Ventura County Behavioral Health Strategic Plan At-A-Glance

<u>Vision:</u> Ventura County Behavioral Health envisions a community where our diverse residents are respected and empowered so those impacted by mental health and substance use can heal, thrive, and lead a healthy, engaged life.

<u>Mission</u>: Ventura County Behavioral Health is committed to reducing stigma and discrimination. We promote wellness through a whole-person care approach where clients and families are empowered by appropriate, accessible, timely, culturally sensitive, and collaborative behavioral health services.

<u>Values</u>

Respect

Equity

Integrity

Compassion

Collaboration

Quality

Ventura County Behavioral Health Six Strategic Goals



Client and Community Engagement: Actively engage, empower, and build trust through culturally appropriate services, partnering with clients, their families, and the community for their care and well-being.



Growth and Access: Serve as a behavioral health leader and community partner through accessible, timely, appropriate, and comprehensive care.



Service Excellence and Innovation: Provide an enhanced continuum of care through systemwide integration, drawing on evidence-based, trauma and culturally informed practices, innovative technologies, and appropriate levels of services



Staff Engagement and Leadership
Development: Develop and sustain a
skilled, collaborative, and motivated
workforce who have a passion for
service and quality at all levels of the
organization.



Quality: Expand care management quality and effectiveness through data-driven, continuous process improvement, training, education, and stakeholder engagement



Financial Stability and
Performance: Ensure efficient,
responsible, and strategic use of
resources for long-term sustainability.



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Behavioral Health Services Overview

- Mobile Crisis Response Team
- Outpatient Treatment Services
- Substance Use Services
- Driving Under the Influence (DUI)
- Transitional Age Youth
- Adult Residential Services
- Short -Term Residential Services (Crisis Residential)
- Inpatient Hospitalization
- Crisis Stabilization Unit (CSU)

