibit B - Ombudsman Examples

Exhibit C - BHAB Minute Excerpts

BHAB Ombudsman Workgroup Report – February 27, 2023

Historical Context

The word “Ombudsman” evolved from the Swedish ombudsman signifying “the legal representative.” Initially, the Swedish legislature made the designation of the ombudsman in early 1800, with the translation of ombudsman as “the official investigator of citizen complaints.” This person was acknowledged as “the person of legal capabilities and superior virtue.”

The ombudsman is independent, unbiased and provides cost-free services. They investigate complaints when problems have been inappropriately managed, or individuals undergo unfair consequences, some situations like maladministration, included examples are inconsistent delay, negligence to follow procedures, bias, disrespect, presenting inadequate suggestions.

In order to receive and investigate complaints from aggrieved parties against a county agency or organizational entities in an impartial, independent, and confidential manner, an ombudsman can be used for different issues in several domains, some examples are below:

Seven Types of Ombudsmen

1. Organizational Ombudsman
2. Classic Ombudsman
3. Advocate Ombudsman
4. Hybrid Ombudsman
5. Legislative Ombudsman
6. Executive Ombudsman
7. Media Ombudsman

After reviewing the various types of ombudsmen, the workgroup identified the two types of ombudsmen they think best fit the needs of the community. The workgroup is recommending one of the following - the **Organizational Ombudsman**, or the **Advocate Ombudsman**. Descriptions of both ombudsmen options follow.

Organizational Ombudsman

While working in the private and public sector, an organizational ombudsman receives and investigates complaints made by an entity's members, employees, or contractors about its practices or policies. Serving as a designated unbiased individual in a particular organization, an organization ombudsman assists in dealing with the conflicts at an informal level for the organization with a wide range of procedures from conflict coaching to informal mediation. Only the ombudsman is responsible to respond to the concerns and disputes reported by individuals to the administrative office and can report trends, integral problems, and organizational issues to high-level officials and employees in a confidential manner. An organizational ombudsman is an informal resource, i.e., cannot engage in any formal administrative process related to the issues brought to their attention. An example of an organizational ombudsman is the university ombudsman. An organizational ombudsman could interrogate or operate with the informal processes described in an official agreement, and direct various inquiries legitimately and independently.

Advocate Ombudsman

An advocate ombudsman can be allocated in both the public and private sector for evaluating allegations, but it is also required to defend or advocate at the place of individuals or groups of people identified as persecuted. However, an advocate ombudsman is generally found in organizations such as long-term care amenities or agencies, and the organizations that specifically operate with juvenile offenders. An advocate ombudsman can represent the interests of constituents in terms of several policies, practiced by chartering entities, government agencies, or other organizations and can begin action when entitled in the judicial, administrative, or legislative forum.

California Department of Healthcare Services

Medi-Cal Managed Care and Mental Health Office of the Ombudsman

The Medi-Cal Managed Care and Mental Health Office of the Ombudsman helps solve problems from a neutral standpoint to ensure that our members receive all medically necessary covered services for which plans are contractually responsible. The Mental Health Ombudsman is designed to create a bridge between the Mental Health Plan system and individuals, family members and friends of individuals, in need of mental health services by providing information and assistance in navigating through the system. The Ombudsman will not automatically take sides in a complaint. We consider all sides in an impartial and objective way. It is our job to help develop fair solutions to health care access problems.

(From their website.)

Ventura County Behavioral Health Ombudsman (VCBHO)

Mission:

The Ventura County Behavioral Health Ombudsman (VCBHO) is designated neutral and works independently as an intermediary to assist any individual that interacts with Ventura County Behavioral Health with exploring and determining options to resolve conflicts, problematic issues, or concerns. The VCBHO provides a confidential avenue to address complaints and resolve issues at the lowest possible level. They propose policy and procedural changes when systemic issues are identified. The VCBHO's primary objective is to advocate for a fair process and fair administration of services.

Advantages of an Ombudsman:

- Cost-free services,
- An autonomous system, i.e., independent from the institution, the individual and organization,
- Reports are created (a record) while methodically addressing issues emerging under a county agency or while deploying a county program/service,
- Improper practices could be corrected, and
- An ombudsman of the county may provide reconciliation along with impartial investigation.

Disadvantages of an Ombudsman:

- An ombudsman is unable to render instantaneous solutions for very complicated problems,
- The individual with the complaint has no sway on the investigation, an ombudsman does not advocate for the individual or the county agency, or organization
- Specific decisions, made by an ombudsman, are not obligatory.

Ventura County Behavioral Health Ombudsman (VCBHO)

Role:

The VCBHO responds to inquiries from a variety of agencies and individuals. They may be contacted by a consumer, a family member, a community member, or staff from an agency. The VCBHO listens, answers questions, analyzes the situation and context of any complaint or issue, reviews the application of Ventura County Behavioral Health policies and procedures, advocates for the fairness of a process as opposed to advocating for an individual party, provides information and at times advice and develops options, suggests appropriate referrals, and recommends a possible resolution. The VCBHO apprises the Health Care Agency and Ventura County Behavioral Health of significant trends and may recommend changes in policies and procedures.

The VCBHO does not disclose and may not be required to disclose information provided in confidence, except to address an imminent risk of serious harm to an individual or others where there is no other responsible option. The VCBHO may disclose information relevant to the complaint when in possession of a signed release form and consent from the individual. There is no cost to receive services from the VCBHO.

The Ombudsman Workgroup recommends the Behavioral Health Advisory Board move forward and requests Ventura County Behavioral Health to create the position of an independent Ombudsman.

If the issue/complaint cannot be resolved by the VCBHO then the Ombudsman refers the individual(s) or agency staff to Ventura County Behavioral Health (VCBH) to file a formal complaint and begin the state regulated grievance process.

Exhibit A

Ventura County Behavioral Health Grievance Process

The Ventura County Behavioral Health Department's Grievance Process falls under VCBH Quality Assurance.

It has a phone line (888) 567-2122 with voicemail that is staffed and monitored by two, sometimes three clinicians; MFT or LCSW. The staff will take incoming calls/complaints. The voicemail is monitored throughout the day. The call can be about anything and the staff gets the information from the call.

A letter is drafted acknowledging receipt of the complaint and mailed to the individual making the complaint within five days. The staff will then contact the appropriate entity, i.e., clinic to inform them of the complaint. Under state regulations the complaint must be resolved within 90 days. The formal complaint is reported to the state.

Exhibit B

THE NEED FOR AN OMBUDSMAN

Examples of How an Ombudsman Could Have Helped

1. A young man in his mid-twenties, diagnosed with schizophrenia after his second year in college at Cal State Channel Islands, had been hospitalized numerous times, and a client of VCBH. He was placed at a sober living home but was not ready for that level of step-down. He went off his medication and left sober living and became homeless. He would go back to his mom's house occasionally to get a shower. She had noticed that he looked emaciated and had lost a lot of weight. The mom tried to get in touch with his case manager and they said there was nothing they could do, that he was "successfully homeless."

If someone could have spoken for the family and interfaced with VCBH, the sober living facility, and his case manager, they may have possibly gotten him back into treatment and on medication, and then place him in the appropriate facility. Instead, he deteriorated to the point where he was found without clothes laying in an alley and was 5150'd again. It was not until I helped his mom reach out to her County Supervisor that VCBH began to pay attention to what was happening. If VCBH does not want Supervisors involved, they should have an Ombudsman.

2. A mom contacted me; her son, diagnosed with schizophrenia and autism was placed at Horizon View. She was the conservator but when she requested his information and files, they refused to release them to her. The public guardian stated that she was not required to have that information. She was feeling that Horizon View staff was rude and defensive. If an Ombudsman could be a middle-person to communicate with both the facility, the mom, and the Public Guardian, the relationship might not have deteriorate. Now the mom is stating that she wants to sue Horizon View and the county.

3. I have worked with at least six families whose loved one was placed in a facility that was not the appropriate step-down, they leave the facility, become homeless, leave treatment, and go off their medication. If there was someone who could take the information from the family and communicate with VCBH, the facility, and the Public Guardian, it would benefit all involved. Often, the turnover in case managers also creates a chasm for the family, they do not know who to contact.

Exhibit B

Page 2

4. A father called and said his son was a client of VCBH, living at home, was in treatment and following his medication protocol. Unexpectedly, the son became increasingly psychotic, with incoherent rambling and walking away from the home at odd times. He did not know who to contact; his son did not have a case manager, and the Crisis Team did not see a need to respond. He was concerned his son would end up in the hospital; he asked if his son could be assigned a case manager who could help bring him in for an early appointment at his clinic.

5. A VCBH client was arrested and taken to jail, for threatening the family and resisting arrest. The jail would not release any information about the condition of the client. There was a release in place for both parents. The family was frantic and asked if their daughter's VCBH case manager could visit or get more information and relieve their concerns; but they were not able to reach the case manager. They did not know where to turn.

6. At the March 20th, 2023 BHAB General Meeting, where there was not a quorum of members, a Public Comment was made. Martin and Patricia talked about their daughter being sent off to View Heights Convalescent Hospital where she was still residing after 2 years. Before that placement, she had been doing well at Casa De Esperanza and at a Board & Care. But because of a minor incident at the Board & Care, she was placed by VCBH in a locked facility in Los Angeles, far from home. They stated their daughter had regressed at View Heights and believed strongly that their daughter would progress in her recovery at one of the facilities in Ventura County. They received no response from the letter they sent, and had to resort to coming and speaking to the BHAB.

7. At the March 20th, 2023 BHAB General Meeting a representative of county EMTs and paramedics made a Public Comment regarding the inability of her employees to obtain mental health services for their family members. As a result, after numerous failed attempts to connect their loved ones to treatment, they had no choice but to stay home and care for their loved ones. Unable to go to work, their absence led to a shortage of ambulance drivers and paramedics to respond to emergencies. Had there been one point of contact like an Ombudsman they would have been able to receive assistance in real time which would have also averted the critical shortage of ambulances responding to county 911 calls.

Exhibit C

BHAB General Meeting Minutes October 19, 2020

VI. Public Comments

- Liz Warren commented on agenda item XIII.F. – **Ombudsman/Peer Advocate for Assistance with Access of Services.**
- Carole Shelton spoke regarding advocacy for services for a family member with mental health challenges and Intellectual/Development Disabilities (I/DD).
- Evelyn McGrath spoke regarding advocacy for services for a family member with mental health challenges and hardships.

XII New Business

F. Ombudsman / Peer Advocate Assistance with Access or Services Issues

Mr. Bhavnani suggested a motion to make a recommendation to VCBH to consider an Ombudsman or an equivalent position. He noted that this item was discussed at its August Executive Committee, was brought forward to the General meeting in September however was tabled due to lack of time. The idea would bring a formal process in place to directly assist families with resolving difficulties accessing services. Mr. Bhavnani moved to make a recommendation to VCBH to consider an Ombudsman or equivalent position to help resolve service issues; Dr. Cortese seconded. Ms. Gardner asked for additional information on how the position would be funded and implemented. Mr. Bhavnani advised that previous positions of this nature were funded through the Mental Health Services Act (MHSA). Ms. Stone asked for Dr. Johnson's response on VCBH's support that was reported at a previous meeting. Dr. Johnson confirmed that discussions had taken place and that VCBH supports the concept to hire a staff member to assist with navigating the mental health system and that MHSA funding would be used. Mr. Bhavnani stressed the importance of ensuring that the person assists with health navigation and problems that may arise once services are received.

Liz Warren made a public comment regarding the wide array of work that VCBH's previous Community Liaison had done that included case management, problem solving and assisting people with housing, shelter, and food. Dr. Johnson welcomed input from Mr. Bhavnani, Liz Warren and others interested to collaborate with VCBH in writing the job description to ensure the essence of what is seen for the proposed position is captured.

Mr. Bhavnani restated the motion. The motion carried unanimously by roll call.

Exhibit C

Page 2

BHAB General Meeting Minutes – March 15, 2021

XIII Old Business

C. BHAB Ombudsman/Peer Advocate Hiring Update

Dr. Sevet Johnson noted that the position will be requested through the budget process and upon approval, VCBH will process the necessary paperwork to begin working on the job description and recruitment process.

April 26, 2022

Excerpts from April 26, 2022 (page 6 of 7) letter submitted by HCA Director Barry Zimmerman to the Ventura County Board of Supervisors requesting 55 additional positions (additions and deletions) for the Ventura County Behavioral Health Department at the request of Behavioral Health Director Dr. Sevet Johnson.

❖ **Paragraph Four (page six of seven)**

Access & Outreach Division

“One (1) Program Administrator III is requested to develop and work independently as the Ombudsman for VCBH and assist clients in navigating through services. This addition is offset by the deletion of one (1) Program Administrator I. One (1) Management Assistant II position is requested to support the new Access & Outreach Division Chief.”

❖ **Paragraphs Three and Four (page seven of seven)**

“In support of these critical behavioral health services, VCBH recommends that your Board adopt the attached resolution adding fifty-five new regular full-time equivalent positions and deleting two regular full time equivalent positions within VCBH, effective April 24, 2022, to meet the increasing caseload and program requirements described above. This Board Letter has been reviewed by the County Executive Office, Auditor-Controller's Office, County Counsel and Human Resources. If you have any questions regarding this item, please contact VCBH Assistant Director Loretta Denering or HCA Assistant Chief Financial Officer Narcisa Egan at (805) 981-1881.”

SITE VISITS - Suggested Procedures

I. PURPOSE With the goal of providing high quality, accessible mental/behavioral health services and programs, delivered efficiently and effectively, with client-centered outcomes, the purpose of MHB Site Visits is to fulfill the following CA WIC 5604.2 duties of the board:

1. Review and evaluate the community's mental health needs, services, facilities and special problems.
2. Review any County agreements entered into pursuant to Section 5650.
3. Advise the Board of Supervisors (or local governing body) and the local Mental/Behavioral Health (MH/BH) Director as to any aspect of the local mental health program.

II. ROLE OF MENTAL HEALTH BOARD (MHB)

1. Learn about program, service and/or facility;
2. Educate the Mental/Behavioral Health Board/Commission (MHB) member(s) about the program/facility;
3. Educate the program and clients/consumers about the role of the MHB;
4. Solicit information on consumer satisfaction and concerns;
5. Make recommendations to the MH/BH Director and/or public officials based on site visit findings.

III. ROLE OF COUNTY MENTAL HEALTH/BEHAVIORAL HEALTH SERVICES STAFF

It is important to understand the MH/BH services staff's role overseeing contractors. Program monitoring is measured by various means and processes:

1. Quantity: number of clients served, number of referrals, admissions, discharges, reduction of waiting lists, etc.
2. Quality: improve an illness, restore or improve social and vocational functioning, maximize client and family members sense of well-being and personal fulfillment, prevent injury to others and to the client, specific percentage improvement upon completion of specific task, upgrading efficiency, stimulating morale, utilization of staff, appropriate supervision, training, evidence based programs utilized, etc.
3. Time: timeliness of service, deadlines met, frequency, number of days to complete, etc.
4. Cost: use of budgetary resources, percent variance from allocation, cost per client, cost per service unit, etc.
5. Consumer/Client satisfaction written surveys examine the adequacy and appropriateness of the services being provided and the extent of the desired outcomes from the client's perspective.

IV. RECOMMENDED MHB SITE VISIT PROCEDURES

- A. **Make Contact** - MHB staff (or MHB member) makes contact with the provider, describing purpose of the site visit, and requesting date for site visit.

Continued on Next Page

SITE VISITS - Suggested Procedures *Continued*

- B. Review Contract** - MHB Staff will provide MHB members who plan to conduct the site visit (less than a quorum) with the current county contract (including budget) related to the site to be visited.
- C. Tour facility** - MHB Members (less than a quorum):
1. Observe interaction between staff and clients/consumers. (Is it respectful? Are clients/consumers comfortable interacting with staff?)
 2. Take note of condition of facility, including:
 1. Common Areas
 2. Dining Area
 3. Program Areas
 4. Client/Consumer Bedrooms (if invited/appropriate)
 5. Outdoor Areas
 3. Check to see if there are Posted Grievance Procedures and/or Access to Patients Rights Advocate Contact Information
 4. Meeting with site/facility staff (before or after tour): Discussion with program/facility director/staff. Discussion could be guided by questions in the [Site Visit Observation Form \(Sample\)](#)
- D. Report to MHB**
1. Provide completed “Site Visit Observation Form” to the Executive Committee
 2. Once reviewed by the Executive Committee and the MH/BH director or staff, and approved for presentation to the MHB by the Executive Committee, the report can be placed on the agenda for presentation at an upcoming MHB meeting.
 3. MHB staff (or Executive Committee) will send a courtesy copy of the report to the contractor, along with the date/time that the report will be heard by the MHB.
 4. The MHB shall request County staff to follow-up with the MHB whenever major deficiencies are identified.

Behavioral Health Advisory Board Site Visit Report

Date: _____

Facility / Program: _____ Location: _____

Contact Person: _____ Phone #: _____ E-mail: _____

BHAB Review Team: _____

FACILITY / PROGRAM DEMOGRAPHICS

1. **Age Group Served:** (Check all that apply)

Children (0 - 12) Adolescents (13 - 17) TAY (18 - 25) Adults (18 - 61) Older Adults (60 +)

2. **Number of Clients Served:**

Maximum possible: _____ Monthly Avg. _____ and / or Daily Avg. _____

3. **Services Provided:** (i.e.: Counseling, Therapy, Medication management, Nursing, etc.)?

4. **Miscellaneous Additional Services:** (i.e.: transportation, follow-up care, community activities or support, etc.)?

5. **Number of on-site staff having direct client contact:**

6. **What kind of training does your organization provide the staff, and how often?**

7. **Which professionals are involved directly with clients** (i.e. Psychiatrist, Psychologist, MFT, ADT, LCSW, Nurse) **and how often?**

8. **Are peer support specialists/individuals in recovery utilized to support your clients? How many and how often? Are family members involved? How?**

9. **Describe Groups - education/support?**

10. **Facility/Program Physical Layout** (i.e. indoor rooms, outdoor areas, recreational areas)? (Attach floor plan if available)

BHAB Reviewer Response

What do clients typically do during the day (i.e. work, attend programs)?

[Empty response area for client activities]

Staff identified program needs ?

[Empty response area for staff identified program needs]

Overall Impression or Brief Summary (key points, including appearance of clients and facility)?

Board Member Recommendations for Program Needs?

÷

**MENTAL HEALTH BOARD
FACILITY/PROGRAM OBSERVATION REPORT**

BY: _____
Board Member Names

**This Report Is Based On A Personal Visit From One Or More Members
Of The Napa County Mental Health Board**

Date Of Site Visit:

Program/Facility Name:

Street Address:

Program Supervisor/Contact
(Name & Phone #):

Observations / Staff Interview

1. How does the staff interact with individuals? For example, does the staff appear compassionate, patient, caring, rushed, indifferent or perfunctory?
2. Are individual grievance procedures prominently posted? **Y/N** Are grievance forms readily available to the individual? **Y/N** Is the current Patients' Rights Advocate's contact information posted? **Y/N**
3. What are desired outcomes/treatment goals? How often are these achieved?
4. What are two or three obstacles your program, staff and individuals face which may make it difficult to achieve these outcomes/goals?

5. (Will not apply to all programs): Do some individuals require re-entry to the program/facility after discharge? If yes, what percentage return and why?
6. (Will not apply to all programs): How many individuals are engaged in your program? How often do they visit? What programs are the best attended?
7. What efforts are made to provide linguistically and culturally competent services/programs? Do the people you serve reflect the ethnic make-up of the community?
8. Does your agency's Board of Directors, owners or management include any mental health consumer members? **Yes / No**
9. Does your agency's staff include any peer providers? **Yes/No** Are peer providers consumers, family members or caretakers of adults with mental illness? Are they paid or volunteers?
10. How many people seeking services/involvement did your organization turn away over the course of a year? Why? (Qualifications? Behavioral? Medical? Waiting List? Other? – please specify)
11. Is there any other aspect of the program you'd like to share with us today?

SITE VISIT SUMMARY

MENTAL HEALTH BOARD MEMBERS TO COMPLETE THESE QUESTIONS AFTER VISITING THE PROGRAM

1. What Is Your Overall Impression Of The Facility/Program, Including Strengths And Limitations?
2. Any Recommendations For This Facility Or Program for the Mental Health Board to consider?

Ventura County Behavioral Health

Board Letter Summary of Contracts for June 2023

Board Date	Contract	Amount	Term	Description
6/6/2023	Telecare Corporation (Telecare) Casa B (Brighter Tomorrow)	\$1,018,001	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Telecare Casa B Agreement for social rehabilitation-oriented services. Telecare Casa B provides social rehabilitation-oriented services including 24-hour care and supervision of up to a maximum of 15 adult residents, ages 18 to 59 years of age in a non-institutional community setting. Clients receive services in a supervised, supportive, community-based living environment where they can learn the skills necessary to develop more independence and function in the community. Throughout FY 2022-23, Telecare Casa B served 26 unduplicated clients and maintained an average daily client census of approximately 13 clients.</p> <p>The agreement with Telecare Casa B, will increase the maximum contract amount by \$73,537 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by Short Doyle Medi-Cal Federal Financial Participation (SD/MC FFP), Realignment, and Mental Health Services Act (MHSA) funding.</p>
6/6/2023	Telecare Casa C (House of Transitions)	\$1,051,654	July 1, 2023 Through June 30, 2025	<p>FY 2023-24 Telecare Casa C Agreement for social rehabilitation-oriented services. Telecare Casa C provides social rehabilitation-oriented services including 24-hour care and supervision of up to a maximum of 15 adult residents, ages 18 to 59 years of age in a non-institutional community setting. Clients receive services in a supervised, supportive, community-based living environment where they can learn the skills necessary to develop more independence and function in the community. Throughout FY 2022-23, Telecare Casa C served 27 unduplicated clients and maintained an average daily client census of approximately 12 clients.</p> <p>The agreement with Telecare Casa C, will increase the maximum amount by \$62,476 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP, Realignment, and MHSA funding.</p>
6/6/2023	Telecare Casa D (Starship)	\$1,068,096	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Telecare Casa C Agreement for social rehabilitation-oriented services. Telecare Casa C provides social rehabilitation-oriented services including 24-hour care and supervision of up to a maximum of 15 adult residents, ages 18 to 59 years of age in a non-institutional community setting. Clients receive services in a supervised, supportive, community-based living environment where they can learn the skills necessary to develop more independence and function in the community. Throughout FY 2022-23, Telecare Casa D served 27 unduplicated clients and maintained an average daily client census of approximately 13 clients.</p> <p>The agreement with Telecare Casa D, will increase the maximum amount by \$115,657 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP, Realignment, and MHSA funding.</p>
6/6/2023	Telecare Casa E (Stonehenge)	\$892,060	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Telecare Casa E Agreement for adult residential facility program services. Telecare Casa E provides adult residential facility program services in the 15-bed Casa E facility for program residents that are between the ages of 18 to 59 years of age. While there is no limit on length of stay at this program, staff work with residents using Telecare's Recovery Centered Clinical System and begin to identify their hopes and dreams for the future with the goal of reducing residents use of acute care facilities. Throughout FY 2022-23, Telecare Casa E served 16 unduplicated clients and maintained an average daily client census of 14 clients.</p> <p>The agreement with Telecare Casa E, will increase the maximum contract amount by \$21,133 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by Realignment funding.</p>

6/6/2023	Telecare Horizon View	\$3,343,379	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Telecare Horizon View Agreement for locked mental health rehabilitation center (MHRC) services. Telecare Horizon View provides locked MHRC services for individuals who have a history of severe mental illness who cannot be properly treated at lower levels of care. These consumers are: (1) Medi-Cal eligible, (2) 18 years or older, and (3) on conservatorship pursuant to Welfare and Institutions Code section 5350, et seq. (the "Lanterman-Petris-Short Act") and are transferring from an acute psychiatric hospital, a state hospital, or another locked MHRC. Consumers receive supervision, guidance, and personal assistance in performing their daily living activities. In addition, structured day and evening services are also provided to assist consumers in acquiring living skills, accessing community resources, and accessing educational/vocational resources. Throughout FY 2022-23, Telecare Horizon View served 35 unduplicated clients and maintained an average daily client count of approximately 13.</p> <p>The agreement with Telecare Horizon View, will increase the maximum contract amount by \$152,583 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/6/2023	Telecare (Vista) XP2/XP3	\$981,554	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Telecare Vista Agreement for Assertive Community Treatment (ACT) program services. Telecare Vista provides Assertive Community Treatment (ACT) program services to Ventura Innovative Services Telecare ACT Vista (XP2/XP3) adult consumers who have been released from local jails. These individuals receive community-based support to ensure independent living and wellness. ACT services include mental health treatment, psychiatric care and management, medication education, alcohol and other substance abuse treatment, life skills training, vocational training and counseling, advocacy regarding criminal justice, social services, social security issues, and linkage with peer support programs, wellness and recovery centers, and housing supports. Throughout FY 2022-23, Telecare Vista served 49 unduplicated clients and maintained an average daily client census of approximately 36.</p> <p>The agreement with Telecare Vista, will increase the maximum contract amount by \$148,309 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and MHSA funding.</p>
6/6/2023	Telecare (Voice) AB109	\$969,553	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Telecare Voice Agreement for ACT innovative Services. Telecare Voice provides ACT Innovative Services to adult consumers who have a history with severe mental illness along with significant functional impairment. These individuals receive community-based support to ensure independent living and wellness. ACT services include mental health treatment, psychiatric care and management, medication education, alcohol and other substance abuse treatment, life skills training, vocational training and counseling, advocacy regarding criminal justice, social services, social security issues, and linkage with peer support programs, wellness and recovery centers, and housing supports. Throughout FY 2022-23, Telecare Voice served at total of 85 unduplicated clients in both the High Intensity and Lite programs and maintained an average daily client census of 32 clients.</p> <p>The agreement with Telecare Voice, will increase the maximum contract amount by \$66,577 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and AB109 funding.</p>
6/6/2023	Guiding Our Youth	\$884,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Guiding Our Youth Agreement for Short Term Residential Treatment Program (STRTP) Services. Guiding Our Youth provides STRTP services to youth in two 6 bed facilities for a total of 12 beds. Youth receive structured group activities focused on supporting and improving behavior management skills, impulse control, feelings identification and regulation, interpersonal and relationship skills, and help in developing an internal locus of control. The structured therapeutic program includes mental health services, case management, medication support, and crisis intervention services. Since July 2022, Guiding Our Youth has served 30 residential treatment youth. Providers have successfully transitioned from group home to Short Term Residential Therapeutic Programs.</p> <p>The agreement with Guiding Our Youth, will increase the maximum contract amount by \$132,784 due to inflationary pressures on wages and direct operating costs. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/6/2023	For The Future, Inc.	\$677,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 For The Future, Inc. Agreement for STRTP services. For The Future, Inc. provides STRTP services for youth in one facility for a total of 6 beds. Youth receive structured group activities focused on supporting and improving behavior management skills, impulse control, feelings identification and regulation, interpersonal and relationship skills, and help in developing an internal locus of control. The structured therapeutic program includes mental health services, case management, medication support, and crisis intervention services. Since July 2022, For The Future, Inc. has served 17 residential treatment youth. Providers have successfully transitioned from group home to Short Term Residential Therapeutic Programs.</p> <p>The agreement with For The Future, Inc., will increase the maximum contract amount by \$130,542 due to inflationary pressures on wages and direct operating costs. This agreement is funded by SD/MC FFP and Realignment funding.</p>

6/6/2023	New Way Group Home	\$522,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 New Way Group Agreement for STRTP services. New Way Group provides STRTP services for youth in two 6 bed facilities for a total of 12 beds. Youth receive structured group activities focused on supporting and improving behavior management skills, impulse control, feelings identification and regulation, interpersonal and relationship skills, and help in developing an internal locus of control. The structured therapeutic program includes mental health services, case management, medication support, and crisis intervention services. Since July 2022, New Way Group Home has served 24 residential treatment youth. Providers have successfully transitioned from group home to Short Term Residential Therapeutic Programs.</p> <p>The agreement with New Way Group Home, will increase the maximum contract amount by \$25,510 due to inflationary pressures on wages and direct operating costs. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/20/2023	ASC Treatment Group (Bakersfield) (ASC Bakersfield)	\$1,260,454	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 ASC Bakersfield Agreement for adult residential treatment services. ASC Bakersfield provides adult residential treatment services and offers 24-hour staffing and a full range of clinical and rehabilitation services that are designed to assist clients in their mental health recovery. Specifically, the following clinical and rehabilitation services are provided: psychiatry and medication support, individual and group therapy, therapeutic recreation/community activities, and case management. The goal of this program is to assist clients in being able to live in a less restrictive environment upon discharge. Throughout FY 2022-23, ASC Bakersfield served 13 unduplicated clients and maintained an average daily client count of approximately 11.</p> <p>The agreement with ASC Bakersfield, will increase the maximum contract amount by \$69,111 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP, Realignment, and Tobacco Settlement funding.</p>
6/20/2023	ASC Treatment Group (Los Angeles) (ASC Los Angeles)	\$862,476	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 ASC Los Angeles Agreement for adult residential treatment services. ASC Los Angeles provides adult residential treatment services and offers 24-hour staffing and a full range of clinical and rehabilitation services that are designed to assist clients in their mental health recovery. Specifically, the following clinical and rehabilitation services are provided: psychiatry and medication support, individual and group therapy, therapeutic recreation/community activities, and case management. The goal of this program is to assist clients in being able to live in a less restrictive environment upon discharge. Throughout FY 2022-23, ASC Los Angeles served 11 unduplicated clients and maintained an average daily client count of approximately 8.</p> <p>The agreement with ASC Los Angeles, will increase the contract amount by \$105,356 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP, Realignment, and Tobacco Settlement funding.</p>
6/20/2023	BH-VC OPCO SP, LLC DBA Jackson House Santa Paula (Jackson House Santa Paula)	\$2,300,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Jackson House Santa Paula Agreement for Short-Term Crisis Residential Recovery Treatment Program (CRT) services.</p> <p>Jackson House Santa Paula provides CRT, voluntary, and licensed social rehabilitation program for up to 16 adults who are experiencing increased psychiatric symptoms or a behavioral health crisis. The CRT facility services are used by clients to avoid acute hospitalization or to assist clients in stepping down from an acute hospital stay. Treatment services include assessment, community functioning evaluation, mental health counseling (including individual and group therapy and peer support) treatment for co-occurring substance abuse disorders, Wellness and Recovery based group interventions, case management, medication services, and successful linkages to community support services with the goal of minimizing the risk of hospitalization or return to routine crisis-based care. Throughout FY 2022-23, Jackson House Santa Paula served 213 unduplicated clients and maintained an average daily client count of approximately 12.</p> <p>The agreement with Jackson House Santa Paula, will increase the maximum contract amount by \$91,750 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and MHS funding.</p>
6/20/2023	Golden Hillmont House MHRC, LLC (Hillmont House)	\$2,106,433	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Golden Hillmont House MHRC Agreement for Mental Health Rehabilitation Center "Hillmont House" services. Golden Hillmont House operates the Hillmont House located in Camarillo, with a 15-bed facility that provides housing and support for up to 18 months for individuals with severe and persistent mental illness to enable them to transition to independent or supported living arrangements. The program uses a psychosocial rehabilitation model that provides a balance of activities, education, vocational services, therapy, health, and socialization to support physical, psychological, and spiritual health. Throughout FY 2022-23, Golden Hillmont House MHRC served 28 unduplicated clients and maintained a daily average client attendance of 14.</p> <p>The agreement with Golden Hillmont House MHRC, will increase the maximum contract amount by \$9,551 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and Realignment funding.</p>

6/20/2023	Golden Ventura CRT, LLC	\$2,163,380	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Golden Ventura CRT, LLC Agreement for 24/7 crisis stabilization services. Golden Ventura CRT provides 24/7 crisis stabilization services to Ventura County residents between the ages of 18 and 59 who are experiencing an acute psychiatric episode, or intense emotional distress, in a voluntary, unlocked, structured therapeutic environment. Golden Ventura CRT provides services that will include a range of activities that support clients in their efforts to restore, maintain and apply interpersonal and independent living skills. These services may include assessment, plan development, therapy, rehabilitation, collateral, Crisis Intervention and Medication Management. The program uses a psychosocial rehabilitation model that provides a balance of activities, education, vocational services, therapy, health, and socialization to support physical, psychological, and spiritual health. Throughout FY 2022-23, Golden Ventura CRT served 185 unduplicated clients and maintained a daily average client attendance of 12.</p> <p>The agreement with Golden Ventura CRT, will increase the contract amount by \$73,150 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and MHSA funding.</p>
6/20/2023	Pathpoint	\$568,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Pathpoint Agreement for rehabilitation services. Pathpoint provides rehabilitation services to adults who suffer from severe and persistent mental illness using an evidence-based psychiatric rehabilitation model. The model provides day treatment services that integrate peer support with licensed professional supervision as a strategy for providing self-help, rehabilitation, and recovery-oriented services. The program provides structured skill-building groups, support groups, and activities six days per week and is designed to enhance independent living skills and develop and practice coping, social, and communication skills. Throughout FY 2022-23, Pathpoint served 68 unduplicated clients and maintained an average daily attendance of 11 clients.</p> <p>The agreement with Pathpoint, will increase the contract amount by \$56,695 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/20/2023	Turning Point Foundation (Turning Point) (Growing Works)	\$458,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Turning Point Growing Works Agreement for nursery/horticultural peer job readiness program services. Turning Point Growing Works is a nursery/horticultural peer job readiness program using established recovery principles to provide job readiness training to VCBH clients. Turning Point operates the Growing Works program based on a logic model built into the scope of work, delineating specific activities, outputs, and outcomes. Throughout FY 2022-23, Turning Point Growing Works served 42 unduplicated clients and maintained a daily average client attendance of 20 clients.</p> <p>The agreement with Turning Point Growing Works, will increase the maximum contract amount by \$22,258 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and MHSA funding.</p>
6/20/2023	Turning Point (REHAB)	\$1,292,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Turning Point REHAB Agreement for psychiatric rehabilitation-oriented services. Turning Point REHAB provides psychiatric rehabilitation-oriented services to Ventura County Behavioral Health (VCBH) enrolled clients who are experiencing moderate or severe difficulties in functioning in at least one major life domain. Psychiatric rehabilitation services are provided as an adjunct to existing VCBH services and are specifically aimed to provide referred clients with increasing their skills and abilities in daily living skills, social skills, communication skills, self-care, household skills and budgeting skills. Turning Point REHAB utilizes a recovery model approach and develop a recovery plan for each client that encourages client's rehabilitation progress towards more structured community involvement in such things as: school, training, volunteer work or employment. Throughout FY 2022-23, Turning Point Rehab served 147 unduplicated clients and maintained a daily average client attendance of 30 clients.</p> <p>The agreement with Turning Point REHAB, will increase the maximum contract amount by \$61,886 due to inflationary pressures on staff wages, California regulatory increases around minimum wage, minimum pay for exempt staff effective January 1, 2024, and inflationary pressures on direct operating costs, such as office supplies and utilities. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/20/2023	Interface Children and Family Services (Interface)-Early and Periodic Screening, Diagnostic and Treatment (EPSDT)	\$1,216,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Interface Agreement for EPSDT Medi-Cal specialty mental health care services. Interface provides EPSDT Medi-Cal specialty mental health care services to children younger than 21 years of age that are Medi-Cal beneficiaries and who meet the criteria for medical necessity as defined in California Code of Regulations, Title 9, sections 1830.205 and 1830.210. Services may include assessment, individual, group and family therapy, crisis intervention, medication management and case management. In FY 2022-23 Interface has provided EPSDT program services to 242 unduplicated clients (July through April).</p> <p>The agreement with Interface, will increase the maximum contract amount by \$57,992 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and Realignment funding.</p>

6/20/2023	Kids & Families Together (Kids & Families) (EPSDT)	\$1,193,000	July 1, 2023 Through June 30, 2024	FY 2023-24 Kids & Families Agreement for Medi-Cal specialty mental health care EPSDT services. Kids and Families provides Medi-Cal specialty mental health care EPSDT services to children and their families. Kids & Families primarily focuses on serving foster children ages 0 to 21 years who have experienced trauma and/or maltreatment and are involved with the foster care system. In FY 2022-23, Kids & Families provided EPSDT program services to 102 unduplicated clients (July through April). The agreement with Kids & Families, will decrease the maximum contract amount by \$11,017 due to lower expected direct operating costs in the program. This agreement is funded by SD/MC FFP and Realignment funding.
6/20/2023	New Dawn Counseling and Consulting, Inc. (New Dawn)-(EPSDT)	\$1,274,000	July 1, 2023 Through June 30, 2024	FY 2023-24 New Dawn Agreement for EPSDT Specialty Mental Health services. New Dawn provides EPSDT Specialty Mental Health services to children and their families. New Dawn is being contracted to provide mental health, case management and crisis intervention units of service. In FY 2022-23, New Dawn provided services to 135 unduplicated clients (July to April). The agreement with New Dawn, will increase the maximum contract amount by \$61,516 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and Realignment funding.
6/20/2023	United Parents-Family Access and Support Team (FAST)	\$1,020,520	July 1, 2023 Through June 30, 2024	FY 2023-24 United Parents Agreement for Medi-Cal FAST services. United Parents provides Medi-Cal FAST services to children and families. The program is designed to provide short term intensive home and community based supportive services in a proactive approach with the goal of reducing the need for crisis-based interventions, hospitalizations, and out-of-home placements. Families of children diagnosed with Serious Emotional Disturbance (SED) benefit from a more proactive approach that supports and teaches them strategies to prevent an escalating situation from turning into a crisis. The program's peer to peer component utilizes trained parents, recruited from the communities they will serve, to work with families to build specific skills and techniques. In FY 2022-23, United Parents provided FAST program services to 208 families, 97 families were enrolled, and 99 were discharged (July through April). The agreement with United Parents, will increase the maximum contract amount by \$59,159 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP, Substance Abuse and Mental Health Services Administration (SAMHSA) Mental Health Block Grant (MHBG), and MHSA funding.
6/27/2023	Aurora Vista Del Mar, LLC	\$2,280,000	July 1, 2022 Through June 30, 2023	FY 2022-23 Aurora Vista Del Mar Amendment for Psychiatric Inpatient Hospital services. Aurora Vista Del Mar provides Psychiatric Inpatient Hospital services support to individuals in the community in need of psychiatric inpatient treatment services. VCBH works closely with Aurora Vista Del Mar to coordinate services within the facility and to provide long term support after discharge. The agreement with Aurora Vista Del Mar, will increase the maximum contract amount by \$390,000 to ensure that service provision through fiscal year end is funded. This agreement is funded by Realignment funding.
6/27/2023	Aegis Treatment Centers, LLC (Aegis)	\$7,040,000	July 1, 2023 Through June 30, 2024	FY 2023-24 Aegis Agreement for outpatient Narcotic Treatment Program (NTP) services. Aegis provides outpatient NTP services and Medications for Addiction Treatment (MAT) services for adults. Aegis currently has clinics in Oxnard, Santa Paula, Simi Valley, and Ventura with a total licensed capacity of 1,370 clients. From July 1, 2021 to June 30, 2022, Aegis provided services to 737 Drug Medi-Cal (DMC) clients. Since July 2022, Aegis has provided services to 738 DMC clients and estimates serving 745 DMC clients by fiscal year end. In FY 2023-24, Aegis estimates serving 767 DMC clients. The agreement with Aegis, will increase the maximum contract amount by \$290,000 due to inflationary pressures on medication, staff wages and other program costs. This agreement is funded by Drug Medi-Cal Federal Financial Participation (DMC FFP) and Realignment funding.
6/27/2023	HealthRIGHT 360	\$3,656,650	July 1, 2023 Through June 30, 2024	FY 2023-24 HealthRIGHT 360 Agreement for three levels of residential treatment services and one level of withdrawal management treatment services. HealthRIGHT 360 provides three levels of residential treatment services and one level of withdrawal management treatment services for women and their children. The three levels of residential treatment services include: (1) clinically managed low-intensity residential services, (2) clinically managed population-specific high-intensity residential services for adults only, and (3) clinically managed residential services with high intensity for adults and medium intensity for adolescents. HealthRIGHT 360's satisfactory discharge rate is 55%. From July 1, 2021 through June 30, 2022, HealthRIGHT 360 served 151 residential and 109 withdrawal management clients and 68 of those clients received MAT services. Since July 2022, HealthRIGHT 360 served 169 residential and 84 withdrawal management clients and 77 of those clients received MAT services. HealthRIGHT 360 estimates serving 185 residential and 115 withdrawal management clients and 87 of those clients will receive MAT services by fiscal year end. In FY 2023-24, HealthRIGHT estimates serving 185 residential and 150 withdrawal management clients and 90 of those clients will receive MAT services. The agreement with HealthRIGHT 360, will increase the maximum contract amount by \$101,777 due to inflationary pressures on medication, staff wages and other program costs. This agreement is funded by DMC FFP, State General Fund, Substance Abuse Prevention and Treatment Block Grant (SABG) discretionary, Realignment, CalWORKS, JCC, and AB 109 funding.

6/27/2023	Tarzana Treatment Centers, Inc. (Tarzana)	\$3,526,938	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Tarzana Agreement for multiple levels of residential Substance Use Disorder (SUD) treatment services. Tarzana provides multiple levels of residential SUD treatment services and residential withdrawal management treatment services for adults and youth. From July 1, 2021 through June 30, 2022, Tarzana served 332 inpatient withdrawal management clients with a completion rate of 69%, 178 adult residential clients with a completion rate of 52% and 16 youth residential clients with a 16% completion rate. Since July 2022, Tarzana served 227 inpatient withdrawal management clients with a completion rate of 66%, 136 adult residential clients with a completion rate of 53%, and 12 youth residential clients with a 34% completion rate. Tarzana estimates serving 272 inpatient withdrawal management clients, 164 adult residential clients, and 14 youth residential clients by fiscal year end. For FY 2023-24, Tarzana estimates serving 300 inpatient withdrawal management clients, 170 adult residential clients, and 20 youth residential clients. The agreement with Tarzana, will increase the maximum contract amount by \$246,522 due to inflationary pressures on medication, staff wages and other program costs. This agreement is funded by DMC FFP, State General Fund, SABG discretionary, Realignment, and AB 109 funding.</p>
6/27/2023	Western Pacific Med-Corp. (Western Pacific)	\$1,877,400	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Western Pacific Agreement for outpatient NTP/MAT services. Western Pacific provides outpatient NTP/MAT services for adults. Under the DMC-ODS, NTP's are required to have Methadone, Buprenorphine, Disulfiram, and Naloxone available. NTP's are responsible for prescribing, ordering, and monitoring services, and are reimbursed the costs of the drug and dosing. Methadone, Buprenorphine and Naloxone are used to treat opioid addiction and block the effects of opioids. Methadone, Buprenorphine and Naloxone, used in combination with counseling and behavioral therapies, provide a whole-patient approach to the treatment of opioid dependency. Western Pacific currently has a clinic in Ventura with a total licensed capacity of 450 clients. From July 1, 2021 to June 30, 2022, Western Pacific served 327 DMC clients. Since July 2022, Western Pacific has provided services to 382 DMC clients and estimates serving 400 DMC clients by fiscal year end. In FY 2023-24, Western Pacific estimates serving 400 DMC clients. The agreement with Western Pacific, will increase the maximum contract amount by \$77,400 due to inflationary pressures on medication, staff wages and other program costs. This agreement is funded by DMC FFP and Realignment funding.</p>
6/27/2023	Kids & Families (Therapeutic Family Support Services)(TFSS)	\$600,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Kids & Families Agreement for therapeutic family support services. TFSS provides therapeutic family support services to families in crisis by improving parenting and family functioning. TFSS services include therapeutic intervention and modeling to help improve parent-child interactions and ongoing attachment via licensed, unlicensed registered, or waived clinical professionals in a safe and natural environment, and consist of parent support groups, therapy sessions and visitation services with a coaching component for treatment of anxiety or other mental health disorders. Therapists provide services in the family's home to allow parents to engage with their children in situations that closely mirror the reality of home life. The TFSS program was developed in 2021. Since July 2022, 63 families have received services through TFSS. The agreement with TFSS, does not change the contract amount from the prior fiscal year. This agreement is funded by SD/MC FFP, Realignment, and County General funding.</p>
6/27/2023	Seneca Family of Agencies (Seneca) (Wraparound)/(Family Urgent Response Services) (FURS)	\$2,747,777	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Seneca Wraparound and FURS Amendment for intensive, family centered, strengths-based, trauma-informed planning and support services. Wraparound is an intensive, family-centered, strengths-based, trauma-informed planning and support process that takes place in a team setting, where children and families participate in partnership with practitioners to achieve goals related to safety, permanency and well-being. Wraparound shifts focus away from a traditional service-driven, problem-based approach to care, and instead follows a culturally relevant, strengths-based, needs-driven approach. FURS provides services to current and former foster youth and their foster parents/caregivers who are experiencing crisis or emotional, physical, or behavioral distress through phone response, in-person mobile response, triage services, follow-up support, and referrals to an array of services. The program is available 24 hours a day, 7 days a week to ensure immediate response when needs arise. Wraparound has been in existence for several years, while FURS was developed in 2021. Since July 2022, 58 families have received services through Wraparound and 41 have received services and referrals through FURS. The agreement with Seneca for Wraparound and FURS services, is shared between Human Services Agency (HSA). For Wraparound services, the net cost to the County will increase the maximum contract amount by \$49,618 due to inflationary pressures on medication, staff wages and other program costs. The agreement with FURS, will decrease the maximum contract amount by \$101,000 due to a decrease in expected level of services. This agreement is funded by SD/MC FFP, Realignment, and County General funding.</p>

6/27/2023	Aspiranet - Collaborative Education Services Program (COEDS)	\$2,100,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Aspiranet Agreement for intensive social/emotional and/or behavioral support services. Aspiranet provides intensive social/emotional and/or behavioral support through the COEDS program with the goal of assisting children to overcome psychological and social challenges that impact their ability to succeed in school. These services are offered to students who have already been receiving Educationally Related Social Emotional Services (ERSES) through the Individualized Education Program (IEP) process. Services are intensive and can be short-term or long-term depending on the students' needs and are provided in the home or community. The unduplicated client count in FY 2022-23 was 106 for the period of July through April. The agreement with Aspiranet, will increase the maximum contract amount by \$513,513 due to cost allocation to Medi-Cal services and inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP, Realignment, and Local Education Agencies (LEA) funding.</p>
6/27/2023	Aspiranet – Early and Periodic Screening, Diagnostic, and Treatment Program (EPSDT)	\$892,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Aspiranet EPSDT Agreement for specialty mental health care services. Aspiranet EPSDT provides specialty mental health care services. Services are targeted at children younger than 21 years of age who are EPSDT Medi-Cal beneficiaries. Aspiranet has been contracted to provide mental health, case management and crisis intervention units of service. Many of the children/youth whom Aspiranet is serving have complex trauma histories which make them vulnerable to mental health challenges, circumstances and/or conditions that require a timely response. The unduplicated client count in FY 2022-23 was 78 for EPSDT for the period of July through April. The agreement with Aspiranet EPSDT, will increase the maximum contract amount by \$134,502 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/27/2023	Aspiranet - Intensive Services Foster Care Program (ISFC)	\$250,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Aspiranet ISFC Agreement for specialty mental health care services. Aspiranet ISFC provides specialty mental health care services. Services are targeted at children younger than 21 years of age who are EPSDT Medi-Cal beneficiaries. Aspiranet has been contracted to provide mental health, case management and crisis intervention services for youth who are at risk of being placed in a higher level of care or are transitioning from a higher level of care. ISFC offers placement in a foster home with specially trained foster parents in a setting with intensive support services to stabilize a child. The unduplicated client count in FY 2022-23 was 13 for ISFC for the period of July through April. The agreement with Aspiranet ISFC, will increase the contract amount by \$64,518 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/27/2023	Aspiranet Therapeutic Behavioral Services and Intensive Home-Based Services Program (TBS/IHBS)	\$1,568,000	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Aspiranet IHBS Agreement for one-to-one planned cognitive behavioral intervention services. Aspiranet IHBS provides TBS and IHBS which are county-wide programs providing one-to-one planned cognitive behavioral intervention for youth at home, school, or within other community settings. IHBS specifically targets youth that are court-dependent minors. The combined unduplicated client count for TBS/IHBS in FY 2022-23 was 117 for the period of July through April. The agreement with Aspiranet IHBS, will increase the maximum contract amount by \$51,420 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/27/2023	Seneca Family of Agencies (Seneca) – Crisis Stabilization Unit Program (CSU)	\$4,083,302	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Seneca CSU Agreement for VCBH services. Seneca CSU provides services for VCBH. The Seneca CSU is the front-end of the continuum of care for children's mental health crisis services in Ventura County, providing a multi-disciplinary risk assessment to youth experiencing a mental health crisis and interventions to promote stabilization, family involvement, and safety planning to access the least restrictive, most appropriate level of care. The Seneca CSU provides mental health interventions that are necessary to divert minors from hospitalization and safely discharge the minors to community services. The Seneca CSU is certified by the California Department of Health Care Services (DHCS). Crisis stabilization means a service lasting less than 24 hours. The primary objective of any CSU is to promptly evaluate and/or stabilize minors presenting with acute symptoms or distress without hospital admission. In FY 2022-23, the Seneca CSU provided crisis stabilization services to 248 youth for the period of July through April. Of those youth, 45.8% avoided hospitalization. The agreement with Seneca CSU, will increase the maximum contract amount by \$194,444 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and MHSA funding.</p>

6/27/2023	Seneca- Comprehensive Assessment and Stabilization Services (COMPASS)	\$1,960,932	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Seneca COMPASS Agreement for VCBH program services. Seneca COMPASS provides VCBH program services. The COMPASS program is a six bed Short-Term Residential Therapeutic Program (STRTP) licensed through California Department of Social Services (CDSS) and certified through DHCS. The program is designed to provide voluntary residential treatment for 2 minors who are not able to be stabilized in less than 24 hours but who do not meet criteria required under Welfare and Institutions for psychiatric hospitalization. On average, these youth will typically stay at the STRTP for 30 days. The focus of this program is to stabilize the minor to assure safety, develop safety planning with the family, introduce therapeutic and psychiatric interventions and establish linkages to aftercare treatment, reducing the likelihood of recurring crisis situations and potential psychiatric hospitalization. Seneca staff also provide transitional community-based services to promote a successful transition from the COMPASS program back to minors' homes. Such services can be provided up to 60 days from the date of discharge. In FY 2022-23, the Seneca COMPASS program provided continued stabilization through residential and outpatient mental health services to 14 youth for the period of July through April.</p> <p>The agreement with Seneca COMPASS, will increase the maximum contract amount by \$93,379 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and MHSA funding.</p>
6/27/2023	Seneca- Mobile Response Team (MRT)	\$1,024,813	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Seneca MRT Agreement for crisis response services. Seneca MRT provide crisis response services to Youth and Family Division enrolled clients during business hours. Crisis services will include immediate phone response, triage services, mobile response, follow-up support and referrals. Mobile Response services through the MRT program will be comprised of trauma informed and culturally responsive interventions to youth who are experiencing a crisis, or emotional, physical, and behavioral distress. MRT will alleviate the ongoing need of VCBH clinicians to respond to their own client's crisis during business hours. The MRT program is a new program which started on May 15, 2023 through June 30, 2023.</p> <p>The agreement with Seneca MRT, will increase the maximum contract amount by \$909,468 which represents an increase of 2% from the prior year contract of only six weeks. This agreement is funded by SD/MC FFP and MHSA funding.</p>
6/27/2023	Casa Pacifica Center for Children and Families (Casa Pacifica) - STRTP	\$1,348,547	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Casa Pacifica STRTP Agreement for residential/campus EPSDT services. Casa Pacifica provides residential/campus EPSDT services through the STRTP. The STRTP provides integrated specialized and intensive care and supervision, services and supports, treatment and short-term, 24-hour care to children and non-minor dependents. The unduplicated client count in FY 2022-23 was 20 for the period of July through April.</p> <p>The agreement with Casa Pacifica STRTP, will decrease the maximum contract amount by \$204,981 due to downsize in program capacity. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/27/2023	Casa Pacifica – Non-Public Schools Program (NPS)	\$501,618	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Casa Pacifica NPS Agreement for Mental health related services. Casa Pacifica NPS provides Mental health related services identified on students' Individualized Education Program (IEP) and other Medi-Cal specialty mental health services as indicated through the NPS program. The unduplicated client count in FY 2022-23 was 31 for NPS July through April.</p> <p>The agreement with Casa Pacifica NPS, will increase the maximum contract amount by \$45,602 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/27/2023	Casa Pacifica -TBS/IHBS	\$2,466,671	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Casa Pacifica Agreement for TBS and IHBS services. Casa Pacifica provides TBS and IHBS which is a county-wide program providing a one-to-one planned cognitive behavioral intervention for youth at home, school, or within other community settings. IHBS specifically targets youth that are court-dependent minors. The combined unduplicated client count for TBS/IHBS in FY 2022-23 was 126 for the period of July through April.</p> <p>The agreement with Casa Pacifica TBS/IHBS, will increase the maximum contract amount by \$224,243 due to o inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and Realignment funding.</p>
6/27/2023	Casa Pacifica -ISFC	\$218,508	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Casa Pacifica Agreement for ISFC specialty mental health care services. Casa Pacifica provides ISFC specialty mental health care services. Services are targeted at children younger than 21 years of age who are EPSDT Medi-Cal beneficiaries. Casa Pacifica has been contracted to provide mental health, case management and crisis intervention units of service for youth who are at risk of being placed in a higher level of care or are transitioning from a higher level of care. ISFC offers placement in a foster home with specially trained foster parents in a setting with intensive support services to stabilize a child. The unduplicated client count in FY 2022-23 was 3 for ISFC for the period of July through April.</p> <p>The agreement with Casa Pacifica ISFC, will increase the maximum contract amount by \$19,864 due to inflationary pressures on staff wages and other services and supplies. This agreement is funded by SD/MC FFP and Realignment funding.</p>

6/27/2023	Gold Coast Health Plan (Gold Coast)	\$0	July 1, 2023 until the next renewal contract	<p>FY 2023-24 Gold Coast Memorandum of Understanding for Data Sharing Arrangements. The Gold Coast Memorandum of Understanding is for Data Sharing Arrangements to Promote Care Delivery and Coordination with the Ventura County Medi-Cal Managed Care Commission. Launched in 2022, the CalAim initiative is intended to transform Medi-Cal by integrating the care coordination and case management services provided to Medi-Cal beneficiaries across multiple service settings and provider types. To achieve this integration, health care providers, health plans, and social services organizations are required to exchange a broad range of administrative, clinical, social, and human services data in compliance with state and federal law. This MOU provides a data sharing framework to support these efforts.</p>
6/27/2023	Elms Manor Corporation	\$394,004	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Elms Manor Corporation Agreement for augmented board and care services. Elms Manor Corporation provides augmented board and care services for adults ages 18 to 59 years with serious and persistent mental illness that has resulted in significant functional impairments requiring 24-hour care and supervision to promote safety and recovery. The acuity level of these individuals is high in that they require daily assistance in one or more areas of life functioning, including: attending to self-care and basic needs, attending to medical and medication needs, maintaining participation in supportive mental health/substance abuse and other recovery-based support programs, and socializing and re-integrating into the community. Currently, 43 clients are residing at Elms Manor Corporation. The agreement with Elms Manor Corporation, will (1) increase the maximum contract amount by \$394,004, (2) increase the rate per client/per month from \$375 to \$394 for augmented board and care services, and (3) add a new rate of \$300 per client/per month for Community Care Expansion (CCE) Preservation Program Operating Subsidy Payment (OSP) Funds. CCE Preservation Program was established by Assembly Bill (AB) 172 to fund and promote the sustainability of ARFs and RCFEs, to cover eligible facilities' operating deficits and to address historic gaps in the long-term care continuum in the State of California (CA). OSP funds are available to cover costs not covered by existing revenue and may not be used to supplant existing funding. This agreement is funded by Tobacco Settlement, Realignment, CCE, MHSA, and County General funding.</p>
6/27/2023	Sunrise Manor, LLC	\$358,160	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 Sunrise Manor, LLC Agreement for augmented board and care services. Sunrise Manor, LLC provides augmented board and care services for adults with serious and persistent mental illness that has resulted in significant functional impairments requiring 24-hour care and supervision to promote safety and recovery. The acuity level of these individuals is high in that they require daily assistance in one or more areas of life functioning, including: attending to self-care and basic needs, attending to medical and medication needs, maintaining participation in supportive mental health/substance abuse and other recovery-based support programs, and socializing and re-integrating into the community. Currently, 47 clients are residing at Sunrise Manor, LLC. The agreement with Sunrise Manor, LLC, will (1) increase the maximum contract amount by \$358,160, (2) increase the rate per client/per month from \$205 to \$215 for augmented board and care services, and (3) add a new rate of \$300 per client/per month for CCE Preservation Program OSP Funds. CCE Preservation Program was established by Assembly Bill (AB) 172 to fund and promote the sustainability of ARFs and RCFEs, to cover eligible facilities' operating deficits and to address historic gaps in the long-term care continuum in the State of California (CA). OSP funds are available to cover costs not covered by existing revenue and may not be used to supplant existing funding. This Agreement is funded by Tobacco Settlement, Realignment, CCE, MHSA, and County General funding.</p>
6/27/2023	Turning Point Foundation – Oak Place (TPF Oak Place)	\$693,360	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 TPF Oak Place Agreement for augmented board and care services. TPF Oak Place facility provides augmented board and care services for adults ages 18 to 59 years with serious and persistent mental illness that has resulted in significant functional impairments requiring 24-hour care and supervision to promote safety and recovery. The acuity level of these individuals is high in that they require daily assistance in one or more areas of life functioning, including: attending to self-care and basic needs, attending to medical and medication needs, maintaining participation in supportive mental health/substance abuse and other recovery-based support programs, and socializing and re-integrating into the community. Currently, 36 clients are residing at TPF Oak Place. The agreement with TPF Oak Place, will (1) increase the contract amount by \$693,360, and (2) add a new rate of \$300 per client/per month for CCE Preservation Program OSP Funds. CCE Preservation Program was established to fund and promote the sustainability of ARFs and RCFEs, to cover eligible facilities' operating deficits and to address historic gaps in the long-term care continuum in the State of CA. OSP funds are available to cover costs not covered by existing revenue and may not be used to supplant existing funding. This agreement is funded by Tobacco Settlement, Realignment, CCE, MHSA, and County General funding.</p>

				<p>FY 2023-24 TPF Thompson Place Agreement for augmented board and care services. TPF Thompson Place facility provides augmented board and care services for adults ages 18 to 59 years with serious and persistent mental illness that has resulted in significant functional impairments requiring 24-hour care and supervision to promote safety and recovery. The acuity level of these individuals is high in that they require daily assistance in one or more areas of life functioning, including: attending to self-care and basic needs, attending to medical and medication needs, maintaining participation in supportive mental health/substance abuse and other recovery-based support programs, and socializing and re-integrating into the community. Currently, 26 clients are residing at TPF Thompson Place. The agreement with TPF Thompson Place, will (1) increase the maximum contract amount by \$569,712, and (2) add a new rate of \$300 per client/per month for CCE Preservation Program OSP Funds. CCE Preservation Program was established to fund and promote the sustainability of ARFs and RCFEs, to cover eligible facilities' operating deficits and to address historic gaps in the long-term care continuum in the State of (CA). OSP funds are available to cover costs not covered by existing revenue and may not be used to supplant existing funding. This Agreement is funded by Tobacco Settlement, Realignment, CCE, MHSA, and County General funding.</p>
6/27/2023	Turning Point Foundation – Thompson Place (TPF Thompson Place)	\$569,712	July 1, 2023 Through June 30, 2024	<p>FY 2023-24 HCFVC Agreement for administration and disbursement services. HCFVC is a non-profit public benefit corporation whose exclusive purpose is to provide financial and other forms of support for the benefit of the Ventura County Health Care Agency. HCFVC provides administration and disbursement services for the following VCBH activities: (1) MHSA funded Full-Service Partnership (FSP) and Rapid Integration Support and Engagement (RISE) program basic needs payment services for clients, such as clothes, food, and housing, in immediate crisis and for FSP "Whatever It Takes" purposes. HCFVC will serve as the fiscal agent for these funds and make payments to VCBH selected service providers in line with established policies and timeframes. At no time will payment be made directly to a client and (2) Mentored Internship Program (MIP) Grant funded internship stipends for undergraduate and graduate students, pursuing a degree in clinical behavioral health fields at an Educational Institution with which VCBH has a Memorandum of Understanding, who are receiving their practicum experience at VCBH. The agreement with HCFVC, will (1) decrease Intern services to 6 months due to pending MIP 2 Grant Funds, (2) increase FSP funds to enable VCBH to meet State mandates for spending and staff training to enable a more thorough understanding of the requirements under these services, (3) decrease the maximum contract amount by \$17,924. This agreement is funded by MHSA and MIP Grant funding.</p>
6/27/2023	Health Care Foundation for Ventura County, Inc. (HCFVC)	\$281,380	July 1, 2023 Through June 30, 2024	

MEMORANDUM

DATE: May 26, 2023

FROM: Raúl Zapata
Contracts Administration

SUBJECT: June 6, 2023 – Board Letter -FY 23-24 Contract Renewals-Youth and Family Medi-Cal STRTPS

On June 6, 2023, Ventura County Behavioral Health (VCBH) will be requesting: (1) approval of, and authorization for the Director or designee to sign, three (3) new agreements with Guiding Our Youth, For the Future, Inc., New Way Group Home, for Short Term Residential Treatment Programs (STRTP), to Increase the combined maximum amount of the agreements from \$1,794,164 to \$2,083,000 (an Increase of \$288,836), Effective July 1, 2023 through June 30, 2024, (2) authorization for the GSA Purchasing Agent or VCBH Director to approve amendments to make limited modifications to the agreements and (3) Authorization for the VCBH Director or designee to extend the term of the agreements.

- **Guiding Our Youth provides STRTP services** - to youth in two (2) six (6) bed facilities for a total of twelve (12) beds. Youth receive structured group activities focused on supporting and improving behavior management skills, impulse control, feelings identification and regulation, etc. The structured therapeutic program includes mental health services, case management, medication support, and crisis intervention services. Since July 2022, Guiding Our Youth has served thirty (30) residential treatment youth. The FY 23-24 contract has an increase amount of \$132,784.
- **For the Future, Inc. provides STRTP services** - for youth in one (1) facility for a total of six (6) beds. Youth receive structured group activities focused on supporting and improving behavior management skills, impulse control, feelings identification and regulation, etc. Since July of 2022, For the Future, Inc. has served seventeen (17) residential treatment youth. The FY 23-24 contract has an increase amount of \$130,542.
- **New Way Group Home provides STRTP services** - for youth in two (2) six (6) bed facilities for a total of twelve (12) beds. Youth receive structured group activities focused on supporting and improving behavior management skills, impulse control, etc. The structured therapeutic program includes mental health services, case management, medication support, and crisis intervention services. Since July 2022, New Way Group

Home has served twenty-four (24) residential treatment youth. The FY 23-24 contract has an increase amount of \$25,510.

Please sign and return the attached amendments.

If you have any questions, please do not hesitate to reach out to me.

Raúl Zapata
Contracts Administrator
(805) 981-2220

MEMORANDUM

DATE: May 26, 2023

FROM: Michele Morris
Contracts Administration

SUBJECT: June 06, 2023, Board Meeting - FY 23-24 Contract Renewals – Medi-Cal
Mental Health Agreements

On June 06, 2023, Ventura County Behavioral Health (VCBH) will be requesting: (1) approval of, and authorization for the (VCBH) Director to sign, seven (7) agreements with Telecare Corporation to provide mental health services, in the combined maximum amount from \$8,684,025 to \$9,324,297 (a combined increase of \$640,272), effective July 1, 2023 through June 30, 2024; approval of, and authorization for the VCBH Director to approve limited contract modifications and extend the term of the agreements and amendments.

- The attached Exhibit 1 - FY 2023-24 Medi-Cal Mental Health Contract Summary document provides a summary of these amendments and agreements.

MEMORANDUM

DATE: May 26, 2023

FROM: Noemi Reyes
Contracts Administration

SUBJECT: June 6, 2023 – CCE Preservation Program Additional Funds

On June 6, 2023, Ventura County Behavioral Health (VCBH) will be requesting: (1) approval and Ratification of VCBH Director's acceptance of additional California Department of Social Services (CDSS) Community Care Expansion Preservation (CCEP) Program Non-Competitive Funds in the amounts of \$569,360 is for an Operating Subsidy Payment Program (OSP) and \$59,156 for a Capital Project Program to assist with the Preservation of Ventura County licensed adult residential facilities, (2) approval of, and authorization for the VCBH Director or designee to sign Program Funding Agreement (PFA) with CDSS for (CCEP) Program non-competitive grant funds, in the new total amount of \$2,752,272, effective upon execution through January 20, 2027, (3) Agreement with JAMB Services, Inc., for CCEP Program Capital Projects Construction Project management (CPM) Services, in the amount of \$197,000, effective July 1, 2023 through December 31, 2026, (4) authorization for the VCBH Director or designee to make limited modifications to the agreements, and (5) Authorization for the Auditor-Controller to process the necessary budgetary transactions to revise the following appropriations and revenue.

- In order to address the shortage of licensed adult and senior care facilities that accept individuals receiving Supplemental Security Income/State Supplementary Payment (SSI/SSP), VCBH is requesting funding to support Adult residential facilities, also known as "ARFs". Licensed ARFs provide 24-hour care for clients in need of a high level of support but who do not yet require skilled nursing care. VCBH currently contracts with eight (8) licensed ARFs that accept SSI/SSP clients for a total available bed count of 231 beds. Licensed ARFs are a crucial asset for extremely low-income and vulnerable people living with mental illness and a significant resource in the efforts to eliminate homelessness.

The CDSS CCEP Program is part of the larger Community Care Expansion program, which was established through Assembly Bill 172 (AB 172) and passed by the Legislature in 2021. CCEP Program funds have been allocated by the State to county governments through a non-competitive award process. Counties are tasked with designing and implementing local programs that will preserve existing licensed adult and senior care facilities and disbursing funds accordingly. In July of 2022, VCBH received an initial CCEP Program funding allocation of \$2,096,756 (combined amount for CP and OSP programs). In December of 2022, VCBH received notice of an additional funding allocation of \$628,516 for the CP and OSP programs. This additional funding award will increase the availability of OSP funds for Ventura County eligible ARFs from \$563,367 to \$1,132,727 for the period starting effective upon execution of the PFA through June 30, 2029, and CP funding from \$1,533,389 to \$1,592,545 to be expended by December 31, 2026. There is a 10% in-kind match requirement for CP funding which VCBH can meet with administrative costs covered by MHSA funds. The CCEP Program funds will be utilized to improve eligible ARFs in Ventura County that are serving residents who are recipients of SSI/SSP.

VCBH recommends approval and ratification of the VCBH Director's acceptance of the additional CDSS CCEP Program non-competitive grant funds for implementation of the CP and OSP Programs, to assist with the preservation of licensed adult residential facilities in Ventura County, in the combined amount of \$628,516. OSP Program expenses for the period starting with contract execution through June 30, 2029, and CP Program expenses for the period starting effective upon execution through December 31, 2026.

- To participate and manage the CCEP Program funding, CDSS has issued a standard (PFA). The PFA defines roles and responsibilities of VCBH and CDSS with regard to management of the CCEP Program funding.

VCBH recommends approval of, and authorization for the VCBH Director or designee to sign, a PFA with CDSS for CCEP Program non-competitive grant funds, in the total amount of \$2,725,272, effective upon execution and through January 30, 2027.

- In January 2023, VCBH issued a Request for Proposals (RFP) for (CPM) services to oversee the CP activities of VCBH's CCEP Program. From that RFP process, VCBH selected JAMB Services, Inc. to serve as the CP Construction Project Manager. JAMB Services, Inc. will be responsible for completing the following duties: (1) preliminary construction phase services, (2) preconstruction phase services, (3) construction phase services, and (4) construction close-out phase services. This contract will be covered by

MHSA funding and MHSA funding will serve as County 10% in-kind match required by the CCEP Program for the CP Program.

VCBH recommends approval of, and authorization for the VCBH Director or designee to sign, an agreement with JAMB Services, Inc., for CCEP Program CP CPM services, in the amount of \$197,000, effective July 1, 2023 through December 31, 2026.

MEMORANDUM

DATE: June 8, 2023

FROM: Michele Morris
Contracts Administration

SUBJECT: June 20, 2023, Board Meeting - FY 23-24 Contract Renewals – Adults
Medi-Cal Mental Health Agreements

On June 20, 2023, Ventura County Behavioral Health (VCBH) will be requesting: (1) approval of, and authorization for the (VCBH) Director to sign, eight (8) agreements with various contractors to provide mental health services, in the combined maximum amount from \$10,520,986 to \$11,010,743 (a combined increase of \$489,757), effective July 1, 2023 through June 30, 2024; approval of, and authorization for the VCBH Director to approve limited contract modifications and extend the term of the agreements and amendments.

- The attached Exhibit 1 – VCBH Medi-Cal Mental Health Contract Summary document provides a summary of these agreements.

MEMORANDUM

DATE: June 7, 2023

FROM: Raúl Zapata
Contracts Administration

SUBJECT: June 20, 2023 Board Meeting – FY 23-26 MHSA Annual Update Board Letter

On June 20, 2023, Ventura County Behavioral Health (VCBH) will be requesting authorization, and approval, for the VCBH Director or designee to sign and submit, the Mental Health Services Act (MHSA) Fiscal Year 2023-26 Annual Update to the Mental Health Services Oversight and Accountability Commission (MHSAOAC).

- The MHSA requires counties to provide an annual update report (“Annual Update”) forecasting VCBH’s projected total expenses and revenues from all sources for the current fiscal year. The FY 2022-23 Annual Update before your Board includes the Community Program Planning and Local Review Process, VCBH’s MHSA Budget, and forecasted program adjustments and reporting on the MHSA Plan components for Community Services and Supports (CSS), Prevention and Early Intervention (PEI), Workforce Education and Training (WET), Innovation (INN), and Capital Facilities and Technological Needs (CF/TN).

MEMORANDUM

DATE: June 8, 2023

FROM: Curtis Heath
Contracts Administration

SUBJECT: June 20, 2023 – Board Letter - FY 23-24 Contract Renewals - Youth and Family Medi-Cal Mental Health

On June 20, 2023, Ventura County Behavioral Health (VCBH) received approval for the FY23-24 agreements with the below providers.

- **Interface** provides EPSDT Medi-Cal specialty mental health care services to children younger than 21 years of age that are Medi-Cal beneficiaries and who meet the criteria for medical necessity as defined in California Code of Regulations, Title 9, sections 1830.205 and 1830.210. Services may include assessment, individual, group and family therapy, crisis intervention, medication management and case management. In FY 2022-23 Interface has provided EPSDT program services to 242 unduplicated clients (July through April). The proposed Agreement represents an increase of \$57,992 from the prior fiscal year.
- **Kids & Families** provides Medi-Cal specialty mental health care EPSDT services to children and their families. Kids & Families primarily focuses on serving foster children ages 0 to 21 years who have experienced trauma and/or maltreatment and are involved with the foster care system. In FY 2022-23, Kids & Families provided EPSDT program services to 102 unduplicated clients (July through April). The proposed Agreement represents a decrease of (\$11,017) from the prior fiscal year.
- **New Dawn** provides EPSDT Specialty Mental Health services to children and their families. New Dawn is being contracted to provide mental health, case management and crisis intervention units of service. In FY 2022-23, New Dawn provided services to 135 unduplicated clients (July to April). The proposed Agreement represents an increase of \$61,516 from the prior fiscal year.
- **United Parents** provides Medi-Cal Family Access and Support Team (FAST) services to children and families. The program is designed to provide short term intensive home and community based supportive services in a proactive approach with the goal of reducing the need for crisis-based interventions, hospitalizations, and out-of-home placements. Families

of children diagnosed with Serious Emotional Disturbance (SED) benefit from a more proactive approach that supports and teaches them strategies to prevent an escalating situation from turning into a crisis. The program's peer to peer component utilizes trained parents, recruited from the communities they will serve, to work with families to build specific skills and techniques. In FY 2022-23, United Parents provided FAST program services to 208 families, 97 families were enrolled, and 99 were discharged (July through April). The proposed Agreement represents an increase of \$59,159 from the prior fiscal year.

Please sign and return the attached agreements with Kids & Families (Exhibit 3) United Parents (Exhibit 5). The agreement with Interface (Exhibit 2) was sent to you and signed on Friday 6/23. The agreement with New Dawn (Exhibit 4) is pending reply from New Dawn but will likely come to you via DocuSign. More to come.

If you have any questions, please do not hesitate to reach out to me.

Curtis Heath
Contracts Administrator
(805) 981-7551

MEMORANDUM

DATE: June 13, 2023

FROM: Noemi Reyes
Contracts Administration

SUBJECT: June 27, 2023 – FY 2023-24 Health Care Foundation for Ventura County, Inc.
(HCFVC) Contract Renewal

On June 27, 2023, Ventura County Behavioral Health (VCBH) will be requesting: (1) approval of, and authorization of the VCBH Director or designee to sign, the agreement with HCFVC for Mental Health Services Act (MHSA) funded educational stipend and basic needs program funding supports and Administration services, decreasing the Fiscal Year Cost from \$299,304 to \$281,380 (a decrease of \$17,924), effective July 1, 2023 through June 30, 2024 and (2) authorization for the VCBH Director or designee to approve limited modifications and extend the term of the agreement.

- HCFVC is a non-profit public benefit corporation whose exclusive purpose is to provide financial and other forms of support for the benefit of the Ventura County Health Care Agency. HCFVC provides administration and disbursement services for the following VCBH activities: 1) MHSA funded Full-Service Partnership (FSP) and Rapid Integration Support and Engagement (RISE) program basic needs payment services for clients, such as clothes, food, and housing, in immediate crisis and for FSP “Whatever It Takes” purposes and 2) Mentored Internship Program (MIP) Grant funded internship stipends for undergraduate and graduate students, pursuing a degree in clinical behavioral health fields at an Educational Institution with which VCBH has a Memorandum of Understanding, and who are receiving their practicum experience at VCBH.
- The proposed FY 2023-24 Agreement with HCFVC will: (1) decrease Interns services to six (6) months due to pending MIP 2 Grant Funds, (2) increase FSP funds to enable VCBH to meet State mandates for spending and staff training to enable a more thorough understanding of the requirements under these services, and (3) decrease the maximum contract amount to \$281,380.

- This agreement is funded by MHSA and MIP Grant funding.

MEMORANDUM

DATE: June 16, 2023

FROM: Curtis Heath
Contracts Administration

SUBJECT: June 27, 2023 – Board Letter - FY 23-24 Contract Renewals - Youth and Family Medi-Cal Mental Health

On June 27, 2023, Ventura County Behavioral Health (VCBH) is requesting: Approval of, and Authorization for the Ventura County Behavioral Health (VCBH) Director to Sign, Eleven (11) Agreements with Various Contractors for Medi-Cal Specialty Mental Health Services (SMHS), Increasing the Combined Maximum of the Agreements from \$14,368,419 to \$16,414,391 (a Combined Increase of \$2,045,972), Effective July 1, 2023 through June 30, 2024; Approval of, and Authorization for the VCBH Director to Approve Limited Modifications and to Extend the Term of the Agreements.

- The attached Exhibit 1 – VCBH Medi-Cal Mental Health Contract Summary document provides a summary of these agreements.

Please sign and return the attached board letter.

If you have any questions, please do not hesitate to reach out to me.

Curtis Heath
Contracts Administrator
(805) 981-7551

MEMORANDUM

DATE: June 14, 2023

FROM: Barbara Kramer
Contracts Administration

SUBJECT: June 27, 2023 Board Meeting – Drug Medi-Cal Organized Delivery System (DMC-ODS) Substance Use Disorder (SUD) Agreements Board Letter

On June 27, 2023, Ventura County Behavioral Health (VCBH) will be recommending:

- (1) VCBH Director, or designee to sign, four (4) agreements with various contractors for Drug Medi-Cal Organized Delivery System (DMC-ODS) Substance Use Disorder (SUD) services, increasing the combined maximum of the agreements from \$15,385,289 to \$16,100,988 (a combined increase of \$715,699), with the contractors and in the amounts and terms listed in the table below.

Exhibit #	Contractor	Contract Term	FY 2022-23 Contract Amount	Proposed FY 2023-24 Contract Amount	Increase/ (Decrease)	Division Number
2	Aegis Treatment Centers, LLC (Aegis)	7-1-23 to 6-30-24	\$6,750,000	\$ 7,040,000	\$290,000	3220
3	HealthRIGHT 360	7-1-23 to 6-30-24	\$3,554,873	\$3,656,650	\$101,777	3220
4	Tarzana Treatment Centers, Inc. (Tarzana)	7-1-23 to 6-30-24	\$3,280,416	\$3,526,938	\$246,522	3220
5	Western Pacific Med-Corp. (Western)	7-1-23 to 6-30-24	\$1,800,000	\$ 1,877,400	\$77,400	3220
Total				\$16,100,988	\$715,699	

- (2) Authorization for the VCBH Director, or designee to (a) approve modifications to decrease the amount of each agreement, (b) to approve budget modifications that do not increase the amount of the agreement, (c) to approve modifications to the Provider Service Rates and Current Procedural Terminology (CPT) Codes Table in the Agreements that do not increase the amount of the agreements, (d) to approve corrections, clarifications and technical changes and modifications to each agreement, when the changes are consistent with the original purpose of the agreement and do not result in additional costs to the County, and (e) to amend these agreements to revise or add language applicable to providers as required by the California Department of Health Care Services (DHCS), subject to County Counsel review and approval.
- (3) Authorization for the VCBH Director, or designee to extend the term of the agreements up to two (2) times for a period not to exceed one (1) year each, on the same or more favorable terms and conditions (with any changes in the Scope of Work to be consistent with the original purpose of the Agreement), and for up to an amount not to exceed (a) the amount of each agreement specified above and (b) any Board-approved increase made to each agreement amount within FY 2023-24. All extensions would be subject to all necessary prior appropriations and other budgetary approvals by the Board and review and approval as to form by County Counsel.
- Each year, VCBH contracts with a variety of contractors for the provision of a wide range of DMC-ODS SUD services to assist in meeting the needs of various target populations served by VCBH. The proposed agreements are being renewed based on the contractors' successful performance under the current fiscal year contracts.
 - These contracts also include substantial contract boilerplate language, rate, and claiming methodology revisions that stem from VCBH's implementation of the State driven/required California Advancing and Innovating Medi-Cal (CalAIM) initiative. CalAIM, is a California Department of Health Care Services initiative to reform and transform the Medi-Cal program by implementing a broad delivery system, program and payment reform, and knowledge learned from various successful pilot programs to transform the delivery of behavioral health services for Medi-Cal beneficiaries. Claiming and reimbursement rates are no longer cost-based interim rates but rather final payment rates that utilize standardized codes for clinical services provided by licensed and non-licensed professionals for services that are in their scope of practice, and other service requirements that are designed to improve outcomes for Medi-Cal beneficiaries.
 - Contractor performance was reviewed throughout FY 2022-23 to ensure compliance with the contract goals and outcomes. The proposed contractors have complied with the terms and conditions of the agreements and performed satisfactorily in the delivery of the agreed upon services. When necessary, technical assistance has been provided to resolve any performance issues. VCBH is satisfied with the performance of the proposed contractors and anticipates that services to be provided will continue to meet or exceed expectations for service delivery in the next term. Ongoing monitoring, which will be inclusive of the new CalAIM requirements, will continue to be conducted throughout the coming fiscal year to review contractor compliance and ensure the provision of appropriate high-quality program services.

MEMORANDUM

DATE: June 16, 2023

FROM: Amber Diaz
Contracts Administration

SUBJECT: March 14, 2023 Board Meeting – 6-27-23 FY 22-23 Aurora Vista Del Mar LLC First Amendment

On June 27, 2023, Ventura County Behavioral Health (VCBH) will be requesting approval and authorization for the VCBH Director or designee to sign a First Amendment to the Agreement with the Aurora Vista Dela Mar LLC., to provide Psychiatric Inpatient Hospital Services, in the amount of \$2,280,000 (an increase of \$390,000), effective July 1, 2022 through June 30, 2023.

- ***Aurora Vista Del Mar, LLC*** provides Psychiatric Inpatient Hospital services support to individuals in the community in need of psychiatric inpatient treatment services. VCBH works closely with Aurora Vista Del Mar, LLC to coordinate services within the facility and to provide long term support after discharge.
- The Agreement is being increased to ensure that service provision through fiscal year end is funded.
- This Agreement is funded with realignment funds.

MEMORANDUM

DATE: June 13, 2023

FROM: Noemi Reyes
Contracts Administration

SUBJECT: June 27, 2023 – FY 2023-24 Contract Renewals - Board and Care Agreements

On June 27, 2023, Ventura County Behavioral Health (VCBH) will be requesting: (1) approval of, and authorization for the VCBH Director or designee to sign, four (4) Agreements for Augmented board and care services, increasing the combined maximum amount of the Agreements from \$1,438,132 to \$2,015,236 (a combined increase of \$577,104), effective July 1, 2023 through June 30, 2024 and (2) approval of, and authorization for the VCBH Director or designee to make limited modifications and extend the term of the agreements.

- The attached Exhibit 1 – FY 2023-24 VCBH Board and Care Contracts Summary document provides a summary of these agreements and their funding sources.